

Job Description

Service:	Street Cleansing
Job title:	Street Cleanser / HGV Sweeper Driver
Grade:	Grade E
Hours of work:	37 hours
Responsible to:	Street Cleansing Manager
Responsible for	
Direct reports:	N/A
Indirect reports:	N/A
Budget:	N/A

Purpose of Post:

To carry out the scheduled road sweeping round including driving an HGV road sweeper, carrying out daily maintenance checks and being the responsible person for the vehicle, resolving issues and problems to ensure service delivery on the round and reporting relevant issues to the Street Cleansing Team Leaders.

Helping to maintain the cleanliness and overall appearance of our streets, highways, and public open spaces. You will be responsible for ensuring that Huntingdonshire remains a clean, safe and pleasant environment for residents, visitors, and businesses.

Key Deliverables:

- Clean and Well-Maintained Streets: Ensure that streets and public open spaces are regularly cleaned, free from litter and detritus.
- Contribute to a safe working environment by promptly reporting or removing any potential hazards such as broken glass.
- Effective communication with team members to ensure a coordinated approach to street cleansing activities. Collaboration with other departments or organizations as necessary to address specific cleaning issues.
- Maintain accurate records of daily activities, including areas cleaned, equipment used, and any issues encountered.
- Contribute to a positive public perception of Huntingdonshire District Council by delivering high-quality services and engaging in professional interactions with members of the public.
- Carrying out daily maintenance and checks on the allocated vehicle and reporting any defects.
- Ensuring the round is operated in line with the requirements of the Council's Operators licence, e.g. breaks taken, daily vehicle checks undertaken, defects reported, vehicles are not overloaded.
- Reporting any accidents and incidents as they occur.
- Emptying and washing out vehicle daily.
- Ensure sweeping vehicles are set-up in the correct manner to undertake efficient sweeping of areas and minimising damage to the pavement, vehicle and road.
- Make judgements about the safety to sweep areas taking into account issues such as pedestrians, traffic and parked cars. Undergo Risk assessment and SSOW training.
- Use the in cab software as instructed. Ensuring that the system is working correctly and reporting any defects. Updating all completed jobs live.
- Ensuring any issues encountered are reported either immediately or at the end of the working day depending on the seriousness of the problem.
- Undertake any other duties appropriate to the skill and ability level of the post as directed from time to time.

Knowledge and Qualifications The minimum knowledge required to undertake this role and any qualifications or training essential for the role (E) Essential (D) Desirable	(E) Basic literacy and numeracy to understand and complete work documentation. (E) Category C driving licence (E) Qualification Card (35 hours Driver CPC) (D) An understanding of street cleansing operations together with a working knowledge of tools and plant used in street cleansing activities (D) General knowledge of the district
Experience Experience the person would need to do the job (E) Essential (D) Desirable	(D) Experience of working in an outdoor environment and of undertaking a range of manual tasks. (D) Experience of working in a customer facing role providing front line services. (D) Understanding of Health and Safety systems including manual handling and risk assessment.
Skills and Abilities Specific skills the applicant would need to do the job (E) Essential (D) Desirable	(E) Must be able to multi task, operating complex hydraulic and mechanical systems while driving. Eg, controlling brushes, suction systems and water sprays while allowing for road surfacing, debris type and environmental conditions. (E) Must be competent at operating a vehicle in tight urban environments working near parked vehicles, moving traffic and pedestrians. (E) Must be physically fit, able to walk for long distances and perform heavy lifting when required. (E) Good awareness of personal health and safety and manual handling. (E) Good verbal communication skills.

	(E) Flexibility and willingness to be involved in all aspects of the operation of the street cleansing service.
Decision Making and Impact on Others What impact the reasons made by the post holder would have on others across the Council	Must be able to make decisions on best methods to deal with any cleansing issues or complaints which they come across during working day. Must be able to prioritise cleansing tasks.
Communication with Internal and External Customers What customers the applicant would be in contact with in the job	• Develops and maintains productive relationships with internal and external customers • Explores the customer's situation with them to develop a fuller understanding of the underlying need • Delivers what they have agreed with the customer • Takes action to exceed customer expectations • Advocates customer satisfaction as a key value for themselves and the council • Deals effectively with dissatisfied customer Internal customer contact 70% External customer contact 30%
Personal Attributes and Other Requirements In this section please list any other qualities you are looking for from the applicant (E) Essential (D) Desirable	(E) Willing to work flexibly and change plans at short notice to meet the needs of the service (E) Be a good team worker demonstrating loyalty and commitment to the organisation and team members

HDC values 	The values outlined below reflect our collective positive attitude and how all staff are expected to work together as one team. Inspiring: We have genuine pride and passion for public service; doing the best we can for customers. Collaborative: We achieve much more by working together, and this allows us to provide the best service for customers. Accountable: We take personal responsibility for our work and our decisions, and we deliver on our commitments to customers. Respectful: We respect people's differences and are considerate to their needs. Enterprising: We use drive and energy to challenge the norm and adapt to changing circumstances. We are always ready for challenges and opportunities, and we embrace them.
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Safeguarding and promoting the welfare of children and young people/vulnerable adults

Huntingdonshire District Council is committed to safeguarding and promoting the welfare of children and vulnerable adults and expects all staff and volunteers to share this commitment.