

Job Description

Service:	Street Cleansing
Job title:	Street Cleansing Team Leader
Grade:	Grade D
Hours of work:	37 hours
Responsible to:	Street Cleansing Manager
Responsible for	
Direct reports:	N/A
Indirect reports:	N/A
Budget:	N/A

Purpose of Post:

Leading a small team of Street Cleansing staff at weekends.

Helping to maintain the cleanliness and overall appearance of our streets, highways, and public open spaces. You will be responsible for ensuring that Huntingdonshire remains a clean, safe and pleasant environment for residents, visitors, and businesses.

Key Deliverables:

- Supervision of the Street Cleansing service including the effective and efficient deployment of staff, vehicles and other resources.
- Clean and Well-Maintained Streets: Ensure that streets and public open spaces are regularly cleaned, free from litter and detritus.
- Monitoring of an internal work inspection regime (work completion to set standards) and ensuring that necessary corrective action is taken in respect of service failures.
- Investigating and responding to enquiries from members of the public, councillors and other agencies..
- Contribute to a safe working environment by promptly reporting or removing any potential hazards such as broken glass.
- Effective communication with team members to ensure a coordinated approach to street cleansing activities. Collaboration with other departments or organizations as necessary to address specific cleaning issues.
- Maintain accurate records of daily activities, including areas cleaned, equipment used, and any issues encountered.
- Responsible for the proper care and maintenance of cleaning equipment, tools, and vehicles.
- Contribute to a positive public perception of Huntingdonshire District Council by delivering high-quality services and engaging in professional interactions with members of the public.
- Carrying out daily maintenance and checks on the allocated vehicle and reporting any defects.
- Reporting any accidents and incidents as they occur.

Knowledge and Qualifications The minimum knowledge required to undertake this role and any qualifications or training essential for the role (E) Essential (D) Desirable	(E) Basic literacy and numeracy to understand and complete work documentation. (E) Current driving licence (D) An understanding of street cleansing operations together with a working knowledge of tools and plant used in street cleansing activities (D) General knowledge of the district
Experience Experience the person would need to do the job (E) Essential (D) Desirable	(E) Management of a street cleansing function or a significant work stream within a street cleansing function (E) Supervision of a team of frontline staff (D) Experience of working in an outdoor environment and of undertaking a range of manual tasks. (D) Experience of working in a customer facing role providing front line services. (D) Understanding of Health and Safety systems including manual handling and risk assessment.
Skills and Abilities Specific skills the applicant would need to do the job (E) Essential (D) Desirable	(E) Must be physically fit, able to walk for long distances and perform heavy lifting when required. (E) Good awareness of personal health and safety and manual handling. (E) Good verbal communication skills. (E) Flexibility and willingness to be involved in all aspects of the operation of the street cleansing service.

Decision Making and Impact on Others What impact the reasons made by the post holder would have on others across the Council	Must be able to make decisions on best methods to deal with any cleansing issues or complaints which they come across during working day. Must be able to prioritise cleansing tasks.
Communication with Internal and External Customers What customers the applicant would be in contact with in the job	Develops and maintains productive relationships with internal and external customers Explores the customer's situation with them to develop a fuller understanding of the underlying need Delivers what they have agreed with the customer Takes action to exceed customer expectations Advocates customer satisfaction as a key value for themselves and the council Deals effectively with dissatisfied customer Internal customer contact 70% External customer contact 30%
Personal Attributes and Other Requirements In this section please list any other qualities you are looking for from the applicant (E) Essential (D) Desirable	(E) Willing to work flexibly and change plans at short notice to meet the needs of the service (E) Be a good team worker demonstrating loyalty and commitment to the organisation and team members

HDC values 	The values outlined below reflect our collective positive attitude and how all staff are expected to work together as one team. Inspiring: We have genuine pride and passion for public service; doing the best we can for customers. Collaborative: We achieve much more by working together, and this allows us to provide the best service for customers. Accountable: We take personal responsibility for our work and our decisions, and we deliver on our commitments to customers. Respectful: We respect people's differences and are considerate to their needs. Enterprising: We use drive and energy to challenge the norm and adapt to changing circumstances. We are always ready for challenges and opportunities, and we embrace them.
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Safeguarding and promoting the welfare of children and young people/vulnerable adults

Huntingdonshire District Council is committed to safeguarding and promoting the welfare of children and vulnerable adults and expects all staff and volunteers to share this commitment.