

# HAWK EYE

Huntingdonshire District  
& Cambridge City Council

Shared Service Monitoring Centre

Q2 Performance Review

Financial Year 2024/25

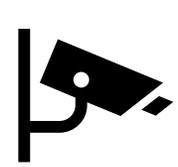


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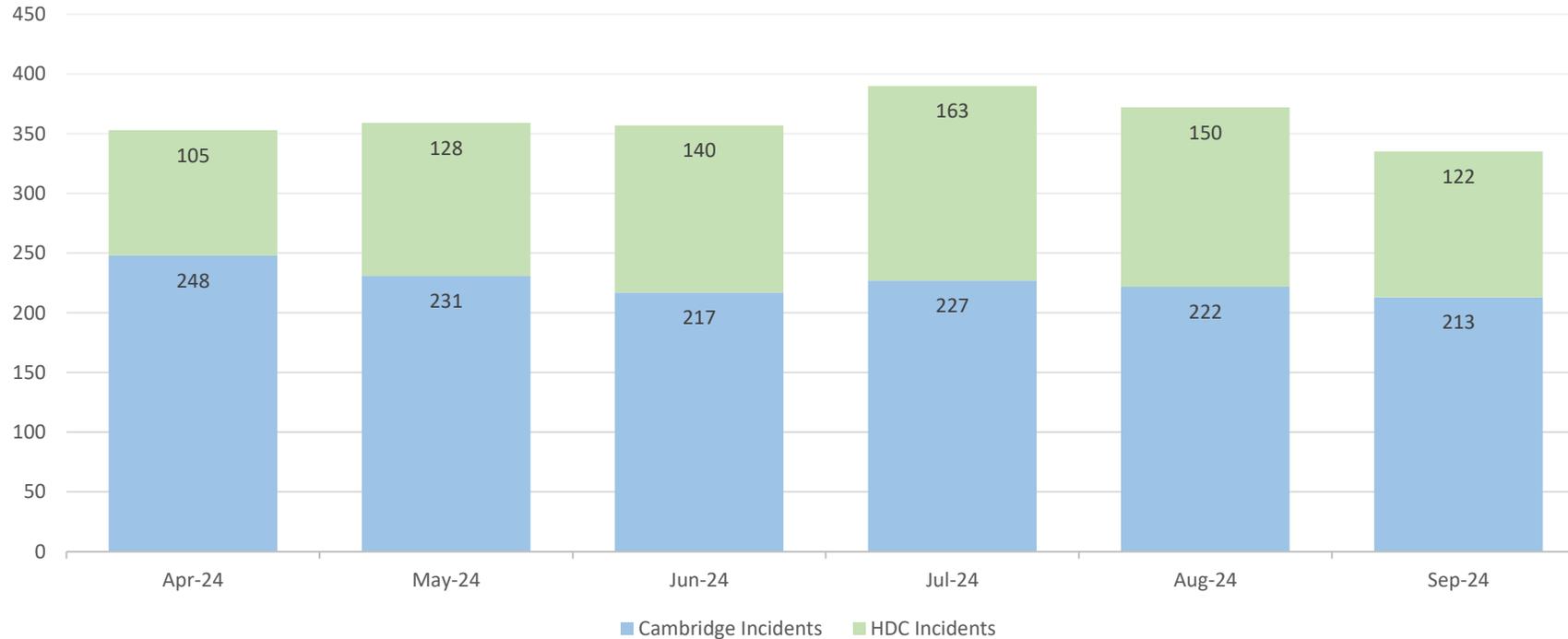
- TOPLINE SERVICE PERFORMANCE
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TOPLINE SERVICE  
PERFORMANCE



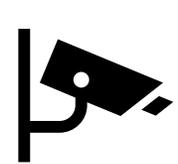


# TOTAL CCTV INCIDENTS BY COUNCIL APRIL 2024 – SEPTEMBER 2024



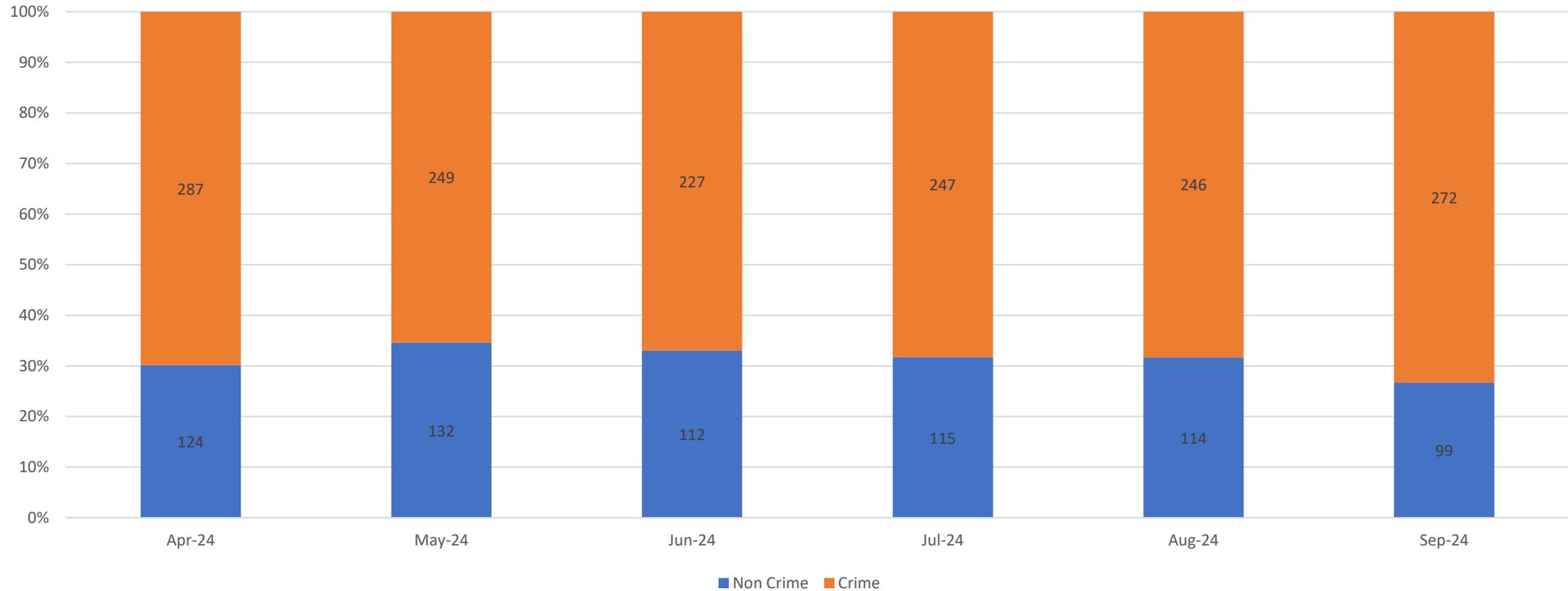
This chart shows the total number of CCTV incidents split by HDC and Cambridge City Council. The team have logged a total of 1093 incidents between July and September 2024, this is a decrease on the previous year's figure – 1205 incidents.

The incidents are split into crime/non-crime and by zone in the next slides.



# TOTAL CCTV INCIDENTS: CRIME VS NON-CRIME % SPLIT

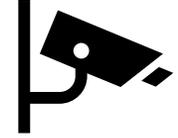
## APRIL 2024 – SEPTEMBER 2024



This chart shows the percentage of crime vs. non-crime incidents across the shared service.

The table on the right shows the movement % compared to last year's figures.

	July '23 – Sep '23	July '24 – Sep '24	Movement %
Crime	841	765	- 9%
Non-Crime	364	328	- 9%



# TOTAL CCTV CRIME INCIDENTS BY CATEGORY

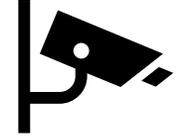
## APRIL 2024 – SEPTEMBER 2024

	Sum of Apr-24	Sum of May-24	Sum of Jun-24	Sum of Jul-24	Sum of Aug-24	Sum of Sep-24
Anti Social Behaviour	70	57	53	62	58	49
Begging/Vagrancy	1	3	1	2	0	1
Breach of Conditions	5	6	5	9	4	3
Criminal Damage	6	11	3	4	5	13
Drug Offences	8	8	7	12	7	7
Fraud	4	4	1	0	1	2
Hoax Calls	0	0	0	0	0	0
Possession of Offensive Weapon	10	7	4	7	10	6
Public Indecency	0	1	2	0	0	4
Road Traffic Incidents	5	5	3	6	13	6
Road Traffic Offences	26	4	16	11	17	12
Robbery / theft	3	6	5	7	1	9
Sexual offences	2	5	2	1	2	0
Suspicious Activity	36	12	22	12	17	30
Theft / Shoplifting	54	49	42	48	46	53
Violence	49	60	46	53	57	69
Wanted Person	8	11	15	13	8	8
<b>Grand Total</b>	<b>287</b>	<b>249</b>	<b>227</b>	<b>247</b>	<b>246</b>	<b>272</b>

The table above shows the total crime incidents recorded in the last 6 months, broken down into categories. As you can see from the highlighted rows, 'Anti-social behaviour', 'Theft/Shoplifting' and 'Violence' remain consistently higher than other categories.

The table to the right shows the significant increases and decreases over the last quarter, compared to 2023 figures.

Category	July '23 – Sep '23	July '24 – Sep '24	Movement %
Begging/Vagrancy	8	3	- 62%
Breach of Conditions	30	16	- 47%
Drug Offences	13	26	+ 100%
Public Indecency	7	4	- 42%
Sexual Offences	9	3	- 67%



# TOTAL CCTV NON-CRIME INCIDENTS BY CATEGORY

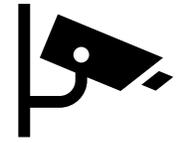
## APRIL 2024 – SEPTEMBER 2024

	Sum of Apr-24	Sum of May-24	Sum of Jun-24	Sum of Jul-24	Sum of Aug-24	Sum of Sep-24
Alarm Activation	10	11	10	17	8	13
Ambulance Incident	2	2	2	4	3	1
Demonstration/Protest	5	11	4	1	4	4
Fire Incident	3	0	2	0	3	2
Police Incident	17	23	19	10	17	16
Public Welfare	87	85	75	83	79	63
<b>Grand Total</b>	<b>124</b>	<b>132</b>	<b>112</b>	<b>115</b>	<b>114</b>	<b>99</b>

The table above shows the total non-crime incidents recorded since April 2024, broken down into categories.

Public welfare remains the highest category, consistently making up over 50% of the total figures. There were 225 public welfare incidents recorded in Q2 – see table below for a breakdown of these incidents.

Row Labels	Sum of Apr-24	Sum of May-24	Sum of Jun-24	Sum of Jul-24	Sum of Aug-24	Sum of Sep-24
Concern for Person	51	56	49	47	54	43
Drunk & Incapable	3	0	1	0	2	1
High Risk (Vulnerable) Misper	11	5	3	4	8	7
Missing Person - Child	7	7	10	21	11	4
Missing Persons - Adult	11	16	11	10	4	7
Other	1	1	1	1	0	1
<b>Grand Total</b>	<b>84</b>	<b>85</b>	<b>75</b>	<b>83</b>	<b>79</b>	<b>63</b>



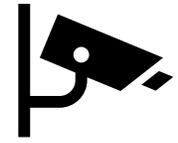
# CRIME INCIDENTS BY CATEGORY & ZONE

## APRIL 2024 – SEPTEMBER 2024



Row Labels	Sum of Cambs City	Sum of Huntingdon	Sum of St Ives	Sum of St Neots	Sum of Ramsey	Sum of Godmanchester	Sum of Yaxley	Sum of Stilton
Anti Social Behaviour	103	36	15	13	2	0	0	0
Begging/Vagrancy	3	0	0	0	0	0	0	0
Breach of Conditions	9	7	0	0	0	0	0	0
Criminal Damage	12	7	2	1	0	0	0	0
Drug Offences	13	1	0	12	0	0	0	0
Fraud	3	0	0	0	0	0	0	0
Hoax Calls	0	0	0	0	0	0	0	0
Possession of Offensive Weapon	13	5	2	0	2	0	1	0
Public Indecency	2	2	0	0	0	0	0	0
Road Traffic Incidents	18	5	1	0	1	0	0	0
Road Traffic Offences	21	9	6	2	2	0	0	0
Sexual offences	0	2	1	0	0	0	0	0
Suspicious Activity	35	14	2	7	1	0	0	0
Theft / Shoplifting	111	24	4	5	3	0	0	0
Violence	112	28	14	18	7	0	0	0
Wanted Person	18	8	3	0	0	0	0	0
Robbery	9	2	3	3	0	0	0	0
<b>Grand Total</b>	<b>482</b>	<b>150</b>	<b>53</b>	<b>61</b>	<b>18</b>	<b>0</b>	<b>1</b>	<b>0</b>

Note - you can find pie charts for each zone in the appendix



# NON - CRIME INCIDENTS BY CATEGORY & ZONE

## APRIL 2024 – SEPTEMBER 2024

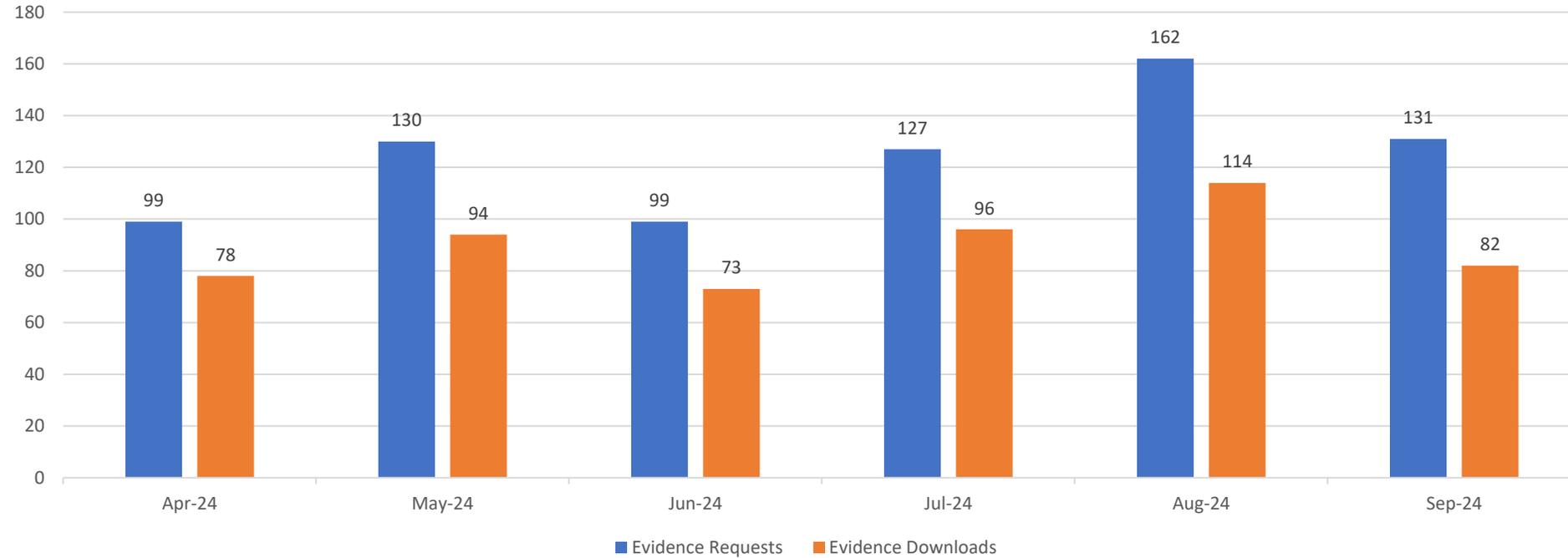


Row Labels	Sum of Cambs City	Sum of Huntingdon	Sum of St Ives	Sum of St Neots	Sum of Ramsey	Sum of Godmanchester	Sum of Yaxley	Sum of Stilton
Alarm Activation	26	4	3	5	0	0	0	0
Ambulance Incident	5	2	1	0	0	0	0	0
Demonstration/Protest	9	0	0	0	0	0	0	0
Fire Incident	3	2	0	0	0	0	0	0
Police Incident	23	13	1	4	2	0	0	0
Public Welfare	114	60	16	28	4	3	0	0
<b>Grand Total</b>	<b>180</b>	<b>81</b>	<b>21</b>	<b>37</b>	<b>6</b>	<b>3</b>	<b>0</b>	<b>0</b>

Note - you can find pie charts for each zone in the appendix



# TOTAL CCTV EVIDENCE REQUEST & DOWNLOADS APRIL 2024 – SEPTEMBER 2024



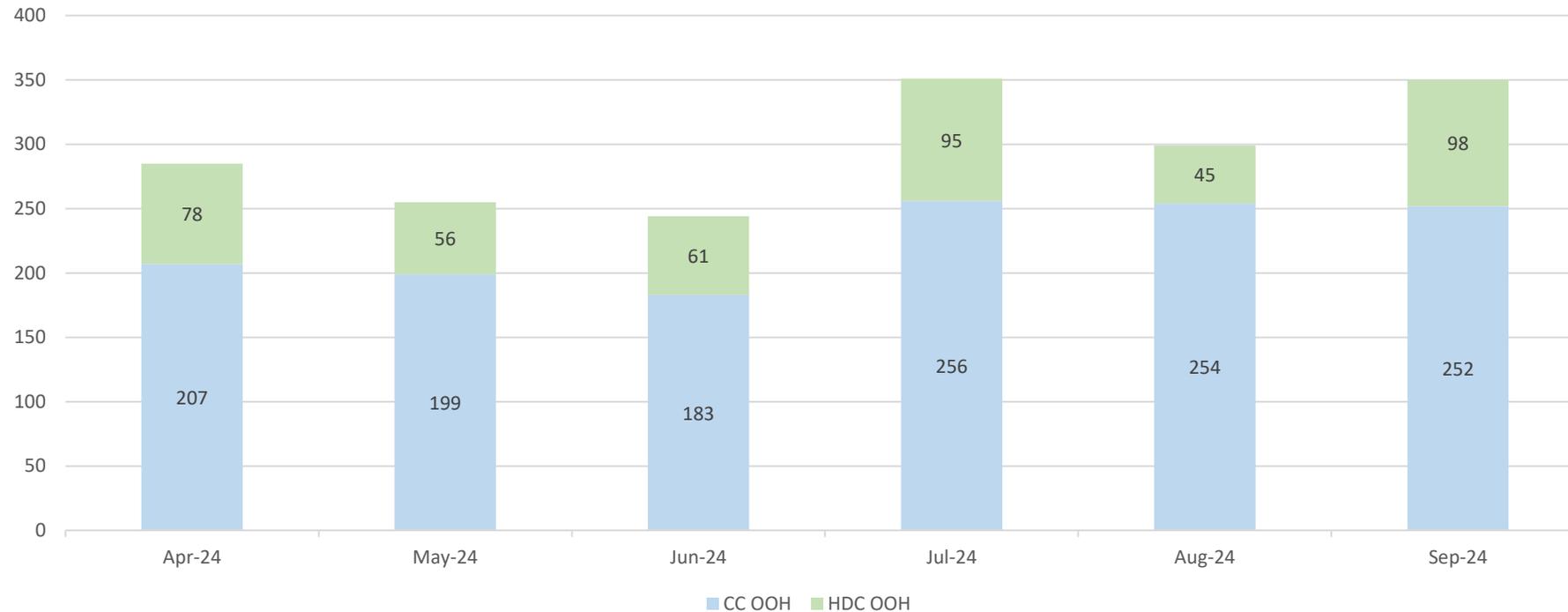
This chart shows the number of evidence requests and downloads since April 2024.

The table shows the quarterly figures compared to 2023. The number of downloads are continuing to grow due to the success of the DAMS system, a 136% increase compared to the same 6 months last year.

	Apr '23 – Sep '23	Apr '24 – Sep '24	% movement
Evidence Requests	681	748	+ 10 %
Evidence Downloads	227	537	+136 %



# TOTAL OUT OF HOURS CALLS RECEIVED APRIL 2024 – SEPTEMBER 2024

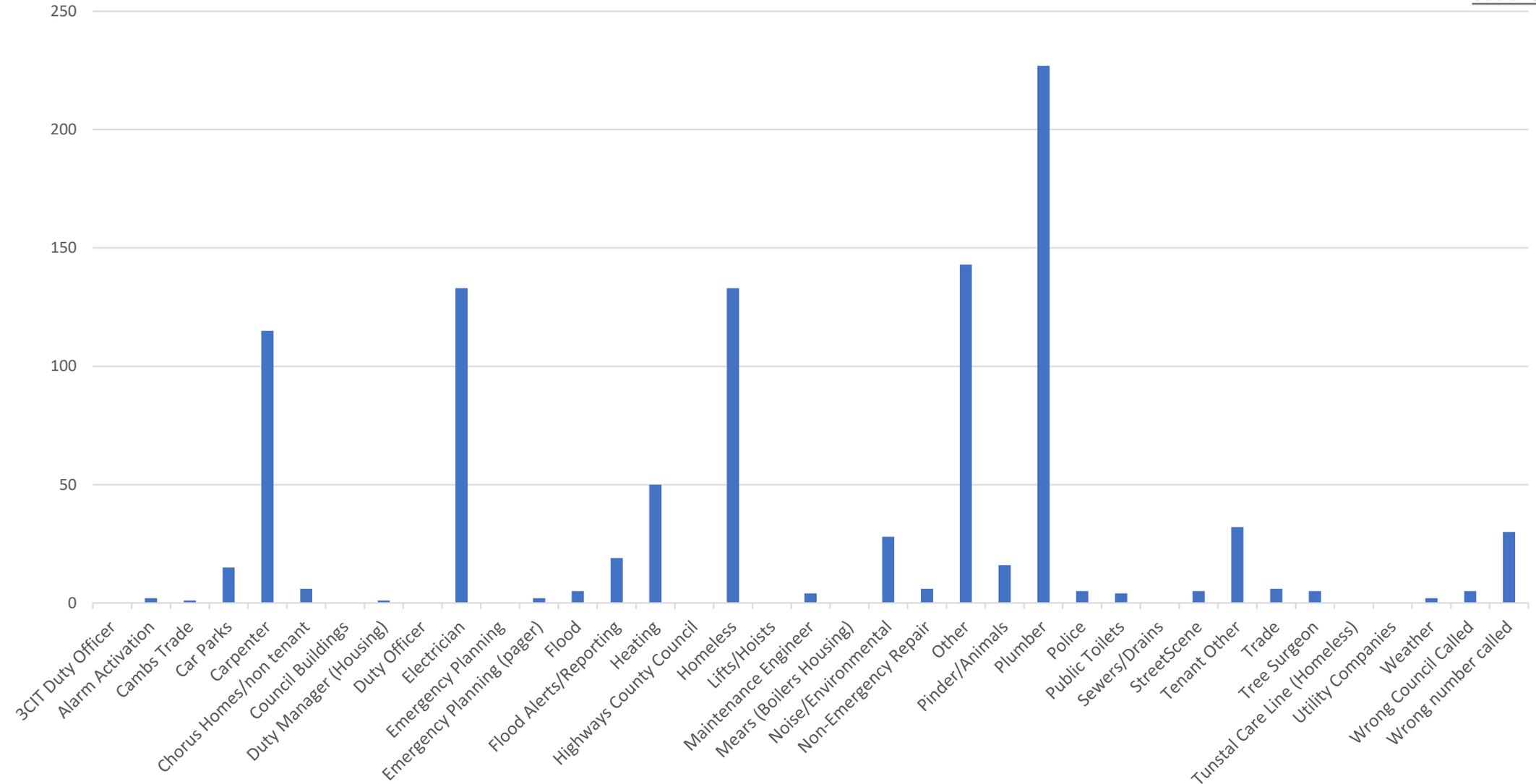


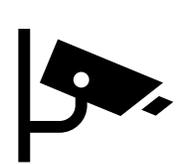
- OOH call numbers have remained steady over the last quarter.
- A total of 1000 calls were received between July and September 24.



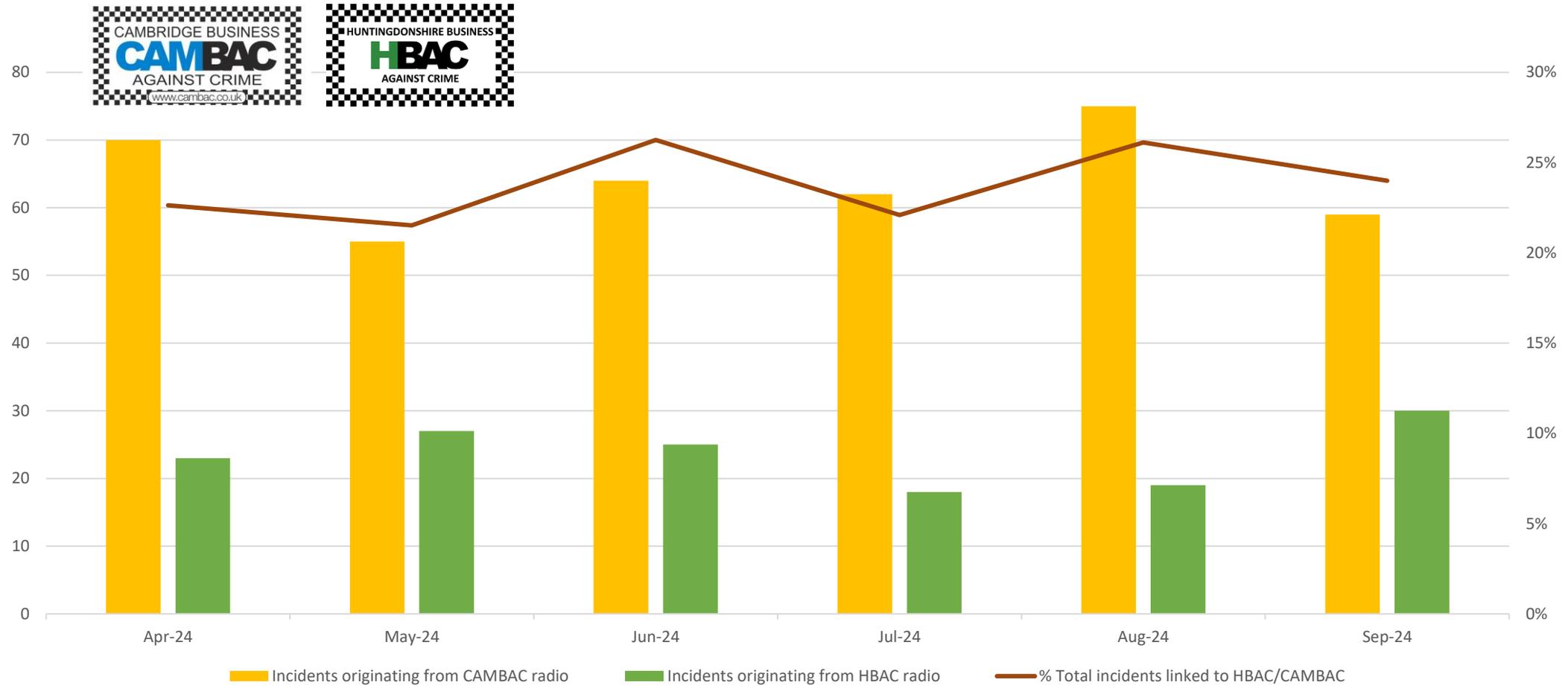
# OUT OF HOURS CALL CATEGORIES

## APRIL 2024 – SEPTEMBER 2024





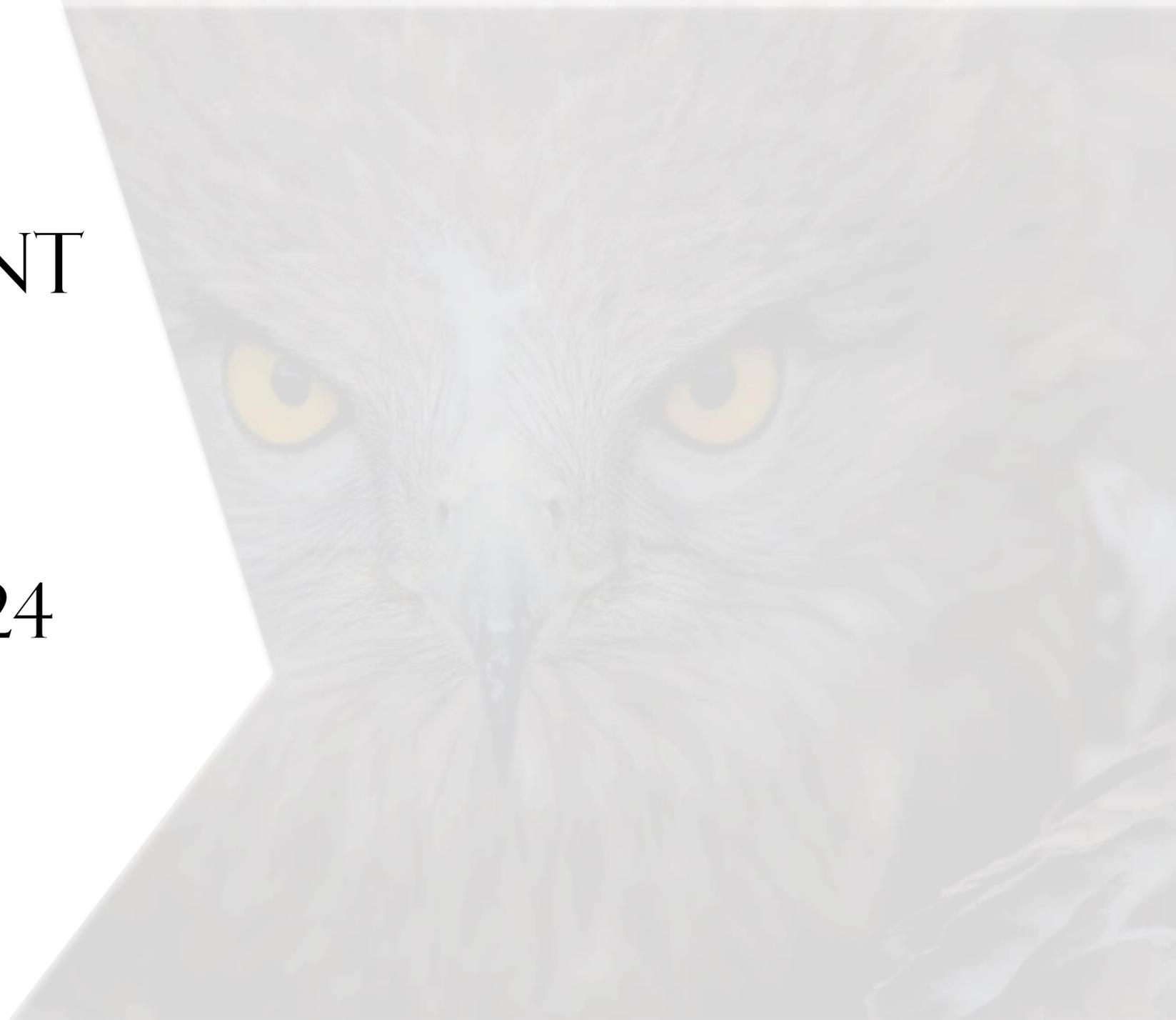
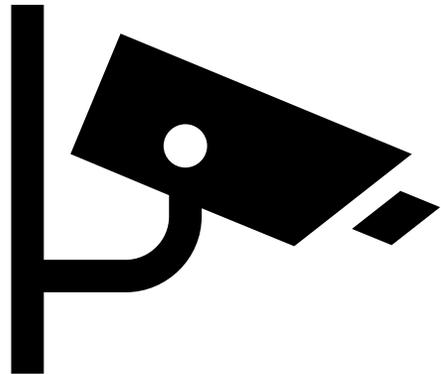
# TOTAL CCTV INCIDENTS LINKED TO HBAC & CAMBAC APRIL 2024 – SEPTEMBER 2024



The chart above shows the number of incidents directly linked to the CAMBAC and HBAC radios. The dark red line shows the total percentage of all incidents recorded.

# CCTV INCIDENT HIGHLIGHTS

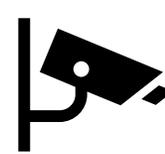
JULY 2024 –  
SEPTEMBER 2024



# CCTV INCIDENT HIGHLIGHTS

- Our CCTV Operators regularly achieve fantastic results, we would like to share several highlights captured over the last quarter.
- The following incident write ups include a mx of crime and non-crime across both councils.
- We have experienced some excellent results; from pro-active arrests to tracking down some of our most vulnerable residents; saving lives and preventing crime from the control room.





# PRO-ACTIVE INCIDENT – DRUG OFFENCES – ST NEOTS



Incident 25668 – 11<sup>th</sup> July 2024 – KA, EFF

## **DRUG TAKING SPOTTED IN TOWN CENTRE**

Operators spotted a male who appeared to be sniffing some white powder, his description and location were given to the police.

Observations were maintained, the male was then seen entering a town centre bar. Soon afterwards, police arrived on scene and conducted a search, they confirmed to operators that he was found to be in possession of drugs which were seized.



# RE-ACTIVE ARREST – CRIMINAL DAMAGE – CAMBRIDGE



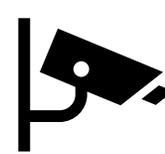
Incident 25730 – 14<sup>th</sup> July 2024 – PM, LT

## **CRIMINAL DAMAGE & ASSAULT**

Operators received a call via police airwaves, reporting a male smashing car windows in the city centre. Cameras were deployed and the suspect was quickly found outside a nearby pub.

The male was then seen assaulting a passerby and throwing himself across the bonnet of a nearby car, this was all caught on camera and details were relayed to police.

Police arrived on scene and placed the male in custody, operators were also advised that the suspect was a missing person. He was arrested for assault and criminal damage.



# RE-ACTIVE INCIDENT – MISSING CHILD – CAMBRIDGE

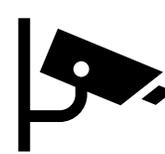


Incident 26090 – 2nd August 2024 – MH, LM

## **MISSING CHILD FOUND**

Operators received a call via the police airwaves, reporting a missing child in the city centre. The young female had been separated from her mother, her description was given, and cameras were quickly deployed.

After a short area search, operators located the child on the market square, her location was given to police, and they swiftly arrived on scene. The child and mother were soon reunited – a great result!



# RE-ACTIVE INCIDENT – VIOLENCE – HUNTINGDON



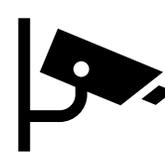
Incident 26135 – 4<sup>th</sup> August 2024 – MH

## **MALE ARRESTED FOR DOMESTIC ABUSE**

The operator on duty overheard police mention a domestic incident in a known location, as we have cameras in the area they were deployed, and the police were made aware that we could assist if necessary. Police gave the operator a description of the male who had run away from the incident and asked for an area search to try and locate him.

Cameras were deployed and the suspect was spotted almost straight away, even though he had changed his clothing to avoid being located. This was relayed to police and his location was tracked until the police arrived, he was arrested for domestic abuse.

A great reactive incident result!



# RE-ACTIVE INCIDENT – BIKE THEFT – CAMBRIDGE



Incident 26556 – 27th August 2024 – LM, EFF

## **BIKE THIEF ARRESETED**

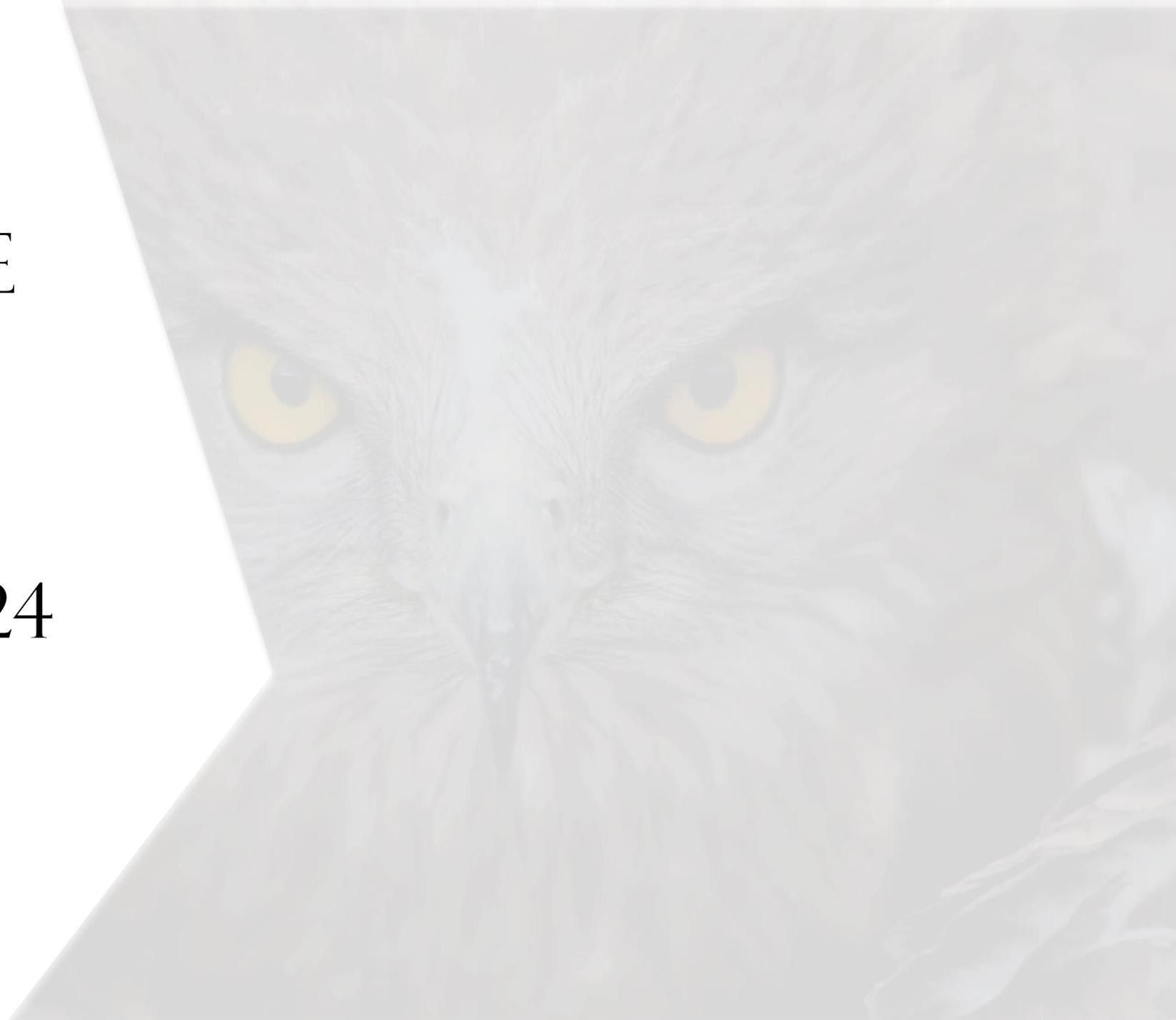
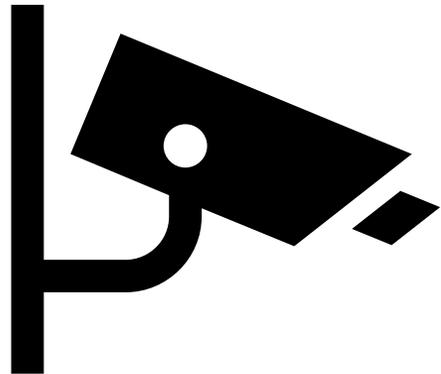
Operators spotted 3 males behaving suspiciously and looking very interested in a selection of bikes locked up in the city centre. 2 were riding bikes already but the third was on foot, they started checking all the bikes, looking at locks and moving along the length of the bike racks.

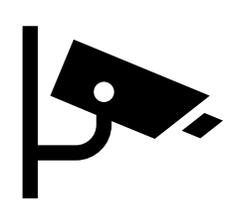
They soon moved along to another rack of bikes where they were then seen using a bike saddle to try and break a lock on a secured bike, police were made aware of the situation and dispatched officers. Observations were maintained.

The 3 males soon broke the bike lock and removed the bike from the rack, they were then followed by the cameras until police arrived on scene. As soon as the suspects spotted the police they cycled away, the operators followed them around the city centre until they entered the park. As it was nighttime operators couldn't see them in the dark, with little lighting nearby. However, when a group were seen illuminated by phone screens police were informed and were soon on scene. A short foot chase ended with 1 of the males being arrested and the stolen bike being recovered.

# CCTV IN THE NEWS

JULY 2024 –  
SEPTEMBER 2024





# CCTV IN THE NEWS



## Thief stole bike from Huntingdon



Court news  
News

🕒 Published: 07:54 10/09/2024

A man who stole a bike from Huntingdon has been sentenced.

The victim contacted police on 10 August after his silver Carrera Vulcan bike was stolen from outside Sainsbury's in Germain Walk.

Officers reviewed CCTV and identified 39-year-old Danny Bygrave as being responsible.

At Huntingdon Magistrates' Court on Thursday (5 September), Bygrave, of Turner Road, Colchester, was sentenced to eight weeks in prison, suspended for a year. He previously pleaded guilty to two counts of bike theft and possession of a class A drug

PC Jack Hayden, who investigated, said: "For many people, a bike can be a lifeline and their only method of transport and/or their tool for exercise.

"We recognise the impact these thefts can have on people's lives and we're committed to catching those responsible and putting them before the courts."



[Thief stole bike from Huntingdon | Cambridgeshire Constabulary \(camb.s.police.uk\)](#)

## Cambridge bike thief sentenced



Court news  
News

🕒 Published: 17:12 30/07/2024

A man who stole five bikes in Cambridge has been sentenced.

John Bruce Miller, 40, of Highdene Road, Cambridge, was captured on CCTV stealing the bikes, which were all locked, from Corpus Christi College, Downing College, Perry Cury, Severn Place and Sandy Lane between 28 May and 8 July.

He was also captured on CCTV stealing a pair of bolt croppers from B&Q in Newmarket Road on 6 July as well as goods including deodorant, coffee and frozen meals from Co-Ops in Perne Road, and Cambourne, and Nisa in Teversham Drift between 25 June and 6 July.

At Cambridge Magistrates' Court on Friday, Miller was sentenced to six months in prison, suspended for 20 months after pleading guilty to eight counts of breaching a criminal behaviour order and five counts of bike theft, five counts of theft from a shop and one count of criminal damage. He must also pay £100 compensation to the five bike theft victims.

Miller's Criminal Behaviour Order (CBO) runs until 25 April 2025 and states he must not:

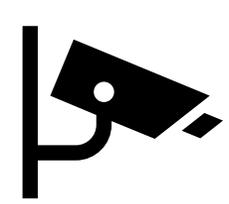
- Be in possession of any pedal cycle or pedal cycle part without proof of ownership in the form of a verifiable receipt
- Be in possession of any article used to steal pedal cycles in a public place

PC Luke Upcott, from the Spree Offending Team, said: "We recognise the harm that is caused when a cycle is stolen and we're working hard to reduce cycle crime and put offenders like Miller before the courts."

In October 2022, a multi-agency Cambridge Cycle Crime Prevent Task and Finish Group was set up by Cambridge City Council alongside Cambridgeshire Constabulary, Camcycle, businesses, universities and community groups.

Together the group have implemented several initiatives to tackle cycle crime including educational campaigns and cycle parking security improvements as well as enhancing enforcement measures.

[Cambridge bike thief sentenced | Cambridgeshire Constabulary \(camb.s.police.uk\)](#)



# CCTV IN THE NEWS



 **Policing Huntingdonshire**  
11 July · 🌐

 Last night our neighbourhood team took this knife off a man in St Neots.

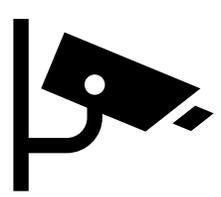
 CCTV operators reported a man acting suspiciously in an alley way.

We caught up with him and seized the knife and class A drugs.

[#SaferCambs](#)



 [Last night our neighbourhood... - Policing Huntingdonshire | Facebook](#)



# CCTV COMPLIMENTS



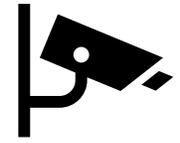
Yes, thank you for your help in getting the female arrested 😊

**Victoria Lomas-Farley 263**  
Police Officer VCT B relief  
16<sup>th</sup> Sep 2024

	Total for July to September 2024
Compliments Received	2
Complaints Received	0

# APPENDIX

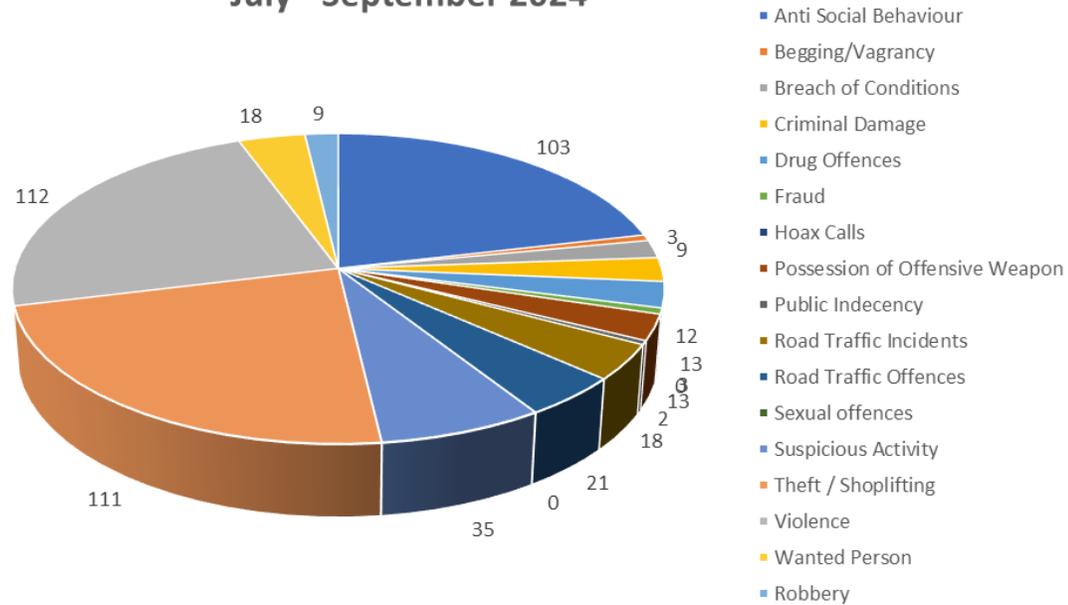




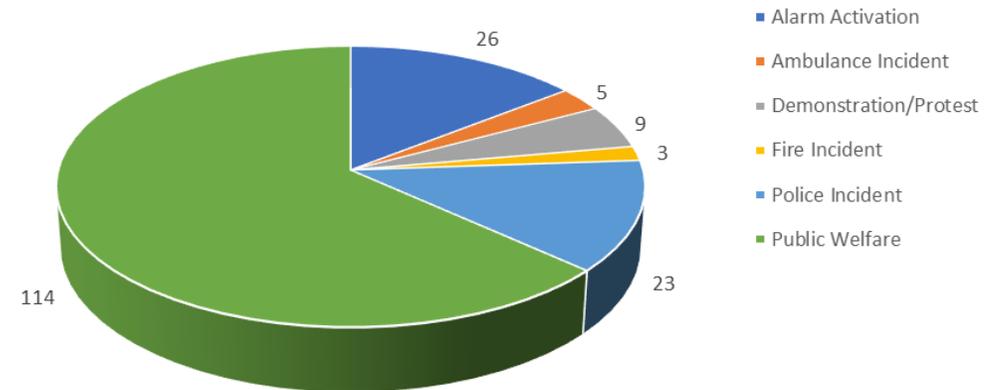
# TOTAL INCIDENTS BY CATEGORY – CAMBS CITY JULY 2024 – SEPTEMBER 2024

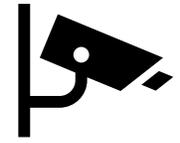


**CRIME Incidents in Cambridge  
July - September 2024**



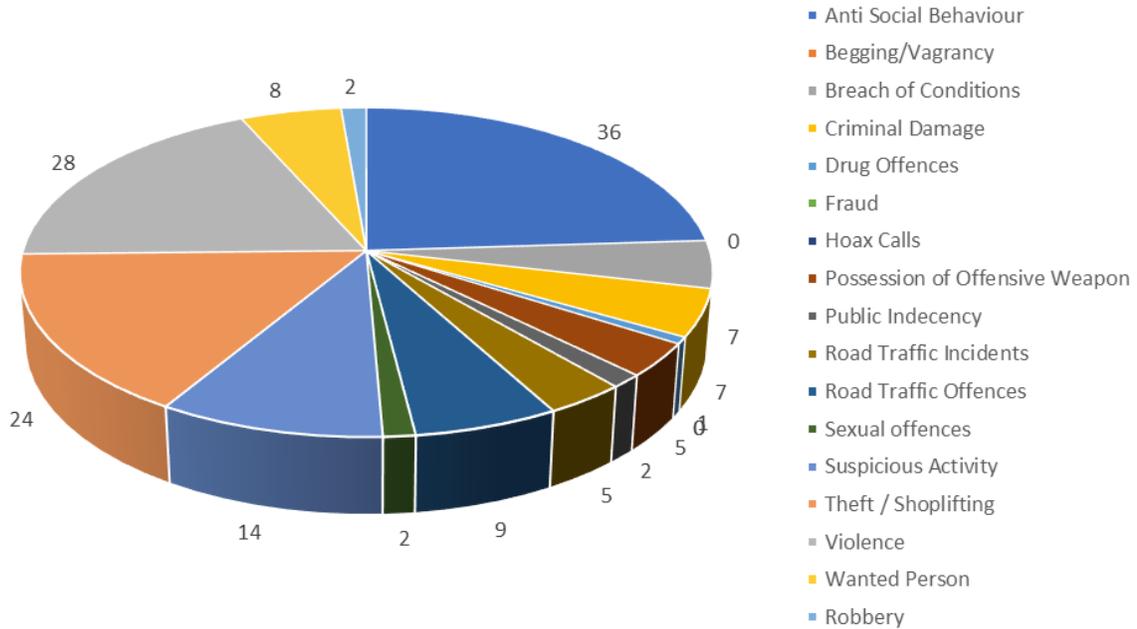
**NON - CRIME Incidents in Cambridge  
July - September 2024**



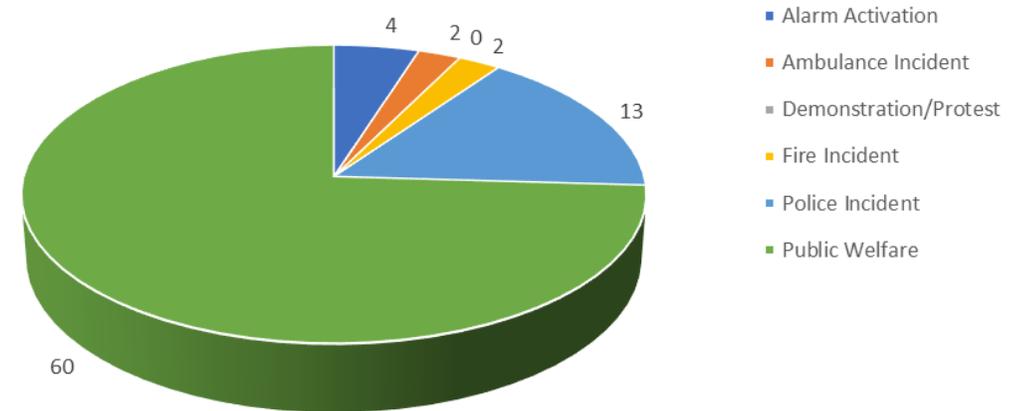


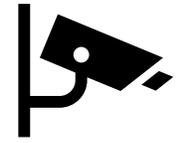
# TOTAL INCIDENTS BY CATEGORY – HUNTINGDON JULY 2024 – SEPTEMBER 2024

### CRIME Incidents in Huntingdon July - September 2024



### NON - CRIME Incidents in Huntingdon July - September 2024

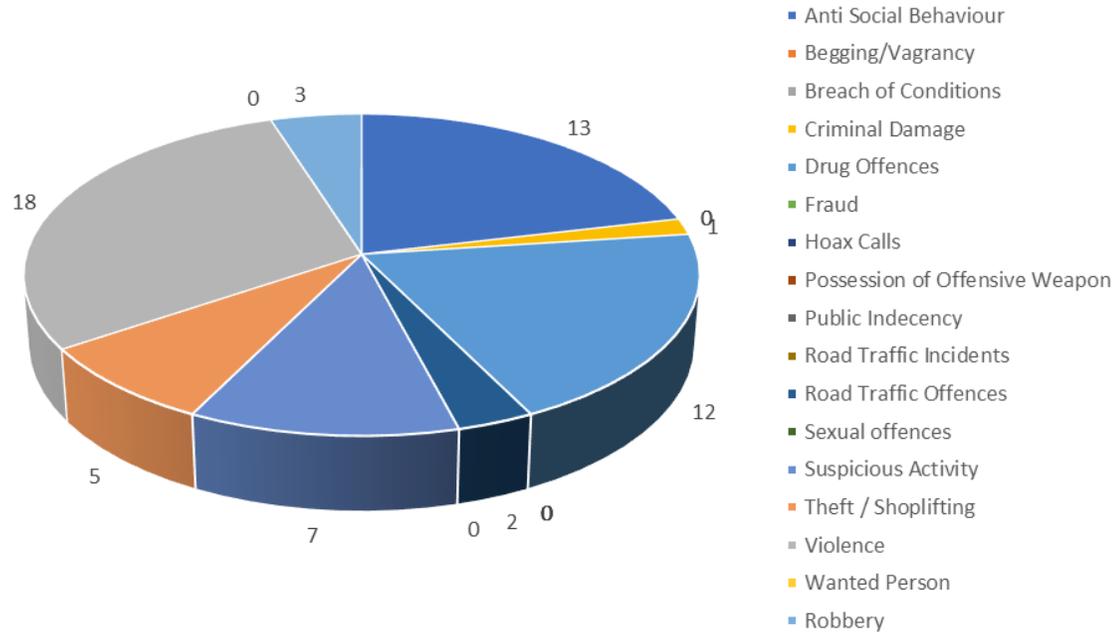




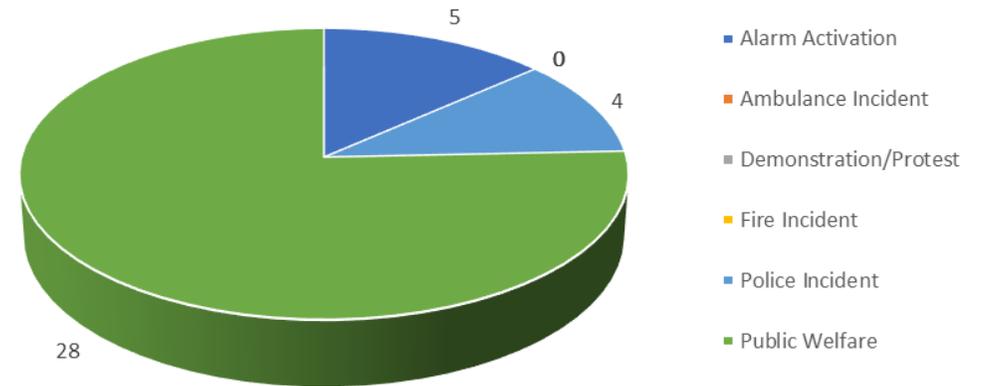
# TOTAL INCIDENTS BY CATEGORY – ST NEOTS JULY 2024 – SEPTEMBER 2024

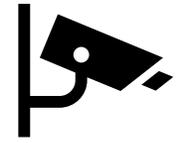


### CRIME Incidents in St Neots July - September 2024



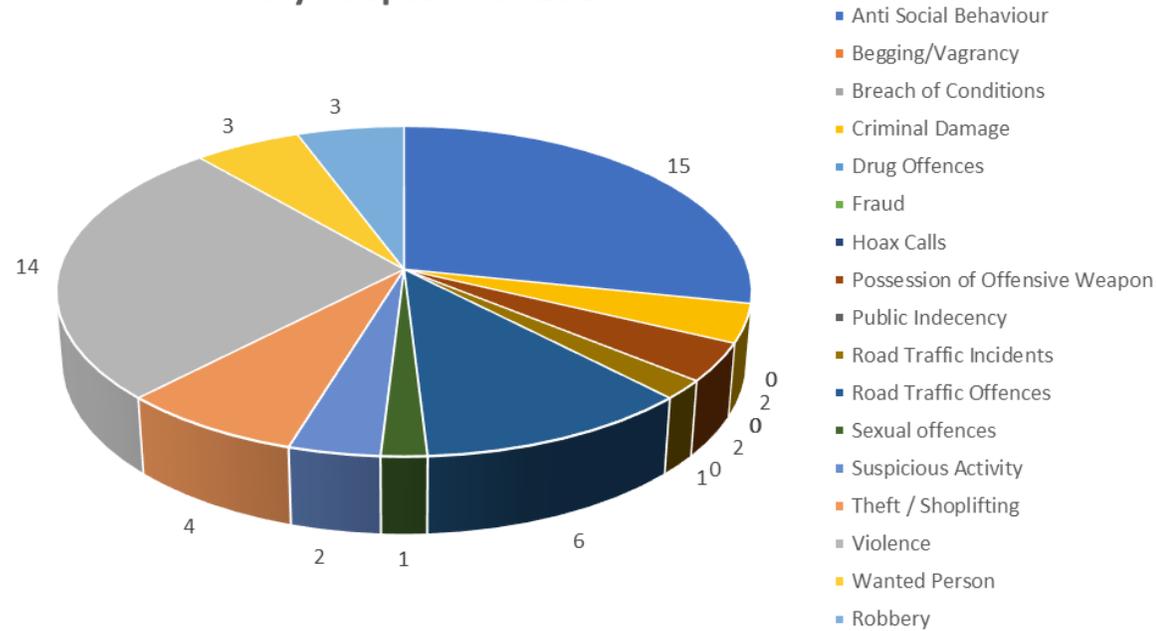
### NON-CRIME Incidents in St Neots July - September 2024



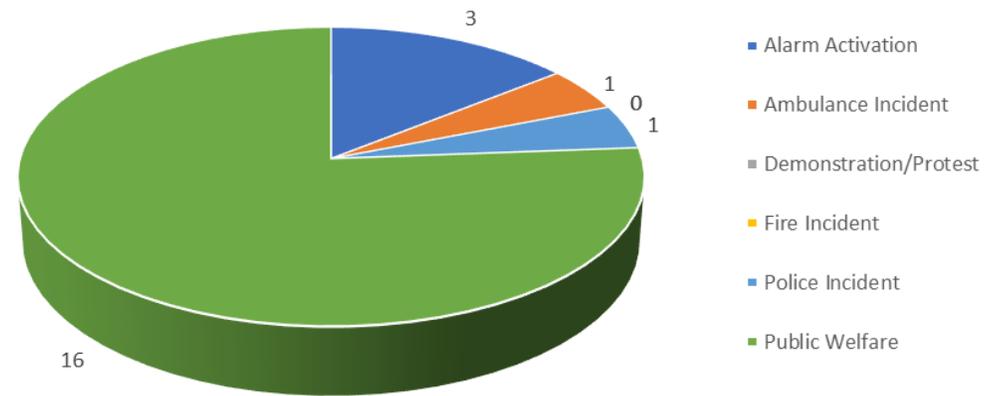


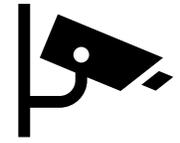
# TOTAL INCIDENTS BY CATEGORY – ST IVES JULY 2024 – SEPTEMBER 2024

### CRIME Incidents in St Ives July - September 2024



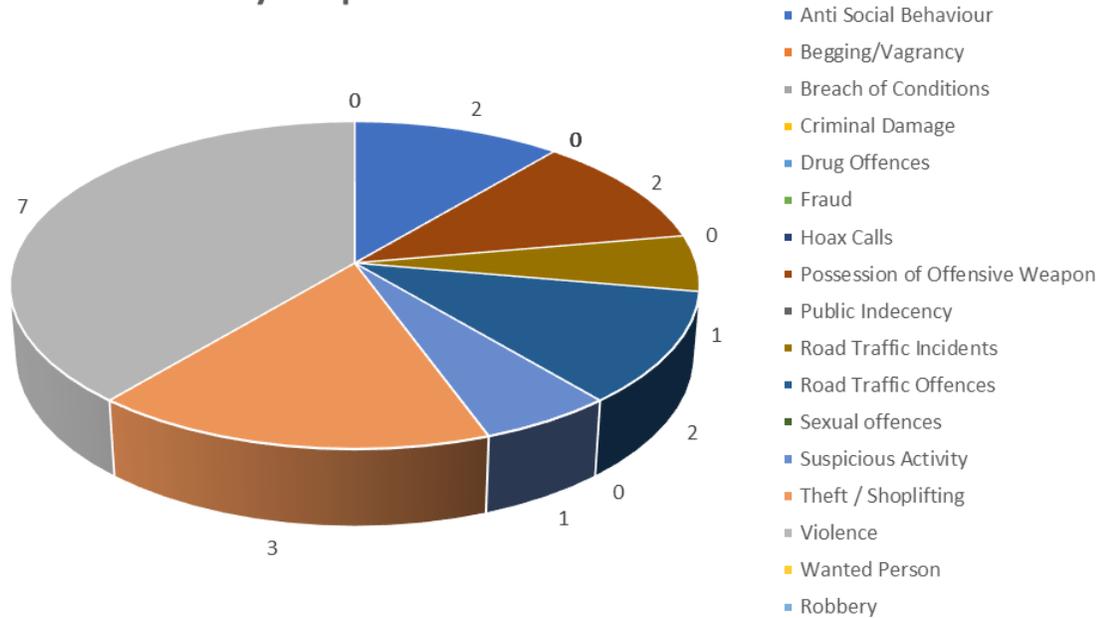
### NON-CRIME Incidents in St Ives July - September 2024



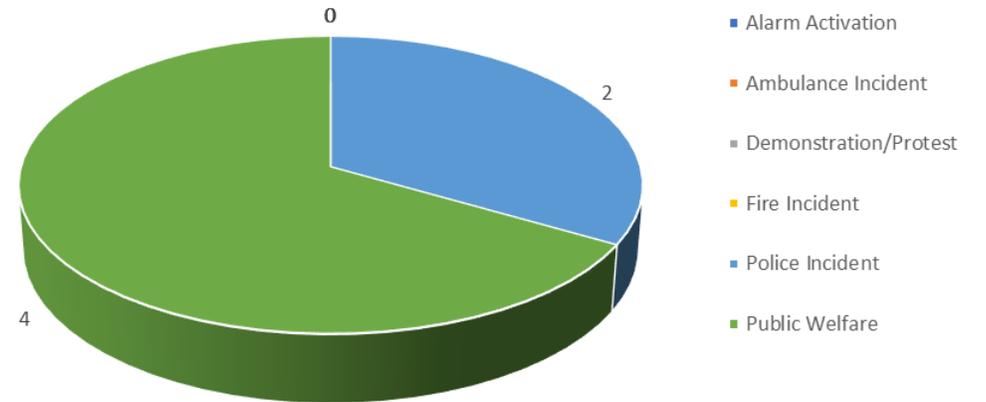


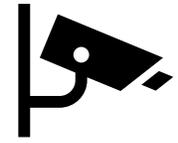
# TOTAL INCIDENTS BY CATEGORY – RAMSEY JULY 2024 – SEPTEMBER 2024

### CRIME Incidents in Ramsey July - September 2024



### NON-CRIME Incidents in Ramsey July - September 2024

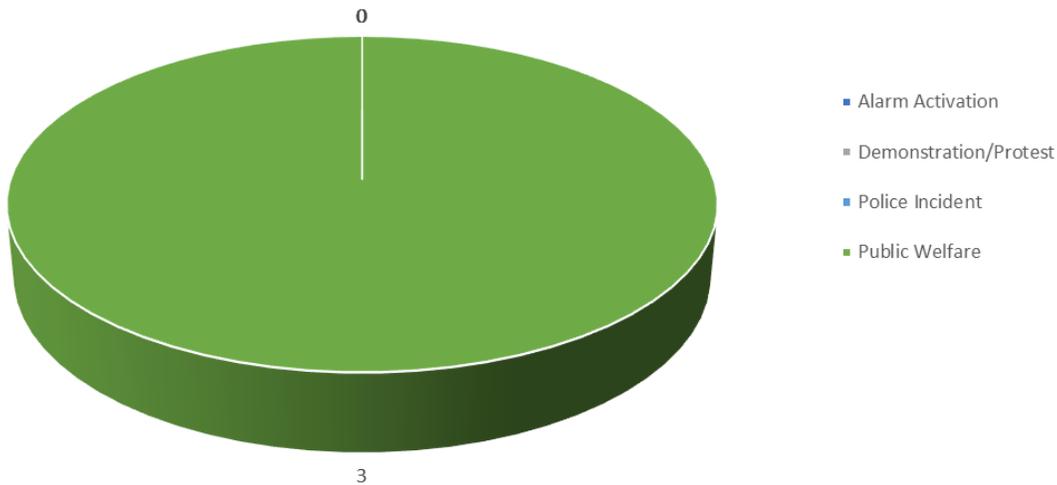




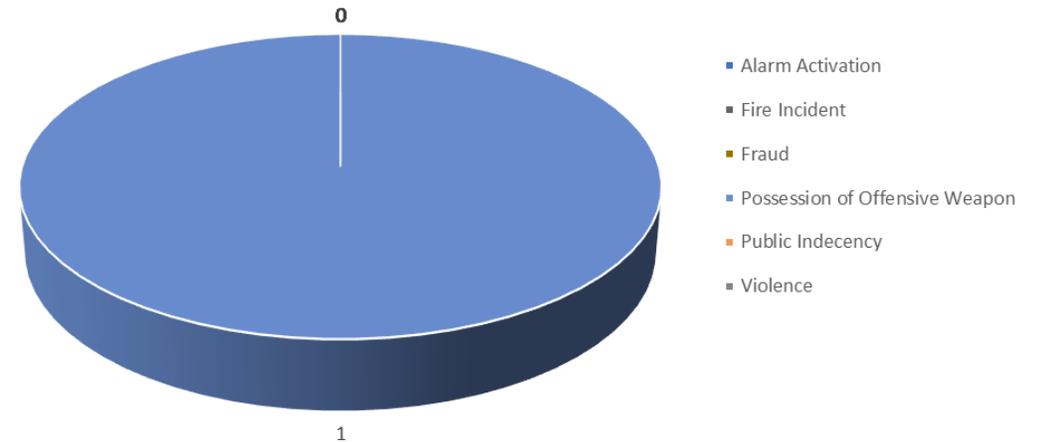
# TOTAL INCIDENTS BY CATEGORY – GODMANCHESTER & YAXLEY JULY 2024 – SEPTEMBER 2024



Incidents in Godmanchester  
July - September 2024



Incidents in Yaxley  
July - September 2024



CAMERA  
PERFORMANCE

JULY 2024 –  
SEPTEMBER 2024





# CCTV CAMERA PERFORMANCE 2024 / 2025

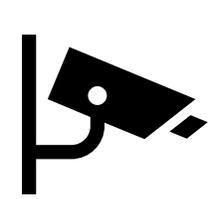


	Cambs City Faults	HDC Faults	Total Faults	% Downtime
Q1	40	31	71	1.88 %
Q2	100	58	158	4.0 %
Q3				
Q4				

Overall, the camera performance remains reliable, faults logged by operators are dealt with in a timely manner.

There was an increase in faults logged during Q2, we are working closely with our maintenance contractor to get these faults resolved as quickly as possible.

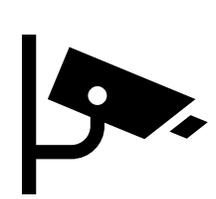
As of the end of September '24, there were a total of 815 operational CCTV cameras across both councils.



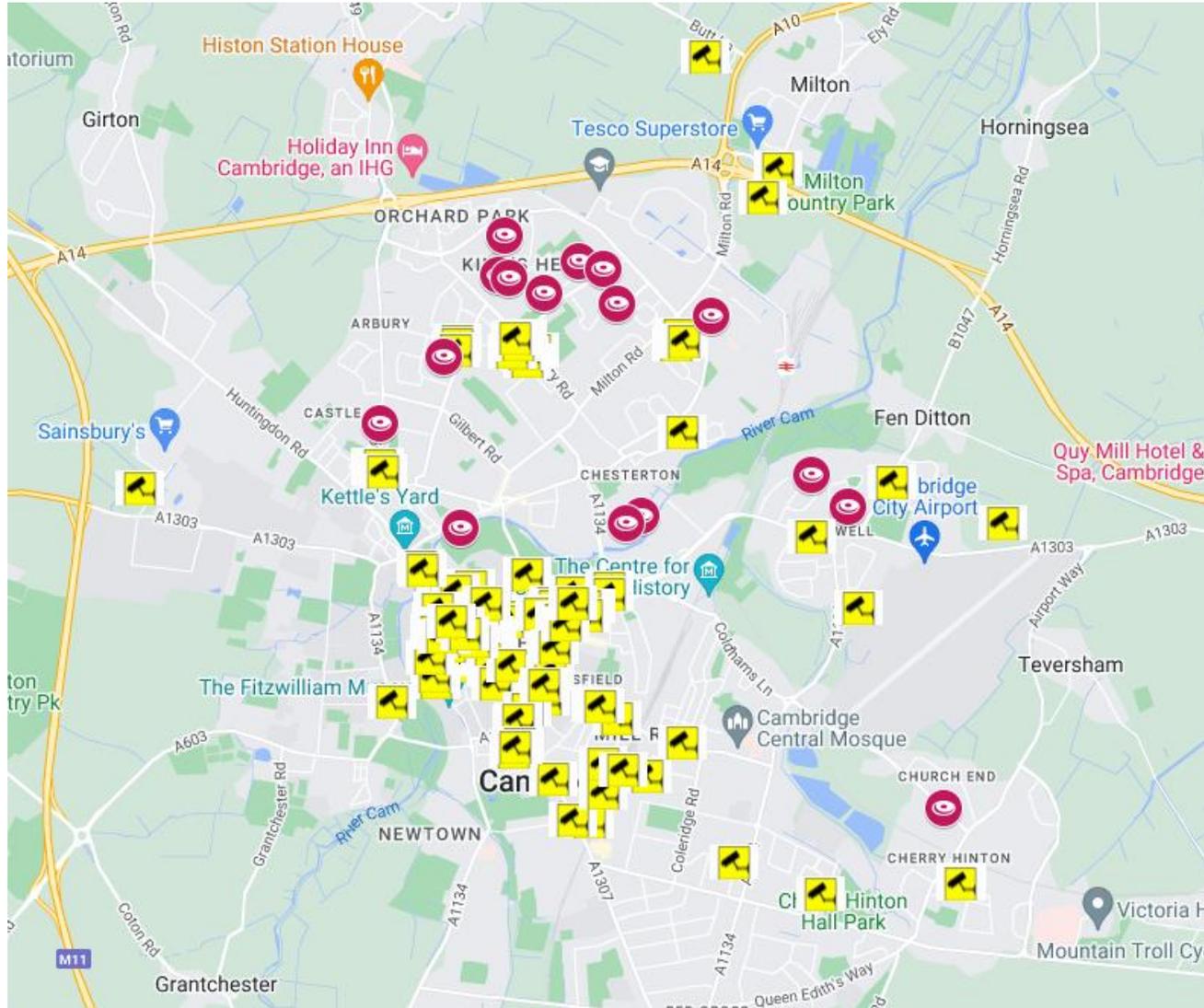
# VIEWING REQUESTS (JULY 2024 – SEPTEMBER 2024)

Type of requests	Total
RIPA Requests	1
Third Party viewing requests	2



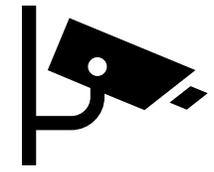


# CCTV CAMERA MAP – CAMBRIDGE CITY AS OF SEPTEMBER 2024

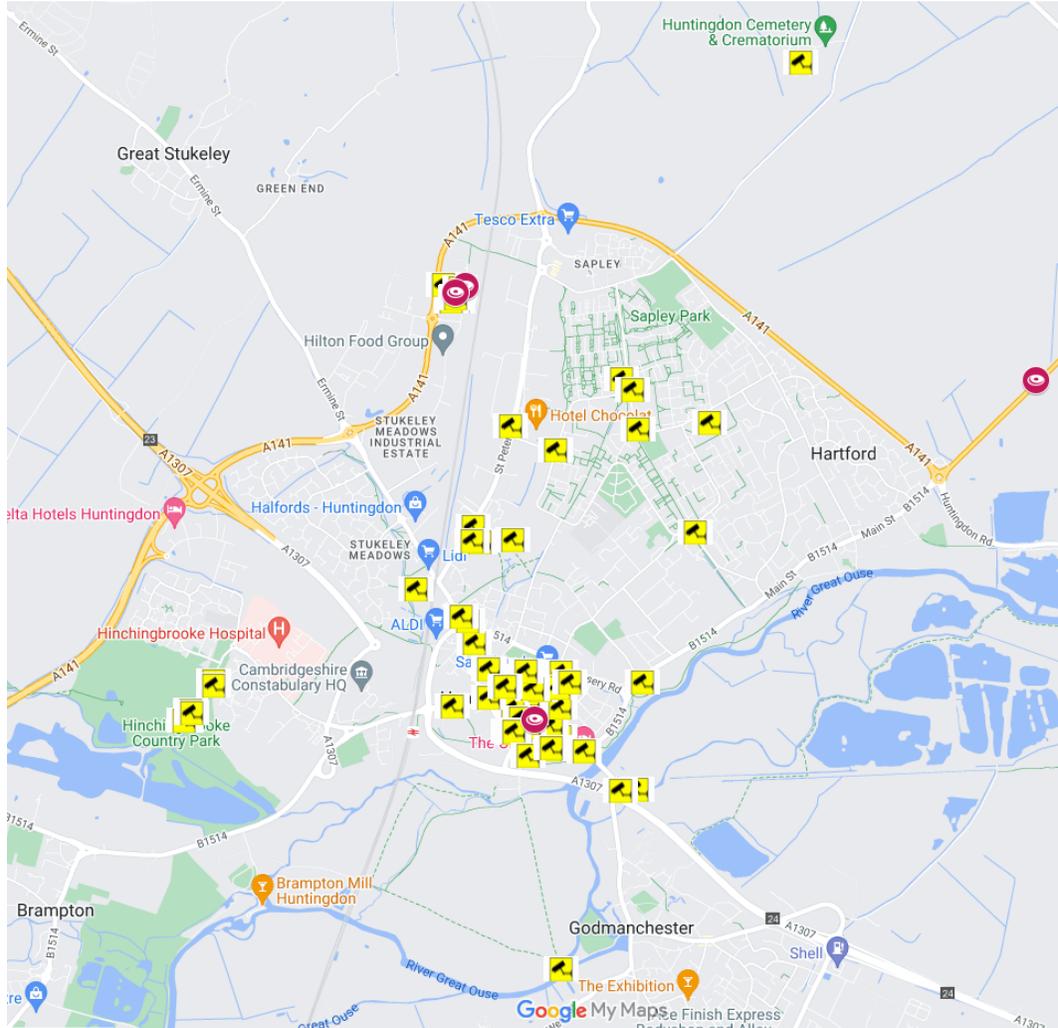


**Cambridge Cameras** – 383 cameras covering the city centre, Milton and Arbury

<https://www.huntingdonshire.gov.uk/cctv>

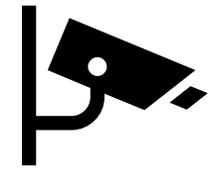


# CCTV CAMERA MAP – HUNTINGDON & GODMANCHESTER AS OF SEPTEMBER 2024

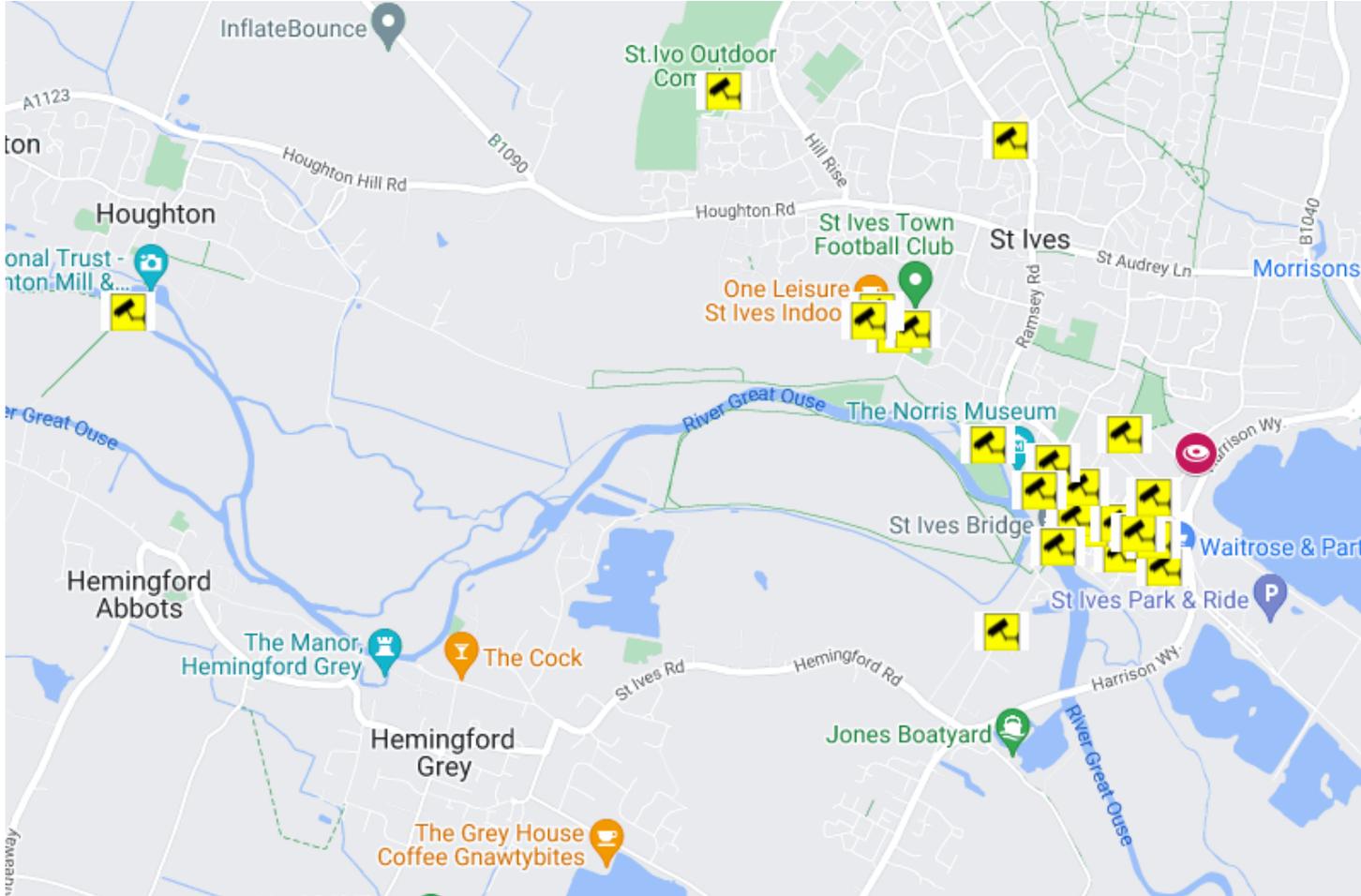


**Huntingdon Cameras – 235**  
cameras (including cameras located  
at Huntingdon Crematorium and  
Godmanchester)

[CCTV - Huntingdonshire.gov.uk](https://www.huntingdonshire.gov.uk/cctv)

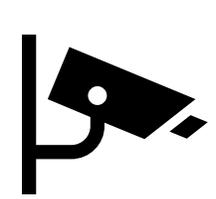


# CCTV CAMERA MAP – ST IVES & HOUGHTON AS OF SEPTEMBER 2024

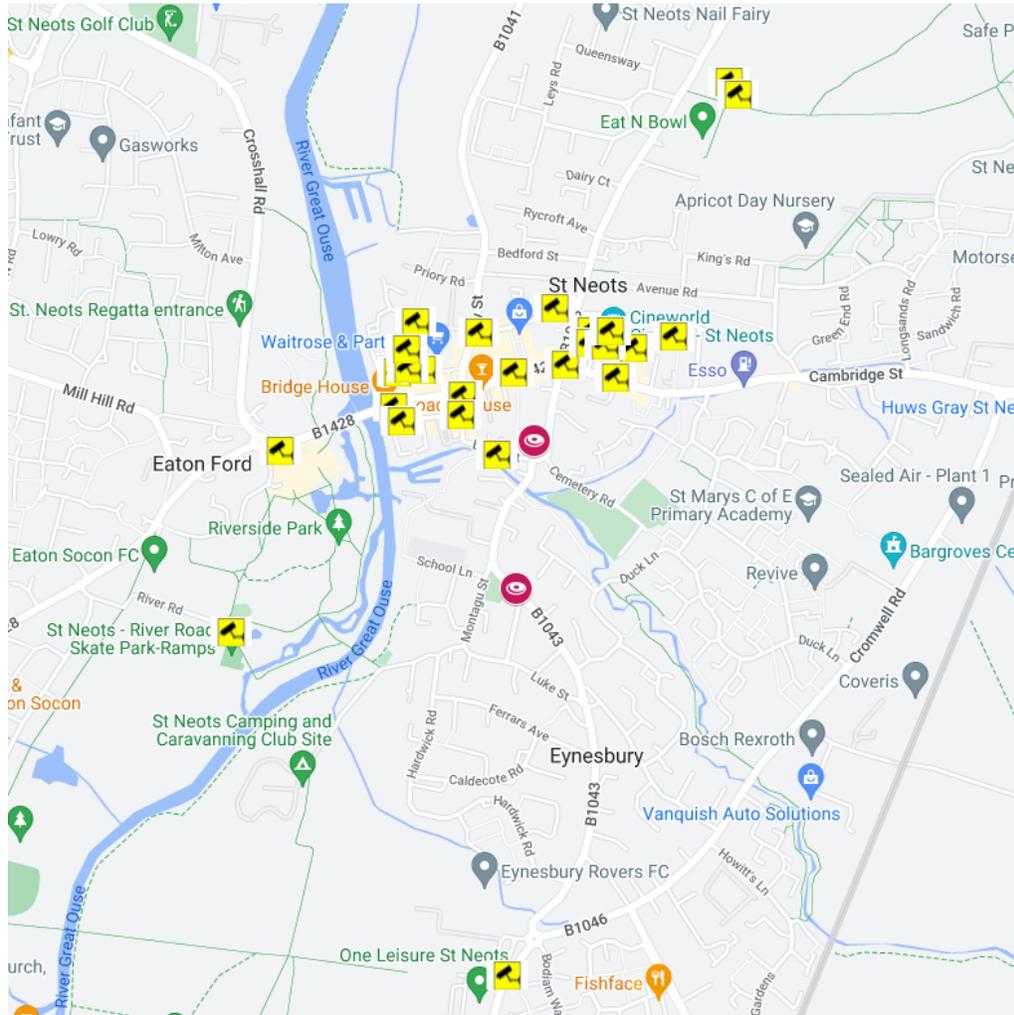


**St Ives Cameras** – 110 cameras (including one leisure centres)

<https://www.huntingdonshire.gov.uk/cctv>

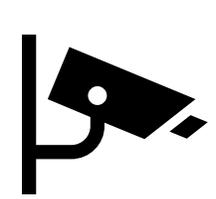


# CCTV CAMERA MAP – ST NEOTS AS OF SEPTEMBER 2024



**St Neots Cameras – 60 cameras**

<https://www.huntingdonshire.gov.uk/cctv>

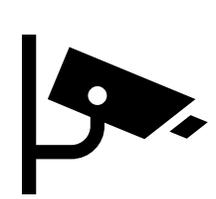


# CCTV CAMERA MAP – RAMSEY AS OF SEPTEMBER 2024

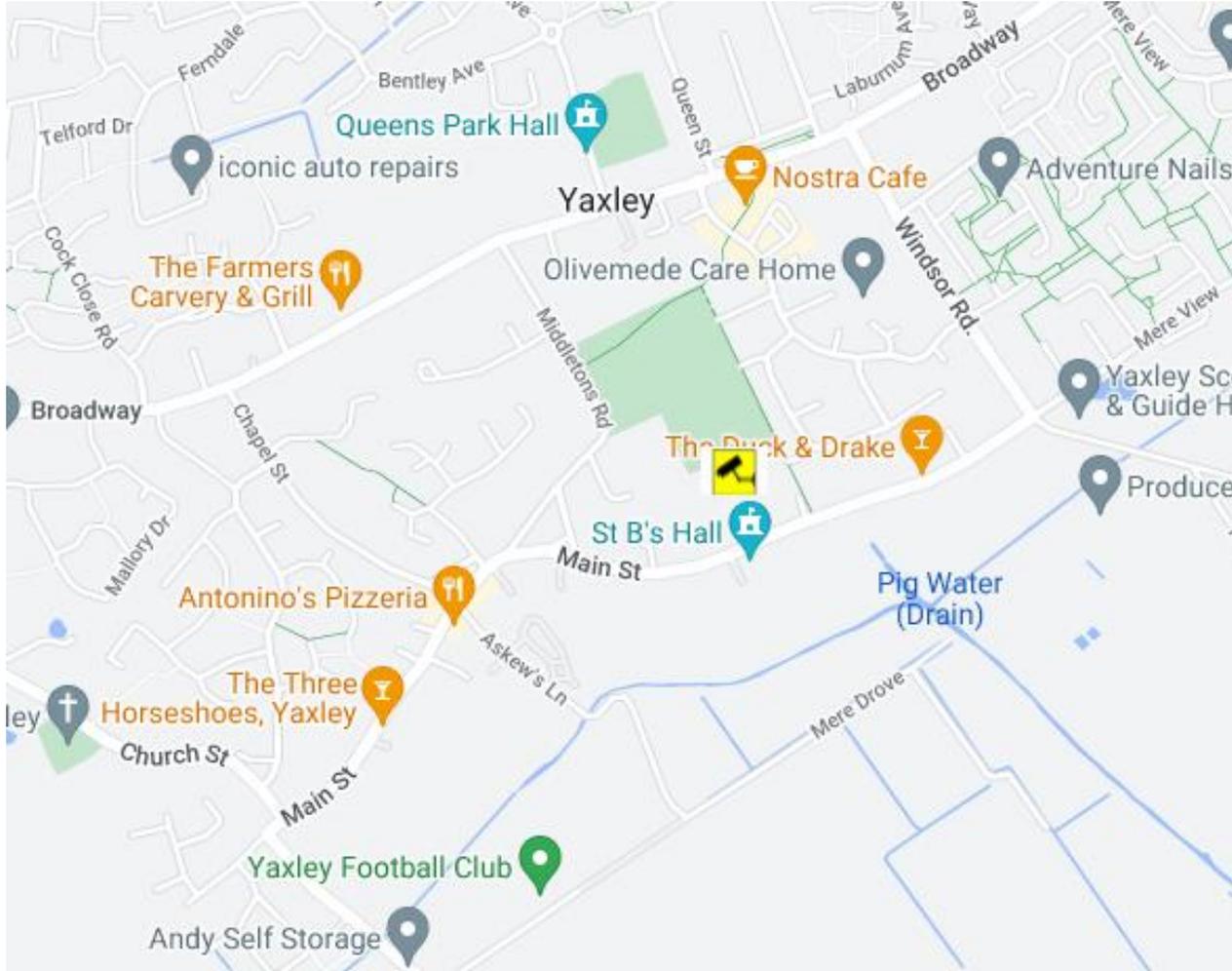


**Ramsey Cameras – 14 cameras**

<https://www.huntingdonshire.gov.uk/cctv>

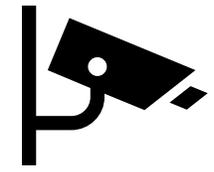


# CCTV CAMERA MAP – YAXLEY AS OF SEPTEMBER 2024

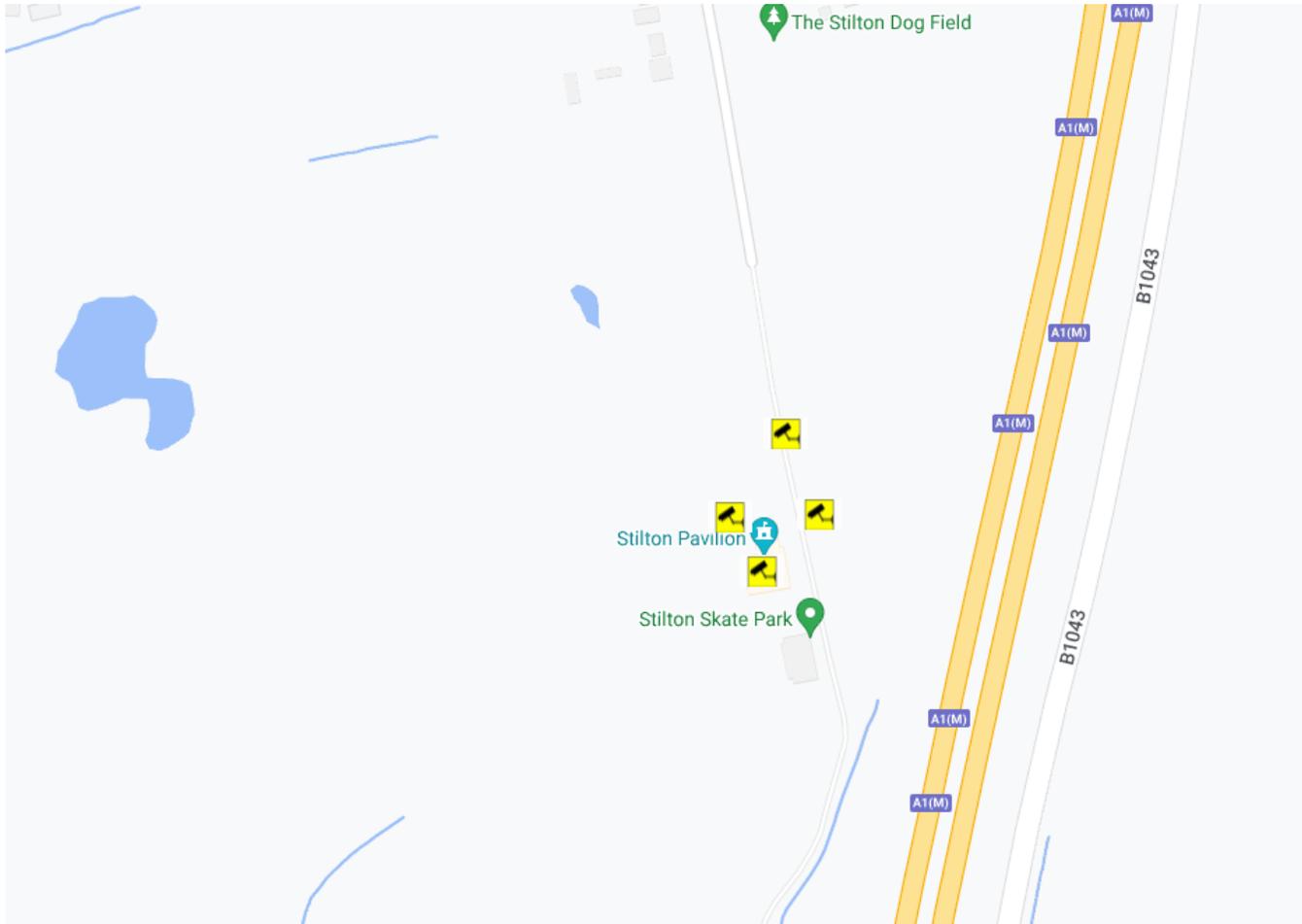


**Yaxley Cameras – 1 camera**

<https://www.huntingdonshire.gov.uk/cctv>

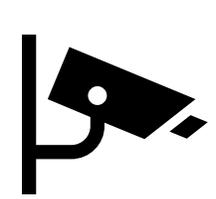


# CCTV CAMERA MAP – STILTON AS OF SEPTEMBER 2024

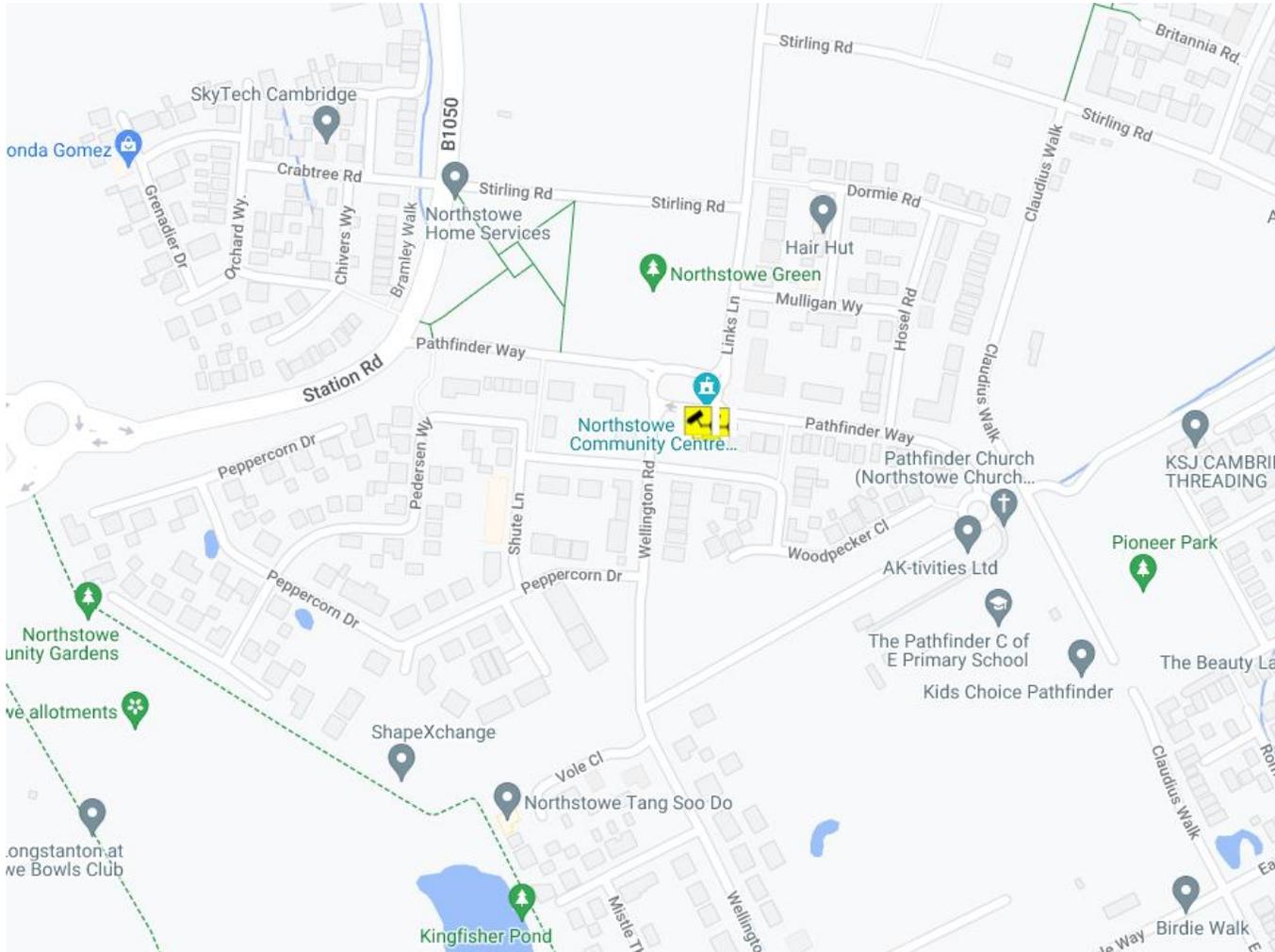


**Stilton Cameras – 9 cameras**

<https://www.huntingdonshire.gov.uk/cctv>



# CCTV CAMERA MAP – NORTHSTOWE AS OF SEPTEMBER 2024



**Northstowe Cameras – 3 cameras**

<https://www.huntingdonshire.gov.uk/cctv>