

HUNTINGDONSHIRE DISTRICT COUNCIL MARKET RULES

These Market Rules shall apply to all markets (including event markets e.g. Bank Holidays) controlled by the Huntingdonshire District Council. The rules will be reviewed annually and will come into operation on the 01st April each year.

DEFINITIONS

Charter	The granting of a weekly market in a specific town.
The Council	Huntingdonshire District Council whose principal office is at Pathfinder House, St Mary's St, Huntingdon, Cambridgeshire PE29 3TN.
Market Day	The day (or days) of the week upon which the Council have approved the holding of a retail market. This may be by means of a Charter or by the Council appointing a market. The current Market Days are Monday (St Ives), Wednesday (Huntingdon), Thursday (St Neots), Friday (St Ives) and Saturday (Huntingdon).
Markets Manager	The Manager appointed by the Council to lead the operations of the market and enforcement of market rules. In the absence of the Market Manager, the council will have a nominated representative deputised to the is role.
Loading & Unloading	Means the process of getting goods and equipment in and out of the traders' vehicles. This includes the set up or take down of the stall or pitch.
Trading Hours	The period of time which traders are permitted to sell goods as set out in appendix 1 (market timetable). The Markets Manager shall have the discretion to vary trading hours dependent on the conditions and circumstances on site.
Trader's Agreement	The agreement between the Council and a Trader which sets out commodities permitted to be sold by that trader on a specified market subject to these Market Rules and such other conditions as may be included in the Trader's Agreement. Trader agreements are valid for up to a 12-month period and will be reissued at the start of the financial year subject to trader behaviour and account status. A trader agreement does not guarantee a specific pitch.
Trader	An individual or business that the Council have authorised to trade on a specified market.
Regular Trader	A Trader who has been approved to trade on a specified market after a qualifying period of trading as a Casual Trader, and who makes payments via Direct Debit.
Casual Trader	A Trader who has been granted temporary use of a vacant pitch to trade by the Council.
Permitted Commodities	Those goods and commodities for which the Trader has approval of the Markets Manager to sell at a given market.
Pitch	A 10ft by 10ft wide area (normally marked by studs) of land from which the Trader is authorised to sell Permitted Commodities during the Trading Hours on any given day. The location of pitches will be determined by the layout as specified by the Council. The Council retains all rights to all pitches/space within

the market area. Traders have no rights to a specific pitch and location of a trader within the market will be determined by the Markets Manager.

Stall The structure, trailer or other device upon which the permitted commodities are displayed for sale following approval of its use from the Markets Manager.

Market Area The area as defined in the Charter or as approved by the Council for the Market to take place. A market will have a layout as specified by the council and the council remains in control of all space within the market area. The layout will determine the location of pitches permitted for use.

RULES

1. PROSPECTIVE TRADERS

- 1.1. Any prospective Trader must complete the application form with the details requested. By submitting such form, the trader agrees to abide to these rules. In addition, any trader must show proof of public liability insurance, National Insurance number and if requested eligibility to work in the UK. Whilst the application may specify the good the trader wishes to sell this is subject to agreement with the markets manager as set out in the trader agreement.

2. BALANCED MARKET AND MARKET LAYOUT

- 2.1. The Markets Manager is responsible for the layout of the market and ensuring a balance of commodities is to make the market attractive to customers.
- 2.2. New applications for trading will be assessed against the current balance at the market. Prospective Traders will only be granted permission to trade if there is space within the current market layout and the commodities, they wish to sell are not overrepresented at the market. The Markets Managers decision in this respect is final. This applies to both current and prospective traders.
- 2.3. Traders who cannot be immediately accommodated will be put on a waiting list maintained by the Markets Manager who will determine when space is available, and this will be based on the balance of commodities and the layout of the market.

3. CASUAL TRADERS

- 3.1. A casual trader is a trader with no rights to a pitch who will be granted the temporary use of a vacant pitch. The trader must show proof of public liability insurance, National Insurance number and if requested, proof of eligibility to work in the UK. Other documents may be required as deemed necessary by the Markets Manager.
- 3.2. Casual traders are required to contact the Markets Team at least 5 calendar days prior to the market day they wish to attend. The Markets Team will allocate a vacant pitch to the casual trader subject to availability. Priority is given to the allocation of pitches to regular traders therefore it may not be possible to allocate the casual trader either partially or in full, or in a preferred location.
- 3.3. Casual Traders who wish to convert to a Regular Trader must make an application in writing.

4. REGULAR TRADERS

- 4.1. A regular trader is a trader with a guaranteed space at a given market however, pitch allocation isn't specific to traders and can be amended by the Market Manager at any time.
- 4.2. A regular trader will be issued with a 'Trader's Agreement' which will need to be signed and renewed on a yearly basis. In addition, any trader must show proof of public liability insurance, National

Insurance number and if requested eligibility to work in the UK. Regular traders must trade every week except for medically certified illness, market closures or annual holidays.

- 4.3. To maintain status as a regular trader all payments to the Council must be up to date with no debt accrued.

5. ALLOCATION OF PITCH

- 5.1. The Markets Manager reserves the right to move traders to a different pitch or area of within the market area. Where possible notice will be given, but in exceptional circumstances this could be immediate.
- 5.2. Traders are not allowed to move (including for a temporary period) or extend their pitch without first receiving permission to do so by the Market Manager.

6. PAYMENT OF MARKET FEES

- 6.1. Regular Traders will be charged market fees by a monthly invoice raised in advance e.g. raised in March for April, payable in April. If a credit is owed to a regular trader (e.g. for a market that could not be attended due to medical grounds) a line showing the credit will be shown on the next invoice raised. All payments must be paid on time by direct debit.
- 6.2. If a direct debit is cancelled by a trader and or arrears are built up, your status as a regular trader will be revoked with immediate effect and you will be notified in writing of this by the Markets Manager with your trader agreement being terminated. This will impact your ability to trade on the Councils markets and may prevent you from becoming reinstated as a regular trader in the future.
- 6.3. Casual Traders will be charged market fees by invoice raised in advance. Where it is not possible to issue an invoice in advance it will be issued promptly afterwards. All invoices must be paid within 14 days of the date issued.

7. MARKET FEES REVIEW

- 7.1. The Council reserves the right to review market fees when required and alter the charges. All traders will be notified at least four weeks before any changes are implemented.

8. HOLIDAY ENTITLEMENT

- 8.1. At the discretion of the Council, Regular Traders who are up to date with their payments will receive a rent-free period whilst they vacate a pitch due to holiday. You will be entitled to 4 days per market rent free. The trader must give a minimum of four weeks' notice in writing to the market manager.

9. ELECTRICITY

- 9.1. Any trader requiring electricity must inform the Markets Manager in their application form. If approved and space is available, they will be allowed to connect to an approved electrical outlet in the Market Area at the discretion of the Markets Manager. Traders must ensure all their electric cables and appliances conform to required legislation and that where cables are in a public space, coverings are in place. Any cables or electrical appliances that are deemed unsafe by the Markets Manager must be removed immediately.
- 9.2. The Markets Manager may suspend use of electricity to any trader. Any damage caused by Traders to the Market electrical supply equipment will be charged for.
- 9.3. All electrical charges will be levied at a rate that is subject to change at any time. This amount will be based on the Council's energy rates as we do not subsidise energy rates for any trader. Electricity will

be shown on the traders invoice. The Council reserve the right to alter the charges; all traders using power will be given at least 7 days' notice before any changes are implemented.

10. STALLS

- 10.1. Stalls are to be supplied by the Trader. The trader is responsible for the assembly and disassembly of the stall and associated equipment, and for the safe operation and use of all equipment associated with that traders' pitch. The trader must ensure all equipment is adequately maintained and fit for its intended use. All stalls must reach the expected standards of safety and appearance required by the Council and will be monitored by the Markets team.
- 10.2. If in the opinion of any member of the Markets Team any part (or parts) of the stall or associated equipment are deemed to be unsafe it will be the responsibility of the Trader to remove the item(s) immediately from use and make safe.
- 10.3. If the Trader continues to trade without removing the unsafe item(s) or equipment they will be suspended immediately and asked to leave the market. They may unless otherwise excluded from the market be allowed to return to the market when they have satisfied the Markets Manager that they have made safe the issue.
- 10.4. The Trader shall not affix their stall to, or place any of their goods or produce on, any item of street furniture or public memorial.
- 10.5. All Gazebos and pop ups must be weighted, regardless of the weather. It is the responsibility of the trader to ensure they have sufficient weights to make safe their stall. Weights must be on corners at all times. Minimum weight 10kg (+/- 5%) per corner, or per post if single post structure. Additional weights to be used based on traders individual Risk Assessments and subject to weather conditions. If the Market team instruct for more weight to be added for safety reasons this decision is final. If you do not follow the requirements for weight given by these rules or guidance given onsite by the Market team you will not be able to erect a gazebo/structure to trade on that day.
- 10.6. The Markets team may upon request provide a gazebo and associated equipment. This will be subject to a charge of £10 per 10ft*10ft gazebo, per market. The Markets Team reserve the right to withdraw this service.

11. PITCHES

- 11.1. The Trader shall not place or display goods or trail cables beyond the boundaries of their pitch or upon their stall in such a manner as may cause an obstruction or danger to pedestrians and people visiting the market. It is the Trader's responsibility to ensure all cables are covered and out of reach from members of the public to prevent injury.
- 11.2. If any pitch is free or unclaimed, traders cannot use this space without seeking permission first. The Council reserves the right to sell such space at the market rent achievable for the time of year.

12. OBSTRUCTION TO PITCH

- 12.1. If your pitch is obstructed in any way, please contact a member of the Market Team and they will advise the action to take.
- 12.2. Do not block access or prevent vehicles within a pitch space from leaving. Vehicles should be free to leave at any time of their own accord. You cannot assemble your stall around/over vehicles.

13. PERMITTED COMMODITIES

- 13.1. The Trader shall not deal in, sell or display goods other than those stated in the 'Traders Agreement'. The Markets Manager has the authority to prohibit a Trader selling goods that he or she regards as unsuitable. Nothing in these rules or any agreement provides a trader exclusivity to the sales of any goods/commodities. The Markets Manager decision is final.
- 13.2. A trader must not mis-represent the good they have for sale and any goods sold must conform to relevant standards and display markings as appropriate.

14. PROHIBITED AND RESTRICTED ITEMS

- 14.1. A Trader is not permitted to collect money or sell articles for the benefit of charitable or other purposes from a stall or pitch unless the relevant licence has been obtained from the Council's Licensing Section.
- 14.2. A list of prohibited items can be found in [Appendix 2](#).
- 14.3. A Trader shall not sell alcohol from a stall or pitch unless a premises licence has been obtained from the Council's Licensing Section or a Temporary Events Notice has been served on the Licensing Section in accordance with the Licensing Act 2003.
- 14.4. It is the trader's responsibility to ensure checks are made if selling any age restricted commodities.
- 14.5. Counterfeit, unlicensed or misrepresented products (or any other product) that's origin or legality cannot be evidenced is not to be sold.
- 14.6. The Markets Manager can suspend any Trader from trading on that day where any concerns relating to the above arise.

15. COMPLIANCE WITH LEGISLATION

- 15.1. Any Trader found contravening any trading standards or consumer protection legislation must remove the said goods and will be reported to Trading Standards. The Markets Manager can suspend any Trader from trading on that day and until relevant authority has been obtained to sell those goods.
- 15.2. The Trader must comply with their responsibilities under all relevant regulations and legislation to their employees and to members of the public and the Consumer Rights Act 2015.
- 15.3. Should a complaint be made by a consumer against a Trader's product, and no satisfactory outcome can be found between the two parties, the Markets Manager having taken advice will decide. If he or she agrees with the consumer a refund must be offered by the Trader.
- 15.4. Should the Trader still disagree, and the Markets Manager feels the market is being brought into disrepute, the Trader may be asked to leave the market permanently.

16. AUCTION, PITCHING OR TOUTING

- 16.1. The Trader shall not sell any goods or allow them to be sold by auction, pitching or touting.

17. GENERATORS AND AMPLIFIERS

- 17.1. Amplifiers, or other noise-making devices or motors or generators can only be used after consultation with the Markets Manager.

- 17.2. If the Markets Team request the amplifiers are turned down this must be done immediately.
- 17.3. The use of generators may be prohibited due to extreme weather conditions. You will be notified by the Market Manager if this is the case.
- 17.4. Fuel is not to be stored within the market area.

18. MARKET APPLICATION FORMS

- 18.1. The Trader shall complete the form detailing such information as the Council may require and promptly thereafter shall notify the Markets Manager in writing of any changes in such information or supply such further information as the Council may require. Any such information may be used to control and administer the Council's markets and to manage, monitor, improve and promote Council services.
- 18.2. Application or notification of changes to goods for sale does not grant automatic approval. The confirmation of what is permitted will be made in writing by the Markets Manager and may not include everything initially requested. Requests to change/amend from existing traders should be done in advance and may be accepted in full, part or rejected. Permission must be sought from and given by the Markets Manger before any changes are made.
- 18.3. **Note:** *Huntingdonshire District Council is registered as Data Controller under the Data Protection Act 1998 for the purpose of processing personal data in the performance of its lawful business. Any information held by the Council will be processed in compliance with the principles set out in the Act.*

The Council is responsible for ensuring the confidentiality of personal data that it holds. It also has a duty to protect the public funds it administers and may use the information provided to it to prevent and detect fraud. This may include sharing the information for these purposes both within the Council and with other persons or bodies involved for example in administering or auditing public funds or for data matching.

If you have concerns about the processing of your personal data by Huntingdonshire District Council, you may contact the Council's Data Protection Officer at its offices at Pathfinder House St Mary's Street Huntingdon Cambridgeshire PE29 3TN or the Office of the Information Commissioner, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

19. WASTE DISPOSAL

- 19.1. Traders must either:
 - a. Arrange for the removal and disposal of all waste generated by their trading activity at the end of the day, ensuring that the persons removing and disposing of it hold an appropriate Waste Carrier's Licence which can be inspected by authorised Council officials; or
 - b. Pay for a Council wheeled bin to deposit refuse or waste for disposal or recycling as appropriate. Should for operational reasons the Council replace the wheeled bin for refuse sacks all such charges will still apply.
- 19.2. At the end of the trading hours the Trader shall remove all goods and approved fittings from their pitch and leave the site clean and tidy. The Council will charge the Trader (other than those items left for authorised collection) for clearing away any waste or removing items left on the market, surrounding area or any area such where rubbish may have blown. Traders that continue to leave the market space untidy will be issued with a warning.
- 19.3. Traders must not dispose of any business waste in public bins.

20. LOADING AND UNLOADING

- 20.1. Loading and unloading in connection with a stall shall cause as little inconvenience to the public or other Traders as possible.
- 20.2. Any direction given by the Markets team must be followed. This includes advance instructions and any given on the day.

21. LOADING AND UNLOADING TIMES - ALL TRADERS

- 21.1. Unloading and loading must be completed in the times set out in [appendix 1](#) (market timetable). The Markets Manager shall have the discretion to vary loading times dependent on the conditions and circumstances on site.

***Trailers:** It is your responsibility to get your trailer into position without disturbing other traders. Other traders should not be expected to delay their set up waiting for you.*

- 21.2. Trader's vehicles not being used to display goods must be off the market by 8am. Warnings may be issued to traders that miss this deadline.
- 21.3. There is to be no trader vehicle movement on the market during trading times without permission from the Markets Team.

***Note:** Any trader that is onsite out of the times set in [Appendix 1](#) does so at their own risk. The Council will take no responsibility for anything out of the times mentioned in [Appendix 1](#).*

22. RE-ALLOCATION OF UNOCCUPIED PITCHES

- 22.1. If a trader is not onsite by 7.45am (without notice) it will be considered that the trader is not attending, and the pitch may be reallocated for that day. The trader who failed to attend will still be liable for the pitch fee.

23. DEPARTURE TIME FROM PITCH

- 23.1. All Traders are required to trade up to the agreed time in [Appendix 1](#). The trader will be required to leave their structure in place until the agreed time of closing even if they sell out.
- 23.2. Any trader that remains onsite to pack down out of the times set in [Appendix 1](#) does so at their own risk. If you remain after the Market has officially closed to continue to pack down it is your responsibility to ensure you have in place adequate insurance, risk assessment and other appropriate documentation. Trading after the permitted closure time is not permitted under any circumstances.

24. MARKET CLOSURE IN EXCEPTIONAL CIRCUMSTANCES

- 24.1. The Markets Manager can close the market down in exceptional circumstances and Traders must vacate their pitch as soon as is reasonably possible. If a trader continues to trade after given instructions to leave a permanent ban may be issued in writing.

***Note:** Most trader insurance is invalid if the market is closed.*

- 24.2. **Market closure in advance due to weather forecast:** If a weather warning is issued the Markets Manager must act upon it. If speeds or gusts of wind are predicted to reach 40mph or above (as shown on the Met Office website) the market will be made a no structure event or closed. If speeds or gusts of wind are predicted to reach 46mph or above (as shown on the Met Office website) the

market will be closed. This decision will be made as early as possible. For all cancelled markets a full credit will be applied to your next monthly invoice.

- 24.3. **Weather Change on the Day:** If the decision is made to close the market before 12.00 noon on the day a full credit will be made. If the decision is made to close the market after 12.00 noon on the day a 50% credit will be made.

- 24.4. For all cancelled markets a full credit will be applied to your next monthly invoice.

25. MARKET TRADER VEHICLES

- 25.1. Market trader vehicles must be offsite in the times set out in [appendix 1](#).

26. PARKING PERMITS

- 26.1. One parking permit per regular trader will be issued, to allow free parking in specifically designated areas of Council car parks on the day of the market as directed by the Markets Manager. Permits will be digital using the Councils digital mobile phone permit system which is accessible from a computer browser. No physical permits will be issued.
- 26.2. The permits will be updated daily by the Markets team. It is the trader's responsibility to check that their vehicle's registration has been entered onto the system and that the correct registration has been provided.
- 26.3. Traders who require two commercial vehicles to bring their stock to the market will be issued an additional permit.

27. PUBLIC LIABILITY INSURANCE & RISK MANAGEMENT

- 27.1. All Traders, Casual and Regular Traders shall indemnify the Council against all costs, actions, claims and demands by any person or body arising from the exercise of their trading activities or those of their employees, representative or agents and shall hold a valid insurance policy for public liability for claims up to £5 million. The Markets Manager shall be entitled to call for and inspect such policy of insurance and the receipt of the current premium. Traders will not be allowed to trade if they cannot provide proof of insurance. Traders are responsible for ensuring that appropriate insurance is in place that covers all situations in which they may operate and all equipment that they may use.
- 27.2. Traders must ensure they have in place a risk assessment covering all activities, equipment, and situations in which they operate. The council will request a copy of this but cannot offer advice on the content. It is the trader's responsibility to ensure this is sufficient.
- 27.3. Public Liability Insurance: Most membership insurance policies are personal to you to use for business purposes.
- 27.4. In the case of a limited company or limited liability partnerships, every director of the business must be a member of the insurance scheme. You will need to provide this proof to the Markets Manager.
- 27.5. It is your responsibility to ensure you always have access to all up to date documentation whilst in attendance at a HDC market. If you fail to provide satisfactory proof of all documentation mentioned above immediately at the request of the Markets team you will be asked to leave the market immediately.

28. HEALTH AND SAFETY AT WORK ETC. ACT 1974

- 28.1. All traders are duty bound by law to follow this act. Failure to do so will result in suspension or permanent removal from the market. It is your responsibility to check and use the latest addition available.

29. FOOD TRADERS

29.1. Any Trader selling food for human consumption shall:

- Supply all requested information in the requested format.
- Receive confirmation from their Council's Environmental Health Service that they are happy for the applicant to trade, subject to the provision of relevant information and documents to the Markets Manager before trading commences. If 'awaiting inspection' you must be able to prove this. The minimum acceptable rating is 4 star and proof of this is required prior to trading.
- Ensure that they and their representatives have achieved the 'Level 2 Award in Food Hygiene'.
- Ensure that they meet all legal guidance for the display/labelling of ingredients and allergens (please refer to 'Natasha's Law' for more information on this).
- Ensure they have in place appropriate, relevant risk assessments.

29.2. Traders selling pre-packed foods (and fresh fruit & veg) are considered 'Low risk' and will need the following in place to trade safely:

- Provide appropriate cover to the roof and back of stalls from which food is to be sold and provide such other facilities and equipment as required by law, Environmental Health or Trading Standards Officers. You may be asked to add the sides of your stall depending on weather conditions.
- You must have a suitable method and process in place for ensuring hands are kept clean whilst trading. This should be included in your risk assessment.

29.3. Traders selling food that isn't pre-packaged are considered (High risk food) and will need the following measures in place to trade safely:

- Provide appropriate cover to the roof, sides and back of stalls from which food is to be sold and provide such other facilities, equipment as required by law or by Environmental Health or Trading Standards Officers. You may be asked to remove the sides of your stall depending on weather conditions.
- You must have suitable hand washing facilities such as hand basin with necessary prerequisites such as hot and cold running water, soap, hand drying facilities and a suitable method for disposing of waste water will be required.
- The operator of a food business must ensure that food handlers are supervised and provided with food hygiene instruction and/or training which is appropriate to their duties and to the nature and type of the business and satisfy all legal requirements.
- Maintain standards of hygiene and cleanliness as required by law, Environmental Health Officers, Trading Standards Officers, the Food Standards Agency (to a minimum of 4 stars) or the Markets Manager. Should any food trader be found to be non-compliant with the law they will be required to immediately leave the market and will not be permitted to return until they can demonstrate full compliance to the satisfaction of Environmental Health staff. No refund on Market Fees will be given.
- Seek and comply with the requirements and advice of the Council's Environmental Health Officer who can be contacted at the Council's offices at Pathfinder House, St Mary's Street, Huntingdon, Cambs PE29 3TN

30. NON-ATTENDANCE

- 30.1. If a Regular Trader fails to attend a Market on two consecutive markets or six occasions in a twelve-month rolling period, then his or her Trader agreement will be terminated.
- 30.2. If a Regular Trader is unable to attend a market on medical grounds, credit of market fees will be made on the next monthly invoice. A maximum of six weeks in a twelve-month rolling period can be claimed. This will be subject to the provision of satisfactory evidence such as a medical certificate or Doctor's letter. During this time, the Council reserves the right to temporarily allow trading in place of non-attending trader. If a total of six weeks in a twelve-month rolling period is reached the situation will be re-assessed and after notice the trader agreement may be terminated.
- 30.3. Casual traders will not have their pitch fee refunded for non-attendance. Pre-paid fees will be 'carried-over' if the market is cancelled due to severe weather conditions.

31. NOTICE PERIOD

- 31.1. A Regular Trader shall give four weeks' written notice of their intent to cease trading before the end of the invoiced period. No refunds will be given regarding such notice for the current rent invoiced.

32. COMPLIANCE WITH MARKET RULES

- 32.1. Traders shall comply with all reasonable directions of the Markets Manager.
- 32.2. Traders must sign such form to say he or she has read, understands, and intends to comply with these Market Rules. These will be reviewed and reissued for signature on a yearly basis.
- 32.3. Traders not complying with these Market Rules may be suspended from trading by the Markets Manager.

33. TRADER BEHAVIOUR

- 33.1. If a trader or their employees or representatives behave in a manner which may be deemed in breach of the law, these rules, or the trader's agreement, then the business or person concerned may be suspended from trading, or in more serious instances trader status may be revoked with immediate effect.
- 33.2. If a trader or their employees or representatives behave in a manner which is of an anti-social nature, threatening (physical or verbal) or deemed offensive, then the business or person concerned may be suspended from trading, or in more serious instances trader status may be revoked with immediate effect.
- 33.3. All traders, their employees and representatives are expected to present a positive image of the markets covered by these rules. Traders should not disgrace, belittle, shame or demonstrate any other behaviours which may cause offence to customers, members of the public, fellow traders, or Council officers either in-person, online, in social media posts or any other form of communication.
- 33.4. For serious offences or instances, suspension will be immediate and permanent. The Markets Manager's decision on this is final.

34. AMENDMENTS TO THE RULES

- 34.1. The Council may add to or amend the Market Rules in the light of changing circumstances or for any other reason on the understanding that Traders will be advised in writing giving 30 days' notice of amendments coming into effect. When a new copy of the Market Rules is issued Traders must sign

and date and return to Market Manager. Failure to do so will result in the termination of the trader's status.

35. PROCEDURE FOR EXCLUSION FROM TRADING WITH HDC

- 35.1. Failure to adhere to market rules or instructions given by a member of the Markets team will result in a written warning being issued in the first instance. If 3 written warnings are issued within a 12-month rolling period, this will result in a permanent ban from trading on any HDC market.
- 35.2. If the issue is considered serious, this will result in a permanent ban from trading on any HDC market regardless of any prior warnings. e.g. verbal or physical abuse towards public, other traders or Markets team, or breach of any other item covered in these market rules. This will be issued to you in writing and will be effective immediately. In some instances you may be verbally instructed to leave with immediate effect with written confirmation provided afterwards (note that the verbal communication must be followed as though provided in writing).

36. COMPLAINTS

- 36.1. Any complaints regarding these Market Rules must be made in writing to the Operations Manager (Parking & Markets Services), Eastfield House, Latham Road Huntingdon PE29 6YG.
- 36.2. Any appeals can be made in writing to the Head of Economy, Regeneration & Housing Delivery, Huntingdonshire District Council, Pathfinder House, St Mary's Street Huntingdon PE29 3TN

By signing this form, you are agreeing to the Market rules and Regulations. Please complete the form below and return to the Market Manager. You will also be issued a copy.

TRADER REPRESENTATIVE

NAME _____

POSITION _____

SIGNATURE _____ DATED ____/____/____