

## Job Description

Service:	Street Cleansing
Job title:	Weekend Street Cleanser / Driver
Grade:	Grade B
Hours of work:	15 hours
Responsible to:	Street Cleansing Manager
Responsible for	
Direct reports:	N/A
Indirect reports:	N/A
Budget:	N/A


### **Purpose of Post:**

Helping to maintain the cleanliness and overall appearance of our streets, highways, and public open spaces. You will be responsible for ensuring that Huntingdonshire remains a clean, safe and pleasant environment for residents, visitors, and businesses.

### **Key Deliverables:**

- Clean and Well-Maintained Streets: Ensure that streets and public open spaces are regularly cleaned, free from litter and detritus.
- Removal of flytipped waste in a timely manner.
- Contribute to a safe working environment by promptly reporting or removing any potential hazards such as broken glass.
- Effective communication with team members to ensure a coordinated approach to street cleansing activities. Collaboration with other departments or organizations as necessary to address specific cleaning issues.
- Maintain accurate records of daily activities, including areas cleaned, equipment used, and any issues encountered.
- Responsible for the proper care and maintenance of cleaning equipment, tools, and vehicles.
- Contribute to a positive public perception of Huntingdonshire District Council by delivering high-quality services and engaging in professional interactions with members of the public.
- Carrying out daily maintenance and checks on the allocated vehicle and reporting any defects.
- Reporting any accidents and incidents as they occur.

<p><b>Knowledge and Qualifications</b></p> <p>The minimum knowledge required to undertake this role and any qualifications or training essential for the role</p> <p>(E) Essential</p> <p>(D) Desirable</p>	<p>(E) Basic literacy and numeracy to understand and complete work documentation.</p> <p>(E) Current driving licence</p> <p>(D) An understanding of street cleansing operations together with a working knowledge of tools and plant used in street cleansing activities</p> <p>(D) General knowledge of the district</p>
<p><b>Experience</b></p> <p>Experience the person would need to do the job</p> <p>(E) Essential</p> <p>(D) Desirable</p>	<p>(D) Experience of working in an outdoor environment and of undertaking a range of manual tasks.</p> <p>(D) Experience of working in a customer facing role providing front line services.</p> <p>(D) Understanding of Health and Safety systems including manual handling and risk assessment.</p>
<p><b>Skills and Abilities</b></p> <p>Specific skills the applicant would need to do the job</p> <p>(E) Essential</p> <p>(D) Desirable</p>	<p>(E) Must be physically fit, able to walk for long distances and perform heavy lifting when required.</p> <p>(E) Good awareness of personal health and safety and manual handling.</p> <p>(E) Good verbal communication skills.</p> <p>(E) Flexibility and willingness to be involved in all aspects of the operation of the street cleansing service.</p>
<p><b>Decision Making and Impact on Others</b></p> <p>What impact the reasons made by the post holder would have on others across the Council</p>	<p>Must be able to make decisions on best methods to deal with any cleansing issues or complaints which they come across during working day.</p> <p>Must be able to prioritise cleansing tasks.</p>

<p><b>Communication with Internal and External Customers</b></p> <p>What customers the applicant would be in contact with in the job</p>	<ul style="list-style-type: none"> <li>• Develops and maintains productive relationships with internal and external customers</li> <li>• Explores the customer's situation with them to develop a fuller understanding of the underlying need</li> <li>• Delivers what they have agreed with the customer</li> <li>• Takes action to exceed customer expectations</li> <li>• Advocates customer satisfaction as a key value for themselves and the council</li> <li>• Deals effectively with dissatisfied customer</li> </ul> <p>Internal customer contact 70%</p> <p>External customer contact 30%</p>
<p><b>Personal Attributes and Other Requirements</b></p> <p>In this section please list any other qualities you are looking for from the applicant</p> <p>(E) Essential</p> <p>(D) Desirable</p>	<p>(E) Willing to work flexibly and change plans at short notice to meet the needs of the service</p> <p>(E) Be a good team worker demonstrating loyalty and commitment to the organisation and team members</p>
<p><b>HDC values</b></p> 	<p>The values outlined below reflect our collective positive attitude and how all staff are expected to work together as one team.</p> <p><b>Inspiring:</b> We have genuine pride and passion for public service; doing the best we can for customers.</p> <p><b>Collaborative:</b> We achieve much more by working together, and this allows us to provide the best service for customers.</p> <p><b>Accountable:</b> We take personal responsibility for our work and our decisions, and we deliver on our commitments to customers.</p>

	<p><b>Respectful:</b> We respect people's differences and are considerate to their needs.</p> <p><b>Enterprising:</b> We use drive and energy to challenge the norm and adapt to changing circumstances. We are always ready for challenges and opportunities, and we embrace them.</p>
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### **Safeguarding and promoting the welfare of children and young people/vulnerable adults**

Huntingdonshire District Council is committed to safeguarding and promoting the welfare of children and vulnerable adults and expects all staff and volunteers to share this commitment.