

Corporate Policy – Record Retention and Management

1. Introduction

- 1.1 Huntingdonshire District Council recognises that its records are an important public asset, and are a key resource to effective operation and to accountability. Like any asset, they require careful management and this policy sets out the Council's responsibilities and activities in regard to the management/retention of its records.
- 1.2 The effective management of records in all formats depends as much on their efficient disposal as well as their long-term preservation. Records disposal policies are essential for effective records management. As a local authority we must be consistent in the way we handle and dispose of our information. These guidelines will assist the Council in meeting local needs whilst providing a consistent approach to record keeping across Government.
- 1.3 In providing services to the public, if we cannot undertake the effective management of their records and information particularly keeping them organised and accessible for as long as they are needed (but no longer), then it will be hard to sustain public trust in our services.
- 1.4 These guidelines are also extremely important in the context of Freedom of Information and compliance with Data Protection legislation which enforce transparency and accountability regarding the manner in which we process personal data and specifically requires the Council to inform how long personal data will be held for. The public expect equality of openness and availability across the government sector, and stakeholders will expect that their interests are being safeguarded. These guidelines are instrumental in achieving these aims.
- 1.5 These guidelines have evolved through two stages:
 - a) The Records Management Society of Great Britain for local authorities draft retention guidance.
 - b) Additional input from Huntingdonshire District Council officers.
 - c) The Local Government Association retention guidance where stated.
- 1.6 Unless otherwise stated the retention periods refer to financial years.

2. Scope of the Guidelines

- 2.1 The guidelines have been issued to support HDC staff in the areas of records management, records retention, General Data Protection Regulation, Data Protection Act 2018 and Freedom of Information Act and the Local Government Act.
- 2.2 They are intended to cover all records and information from creation through to either their destruction or retention for historical or research purposes.
- 2.3 Backup copies on alternative media (e.g. server, microfilm or paper) should be destroyed, in accordance with these guidelines. This is to ensure compliance with Data Protection Legislation and Freedom of Information Act legislation requirements.

3. Objectives of the Retention Guidelines

- 3.1 The objectives of these guidelines are to:
 - a) Assist in identifying records that may be worth preserving permanently.
 - b) Prevent the premature destruction of records that need to be retained for a specified period to satisfy legal, financial and other requirements of public administration.
 - c) Provide consistency for the destruction of records not required permanently after specified periods.
 - d) Improve records management practices within the authority.

4. Transfer of Records to Archival Storage

- 4.1 Records identified as 'permanent' should be marked 'Archive'.
- 4.2 If you wish to transfer permanent records to an archive please contact the Information Governance Manager.

5. Litigation

5.1 Where litigation is possible, the records and information that might be required should not be amended or disposed of until the possibility of litigation has been removed.

6. Destruction of Records

- 6.1 A Record and Document Disposal Register of destroyed records will be maintained. Enough detail will be recorded to identify which records have been destroyed. It is not sufficient to indicate that a quantity of records have been destroyed on a certain date. Enough details should be retained to identify which records have been destroyed. Contact the Information Governance Team to obtain a Disposal form to complete. The Information Governance Manager will have overall responsibility for the register of destroyed records.
- 6.2 Records should be destroyed using the appropriate method, either shredding for paper or deletion for electronic records.
- 6.3 Documents held on the Electronic Document Management System and main back office systems are currently subject to national discussion to enable archiving of data and records.
- 6.4 For records not covered by the guidelines contact the Information Governance Manager for further advice infogov@3csharedservices.org.

7. Standard Operating Procedure (SOP)

7.1 There are some records that do not need to be kept at all; Standard Operating Procedure defines types of records which staff may routinely destroy in the normal course of business. However, the retention and disposal schedule must still contain reference and instructions referring

to them.

- 7.2 SOP usually applies to information that is duplicated, unimportant or only of short-term facilitative value. Unimportant records or information include:
 - a) 'with compliments' slips
 - b) catalogues and trade journals
 - c) telephone message slips
 - d) non-acceptance of invitations
 - e) requests for stock information such as maps, plans or advertising material
 - f) out-of-date distribution lists
 - g) duplicate copies (see para: 7.3)
- 7.3 Duplicated and superseded material such as stationery, manuals, drafts, forms, address books and reference copies of annual reports may be destroyed as being unimportant.
- 7.4 Electronic copies of documents where a hard copy has been printed and filed, are included as unimportant.
- 7.5 This does not apply to records or information that could be used as evidence (para 5.1 refers). If you are in doubt about what information might be required then consult the legal section.

8. Reviewing the Schedule

8.1 These guidelines prescribe minimum and permanent retention periods. The guidance will be reviewed at regular intervals. Additional records may be identified for inclusion within these guidelines at any time.

9. Format of Records (electronic, paper, microfiche)

9.1 Record retention policies were primarily created to define retention periods for paper records. However as more of the Council business is performed electronically there is a need to define the retention periods of electronic records. These record retention guidelines are relevant to records which are electronic, paper or records which have been transferred to another format such as microfiche.

10. Terminology

10.1 <u>Responsible Officer</u>

- 10.1.1 Information Asset Owners (IAO) will be responsible for ensuring the retention guidelines remain up-to-date and the register of destroyed records is completed for their area of responsibility. If the IAO wishes to delegate responsibility for these guidelines to another member of the department they should inform the Information Governance Manager. Each department will identify this officer (or these officers) and publicise their identify to their staff. Staff will contact this officer if they have any concerns or queries about the guidance.
- 10.2 <u>CY</u>
- 10.2.1 Current (financial) year.
- 10.3 <u>P/M</u>
- 10.3.1 Prime or Management documentation Prime documents must always be backed up and retained for statutory Internal Audit/External Audit reasons.
- 10.3.2 A prime document is one which, if lost or destroyed, would cause considerable embarrassment to the Authority. Examples include:
 - Original documents with signatures
 - Legal authorisations
- 10.3.3 Duplicates are not prime documents.
- 10.3.4 Management documents should, in general, be kept for the current year plus two financial years.
- 10.4 Closure
- 10.4.1 Destroy 'x' years from closure. A record/file is closed when it ceases to be active. After closure, no new papers/information should be added to the record. Triggers for closure of a file include:
 - reaching an unmanageable size
 - covering a period of 'x' years or more
 - no records added for 'x' period of time
 - no action taken after 'x' period of time
- 10.5 <u>Closure period</u>
- 10.5.1 A specified period of time during which the record is subject to restrictions on provision of access to staff and/or the public may be dictated by statutory requirements or by the authority's policy. Any closure period should comply with current legislation on access to local government information - including the General Data Protection Regulation and Freedom of Information Acts.

10.6 Common Practice

10.6.1 Standard practice followed by Local Authorities.

10.7 Last action

10.7.1 Date of most recent amendment / addition / deletion of information.

10.8 Permanent

10.8.1 Records which must be kept indefinitely, or for approximately 100 years, for legal and/or administrative purposes, and/or are of enduring value for historical research purposes must be transferred to a suitable archive or place of deposit. When setting up an archive please consult the Information Manager.

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	SECTION 1 – HUMAN RESOURCES (HR)				
	FUNCTION DESCRIPTION	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES	
1.1	HR ADMINISTRATION				
1.1.1	Summary management systems that allow the monitoring & management of employees in summary form. <u>Note.</u> The summary information that this record class attempts to capture is as follows: Name, Date of Birth, Date of Appointment, Work History Details, Position/Designation, Titles & Dates Held	Permanent. Transfer to Place of Deposit after administrative use is concluded.	Employment Register/s for Permanent, Temporary and/or Casual staff. (On payroll system)	Common Practice	
1.1.2	The process of employing staff and administration to ensure that entitlements and obligations are in accordance with agreed employment requirements.	Destroy 7 years from date of termination of employment LGA Guideline: (1093 The selection of an individual for an established position – 1 year)	Medical Clearance Letter of Appointment Letter of Acceptance Details of Assigned Duties	Common Practice	

Personnel Records

The definitive record of personnel information will be retained by HR. It is understood that Managers will hold information relating to staff such as absence and appraisal documentation. This should be held for two years then forwarded to HR to ensure a complete record is retained. If there is any question regarding information held that

relates to staff members forward this to HR.

1.1.3	Personnel file	Archived after employment is terminated. After archived destroy after 7 years. LGA Guideline: (1044 Case files relating to disciplinary matters – close of case 6 years)	Warnings Pension Record	Common Practice
1.1.4	All other records	Termination + 7 years LGA Guideline: (1057 Case files relating to disciplinary matters – 85 years) (1058 Health Surveillance forms – 40 years) (1060 All records relating to individuals who are made redundant – 80 years) (1068 All records relating to the administration of parental leave where the child is disabled – date of birth of child 18 years) (1074 Bulk transfer files – date of last contact 100 years) (1075 Files relating to individual members of the pension scheme (including dependents) – date of last contact 100 years) All other files are 6 or less		Common Practice
1.2	EMPLOYEE/INDUSTRIAL RELATIONS	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES

1.2.1	Identification & development of significant directions concerning industrial matters.	Permanent. Transfer to Place of Deposit after administrative use is concluded.	Generic agreements and awards Negotiations Disputes Claims Lodged	Common Practice
1.2.2	Liaison processes of minor and routine industrial matters.	Destroy 7 years after administrative use is concluded.	Daily Industrial Relations Management.	Common Practice
1.2.3	Processing of disciplinary and grievances investigations where proved.	Kept on personnel file, destroyed 7 years after the termination of employment. LGA Guideline: (1044 Case files relating to disciplinary matters – close of case 6 years)	Disciplinary Grievance	Common Practice
1.2.4	Processing of disciplinary and grievance investigations where unfounded.	Destroy after the grievance has been unfounded (i.e. after the process, including appeals, has been completed).	Disciplinary Grievance	Common Practice
1.3	EQUAL EMPLOYMENT	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES
1.3.1	The process of investigation and reporting on specific cases to ensure that entitlements & obligations are in accordance with agreed Equal Employment Opportunities guidelines policies.	Destroy 5 years after action completed.		Common Practice
1.4	OCCUPATIONAL HEALTH	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES
1.4.1	The process of checking and ensuring the health of staff.	Destroy 40 years after last action. LGA Guideline: (1070 Health Referral files – date of birth 100 years)	Health Questionnaire Medical Clearance Adjustment to Work Place Restrictions Recommendations	Common Practice. Health & Safety Legislation.
1.5	RECRUITMENT	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES

1.5.1	The successful selection of an individual for an established position. Unsuccessful Job Applications, interview questions.	Kept on Personnel File, destroy after 6 years of termination of contract. See "Personal Administration" for letter of appointment for successful candidates. Destroy after 6 months	Advertisements Applications Referee Reports Interview Reports	Common Practice
		LGA Guideline: (1093 The selection of an individual for an established position – 1 year)		
1.5.2	Criminal Records Bureau (CRB) Disclosure	For successful applicants, CRB destroyed after 1 week from receipt of disclosure (clear disclosure). LGA Guideline: (1092 Criminal Records Bureau/Disclosure and Barring Service: Disclosure application forms – Date check completed 6 months)	(Note: CRB Disclosures should never be kept on personnel files, and should be kept separately)	Section 124 of Police Act 1997. Common Practice
1.6	STAFF MONITORING	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES
1.6.1	Performance Appraisal	Retained permanently whilst member of staff is employed, archived after termination and after archived destroy after 7 years.	Probation Reports Performance Plans	Common Practice
		LGA Guideline: (1036 All records relating to staff performance – Action completed 6 years)		

1.6.2	Process of monitoring staff leave and attendance.	Destroy 2 years after action completed. Monitored by each division. Permanent on electronic payroll system. LGA Guideline: (1071 All records relating to the administration of Statutory Sick Pay – Tax year to which the sick pay relates 3 years) (1068 All records relating to the administration of parental leave where the child is disabled – date of birth of child 18 years) (1069 All records relating to the administration of parental leave where the child is not disabled – date of birth of child 6 years)	Sick Leave Jury Service Study Leave Special and Personal Leave Bereavement Leave Attendance Books Flexitime Sheets Leave Applications	Common Practice
1.7	STAFF RETENTION	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES
1.7.1	Financial Reward	Destroy 7 years after action completed.		Common Practice Actual payment records are under finance.
1.8	TERMINATION	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES
1.8.1	The process of termination of employment through resignation, voluntary redundancy, dismissal and retirement.	Destroy 7 years after termination of employment. LGA Guideline: (1045 Casework: Disciplinary where the case results in dismissal – Year record created 6 years) (1060 All records relating to individuals who are made redundant – 80 years)	Resignation Redundancy (section 188) Dismissal Retirement Death	Common Practice

1.9	TRAINING DEVELOPMENT	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES
1.9.1	Routine staff training processes, not occupational health and safety or children	Permanent.	Course Individual Staff Assessment shredded after it has	Common Practice
	related.	Transfer to Place of Deposit after administrative use is concluded.	been collated in to spreadsheet.	
		LGA Guideline:		
		(1107 All records relating to training not concerning children – Date		
		trining completed 3 years)		
1.9.2	Training (occupational health and safety training).	Permanent.	OH & S Training Register. Archived after termination and after archived	Common Practice
		Transfer to Place of Deposit after	destroy after 7 years.	
	Individual course assessment records	administrative use is concluded.		
		LGA Guideline:		
		(168 All records relating to health		
		and safety training provided to		
		employees by local authorities - date		
		qualification expires 6 years)		
1.9.3	Training (proof of completion)	Retained on personnel file see 1.1.3	Certificates	Common Practice
			Awards	
			Exam Results	

1.10	STATUTORY OFFICER APPOINTMENT	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES
1.10.1	Summary management systems that allow the monitoring & management of statutory officers in summary form.	Permanent. Recorded in Council minutes. LGA Guideline: (423 Principal copy minutes, agendas and reports relating to decisions taken and recommendations made by the local authority and its committees and panels – date of meeting 6 years)	<u>Statutory Officers as of August 03</u> Head of Paid Service Monitoring Officer Chief Finance Officer	Common Practice
1.10.2	The process of administering employees to ensure that entitlements & obligations are in accordance with agreed employment requirements.	Personnel file see 1.1.3		Common Practice
1.10.3	The appointment of an individual for a statutory position.	Permanent. Transfer to Place of Deposit after administrative use is concluded.	Appointment Files	Common Practice
1.10.4	The process of selection of an individual for a statutory position.	Destroy 2 years after date of appointment. Permanent record in Council minutes LGA Guideline: (1091 All records relating to the selection process for Statutory Officers – date of appointment 5 years)	Vacancies & Applications Records Interview Notes Prospective Staff Records Registers of Applicants Unsuccessful Applications Records.	Common Practice

		SECTION 2 – DEMOCRATIC PR	ROCESS	
FUNC	FION DESCRIPTION	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES
2.1	ELECTIONS	RETENTION TENIOD		Admonth a notes
PREP/	ARATIONS FOR ELECTIONS			
2.1.1	Summary certification of those eligible to vote	Permanent. Archive after administrative use is concluded.	Electoral Register	Common Practice
2.1.2	Voting	Destroy 12 months from close of poll.	Ballot Papers	Statutory
		LGA Guideline: (427 All records relating to the administration of the voting process for individual elections including ballot papers – date of election 6 months)		
RESU	LTS OF ELECTIONS		1	
2.1.3	Declaration of Results (Local Government elections)	Destroy 12 months from date of election.	Consolidated returns of votes received.	Statutory
		LGA Guideline: (415 All records to the creation and publication of election results – date of election 6 months)		
2.1.4	Declaration of Results European Parliamentary elections)	Destroy 12 months from date of election.	Consolidated returns of votes received.	Statutory
		LGA Guideline:		
		(415 All records to the creation and		
		publication of election results – date		
		of election 6 months)		
MEMB	ER DECLARATIONS			
2.1.5	Members Acceptance of Office	Permanent.	Bound register	Common Practice

2.1.6	Members Registrations of Interest	Declarations of all current members retained. In the event of a Members' resignation/retirement/ non election declarations are required to be retained for a period of 18 months.		Common Practice
2.2	COUNCIL & COMMITTEE MEETINGS	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES
2.2.1	The process of preparing business for Council consideration and making the record of discussion, debate and resolutions.	Permanent. Transfer to Place of Deposit after 6 years.	Minute Books and Indexes.	Local Government Act 1972 Section 100C.
2.2.2	Minute taking.	Destroy after date of confirmation of the minutes.	Draft/Rough Minutes	Common Practice
2.2.3	Agenda and non confidential reports considered by each Council, Cabinet, Committee and Panel meetings	CY + 5 years		Local Government Act 1972 Section 100C.
2.2.4	Background Papers	CY + 4 years		Local Government Act 1972 Section 100D.

2.3	PARTNERSHIP & AGENCY MEETINGS	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES
2.3.1	The process of preparing business for partnership and agencies consideration and making the record of discussion, debate and resolutions, <u>where the local</u> authority legally owns the record.	Permanent. Transfer to Place of Deposit after administrative use is concluded.	Minutes and Index.	Common Practice
2.3.2	The process of preparing business for External Committees consideration and making the record of discussion, debate and resolutions, <u>where the local authority</u> <u>does not own the record.</u>	Destroy 1 year after last action.	Documents establishing the Committee Agendas Minutes Reports Recommendations Supporting documents such as Briefing and Discussion Papers.	Common Practice
2.4	POLITICAL PARTIES' PAPERS	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES
2.4.1	The process of undertaking representation of the local authority.	CY + 3 years.	Leader's filing system Leader's records Party Political group filing system and leader's records.	
2.5	BYELAWS	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES
2.5.1	Byelaws made by the Council	Permanent. Transfer to Place of Deposit after administrative use is concluded.		Section 236 – Local Government Act 1972
2.6	LAND CHARGES	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES
2.6.1	Register of Local Land Charges searches	Permanent. Scanned document stored in Anite		Local Land Charges Act 1975
2.6.2	Copies of completed searches in Land Charges software not hard copy	6 years from completion		Common Practice
2.7	LICENSING	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES
2.7.1	Licensing Sub Committee hearings	CY + 5 years		Licensing Act 2003 (Hearings) Regulations

		SECTION 3 – CORPORATE MAN	AGEMENT	
3.1	FUNCTION DESCRIPTION MANAGEMENT & ADMINISTRATION	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES
Corpoi	ate Planning and Reporting		·	
3.1.1	The corporate planning and reporting activities of Local Authorities.	Permanent. Transfer to Place of Deposit after administrative use is concluded. LGA Guideline: (705 All records relating to the development and monitoring of annual business plans - Year records created until superseded)	Corporate Plans Strategy Plans Business Plans Annual Reports	Common Practice
3.1.2	The process of preparing business for strategic consideration and making the record of discussion, debate and resolutions.	Permanent. Transfer to Place of Deposit after administrative use is concluded. LGA Guideline: (933 Recordings of meetings – date of meeting 4 years)	Management Team Minutes. Draft management team minutes destroyed after minutes have been agreed.	Common Practice
3.1.3	The process of preparing business for cross-departmental consideration and making the record of discussion, debate and resolutions.	Destroy 3 years from closure. LGA Guideline: (935 All records relating to the development and implementation of organisation restructure - Date restructure completed 6 years)		Common Practice
3.1.4	The process of preparing business for Business Unit consideration and making the record of discussion, debate and resolutions.	Destroy 3 years from closure.		Common Practice
Statuto	bry Returns			
3.1.5	The process of preparing information to be passed on to central government as part of statutory requirements.	Destroy 7 years from closure.		Common Practice

ICY, PROCEDURE & STRATEGY	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES
ities that develop policies, edures, strategies and structures for I Government.	Permanent. Transfer to Place of Deposit after administrative use is concluded. LGA Guideline: (700 All records relating to the development of a community strategy – date stragey expires 4 years) (914 Asset Management Plan - Year records created 6years)	Policy, Procedure, Precedent, Instructions. Organisational Charts Records relating to Policy Implementation and Development Asset Management Plan Community Strategy Community Plan Community Safety Plan	Common Practice
process of monitoring and reviewing egic plans, policies or procedure to ss their compliance with guidelines.	Destroy 5 years from closure. LGA Guideline: (704 All records relating to creation, implementation and monitoring of a strategic plan for the council - Date plan expires 6 years)		Common Practice
management of detailed responses ouncil actions, policy or procedure.	Destroy 6 years after administrative use is concluded. LGA Guideline: (681 All records relating to complaints referred to the Local Government Ombudsman – date	Reports Returns Correspondence Ombudsman	Common Practice
management of routine responses on noil actions, policy or procedure.	Destroy 2 years after administrative use is concluded.	Printed Material Form Letters	Common Practice
		Government Ombudsman – date complaint resolved 10 years) ment of routine responses on Destroy 2 years after administrative	Government Ombudsman – date complaint resolved 10 years) ment of routine responses on Destroy 2 years after administrative Printed Material

3.2.5	The process of consulting the public and staff in the development of significant policies of the local authority.	Destroy 5 years from closure. LGA Guideline: (411 All records relating to the development and implementation of byelaws and regulations - Date byelaw expired 6 years)		Common Practice
3.2.6	The process of consulting the public and staff development of minor policies of the local authority.	Destroy 1 year from closure		Common Practice
3.3	QUALITY & PERFORMANCE	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES
3.3.1	The process of monitoring or reviewing the quality, efficiency or performance of a	Destroy 5 years from closure.	Best Value Review	Common Practice
	local authority service or unit.	LGA Guideline: (All records relating to audits carried out internally or externally - Date audit accepted 6 years)	Comprehensive Performance Assessment	

3.4	ENQUIRIES & COMPLAINTS	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES
Enquir	ies and Complaints			
3.4.1	The management of detailed responses on council actions	Destroy 6 years after administrative use is concluded LGA Guideline: (681 All records relating to complaints referred to the Local Government Ombudsman – date complaint resolved 10 years)	Reports • Returns • Correspondence • Ombudsman Common practice	Common Practice
3.4.2	The management of enquiries submission and complaints, which result in significant changes to policy or procedure.	Destroy 6 years after administrative use is concluded	 Printed material Form letters 	Common Practice
3.5	PUBLIC RELATIONS	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES
Publica				
3.5.1	The process of designing setting information for publication.	Destroy 3 years from last action.		Common Practice
3.5.2	The published work of the local authority.	Destroy after administrative use is concluded. <u>Note</u> One initial print copy to go directly to the archive.		Common Practice
Media	Relations			
3.5.3	Process of interaction with the media.	Destroy 3 years from closure.		Common Practice
3.5.4	Media publications concerning Local Authorities.	Permanent. Transfer to Place of Deposit after administrative use is concluded. LGA Guideline: (671 All records relating to the creation and management of media	Press Cuttings Media Reports	Common Practice
		and publicity protocols - Date policy/protocol expires 3 years)		
3.6	PROMOTIONS	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES

3.6.1	The process of developing and promotion of Local Authority campaigns and events.	Permanent. Transfer to Place of Deposit after administrative use is concluded. LGA Guideline: (139 All records relating to advice, grants and assistance are available to businesses in taking forward tourism marketing, publicity, and promotional activity to encourage visitors to the local area Year records created 6 years) (711 All records relating to health and safety campaigns carried out by local authorities - Date of end of campaign 3 years)		Common Practice
Civil ar 3.6.2	d Royal Events The recording of ceremonial events and civic occasions.	Destroy 5 years from closure. Transfer to Place of Deposit after administrative use is concluded. LGA Guideline: (665 All records relating to the management of civic events – Creation of records 6 years) (667 All records relating to the recording of ceremonial events and civic occasions - Visitor's book, Photographs, Weekly engagement list – creation of records permanent)	Visitors Book Audio Tapes Video Tapes Photographs Newspaper Clippings	Common Practice

3.6.3	The process of organising a ceremonial event or civic occasions.	Destroy 5 years after administrative use is concluded.	Common Practice.
		LGA Guideline: (666 All records relating to the process of organising a ceremonial event or civic occasions - Creation of records Permanent)	

	SECTION 4 – LEGAL & CONTRACTS			
4.1	FUNCTION DESCRIPTION CASE FILES – ALL CASES	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES
4.1.1	Working files and papers except as shown in sections 4.2 to 4.6 below.	Destroy paper copies 3 years after matter closed. Retain electronic copies for period identified by Head of Law, Property and Governance LGA Guideline: (1147 Case files relating to leases/tenancy agreements/licences to be granted to the client – Close of case 6 years)	Section 106 agreements, TPO's, Leases, licences and general matters.	Head of Law, Property and Governance
4.2	LITIGATION			

4.2.1	The process of managing, undertaking or defending for or against litigation on behalf of the local authority.	Destroy background papers 3 years after case concluded or closed.	Correspondence	Head of Law, Property and Governance
		Destroy Court File documents 7 years after case concluded or closed.	Criminal case file Civil case file Pleadings Orders	
		Major litigation – offer to Head of Law, Property and Governance for review.		
		LGA Guideline: (1157 Case files relating to injunction proceedings - Close of case 6 years) (1158 Case files relating to injunctions under the Town & Country Planning Acts – Close of case 6 years) (1159 Case files relating to Magistrate's Courts Proceedings –		
		Close of case 6 years) (1162 Case files relating to the prosecution of breaches/review of community orders – Close of case 6 years)		

Advice				
4.2.2	The process of providing legal advice on a point of law.	Destroy paper copy after 3 years Destroy electronic copy 3 years after last action unless a major precedent - then offer to Head of Law, Property and Governance for review. LGA Guideline: (1125 All records relating to copyright and intellectual property rights - Date intellectual property/copyright ends 6 years)		Head of Law, Property and Governance
Agreen	nents		·	
4.2.3	Process of agreeing terms between organisations. <u>Note</u> . This does not include contractual agreements.	Destroy paper copy of agreement 1 year after agreement expires or is terminated. Destroy electronic version 6 years after agreement expires or is terminated.	Concordant. Depends on value of agreement. Mainly to do with agreements between public bodies. Not in regards contracts.	Head of Law, Property and Governance.

Deeds of Title			
Deeds of The	Permanent		Head of Law, Property and Governance
The process of transferring land ownership.	Destroy 6 years after closure.	Land charges	Head of Administration
CONTRACTS & TENDERING	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES
ntract Advice			
The process of calling for expressions of interest.	Destroy 1 year after contract let or not proceeded with.	Expressions of Interest	Head of Law, Property and Governance/Relevant Head of Service
cation and Contract Development	·		
The process involved in the development and specification of a contract.	<u>Ordinary Contracts – Paper copy</u> Destroy 6 years after the terms of contract have expired. <u>Contracts Under Seal – Paper copy</u> Destroy 12 years after the terms of contract have expired. <u>Electronic Copies of both types</u> Retain for 12 years	Tender specification Not: For project files containing drafts leading to a final version these records can be destroyed.	Statutory Head of Law, Property and Governance
Issuing and Return			
The process involved in the issuing and receipt of a tender.	Destroy 1 year after start of contract. Note: Normally there is no electronic version. LGA Guideline: (303 All records relating to	Opening notice Tender envelope	Head of Law, Property and Governance/Relevant Head of Service
	ownership. CONTRACTS & TENDERING tract Advice The process of calling for expressions of interest. ation and Contract Development The process involved in the development and specification of a contract. Ssuing and Return The process involved in the issuing and	ownership. RETENTION PERIOD CONTRACTS & TENDERING RETENTION PERIOD tract Advice Destroy 1 year after contract let or not proceeded with. ation and Contract Development Destroy 1 year after contracts let or not proceeded with. ation and Contract Development Ordinary Contracts – Paper copy and specification of a contract. Ordinary Contracts – Paper copy Destroy 6 years after the terms of contract have expired. Contracts Under Seal – Paper copy Destroy 12 years after the terms of contract have expired. Electronic Copies of both types Retain for 12 years Destroy 1 year after start of contract. Note: Normally there is no electronic version. LGA Guideline:	ownership. CONTRACTS & TENDERING RETENTION PERIOD LIST OF HDC EXAMPLES tract Advice The process of calling for expressions of interest. Destroy 1 year after contract let or not proceeded with. Expressions of Interest ation and Contract Development Destroy 1 year after contracts – Paper copy Destroy 6 years after the terms of contract have expired. Tender specification Advice Ordinary Contracts – Paper copy Destroy 12 years after the terms of contract have expired. Not: For project files containing drafts leading to a final version these records can be destroyed. ssuing and Return Destroy 1 year after start of contract. Note: Normally there is no electronic version. LGA Guideline: (303 All records relating to successful tenders - Award of Opening notice

4.4	EVALUATION OF TENDER	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES
4.4.1	Summary tender evaluation criteria	<u>Ordinary Contracts – Paper copy</u> Destroy 6 years after the terms of contract have expired. <u>Contracts Under Seal – paper copy</u> Destroy 12 years after the terms of contract have expired. <u>Electronic Copies of both types</u> Retain for 12 years	Evaluation of criteria	Statutory Head of Law, Property and Governance
4.4.2	Successful tender document	Ordinary Contracts – Paper copy Destroy 6 years after the terms of contract have expired. <u>Contracts Under Seal – Paper copy</u> Destroy 12 years after the terms of contract have expired. <u>Electronic Copies of both types</u> Retain for 12 years LGA Guideline: (303 All records relating to successful tenders - Award of contract)	Tender documents Quotations	Statutory Head of Law, Property and Governance
4.4.3	Unsuccessful tender documents	Destroy 2 years after start of contract. LGA Guideline: (307 All records relating to unsuccessful tenders - Date contract awarded 6 months)	Tender documents Quotations	Head of Law, Property and Governance

Post To	Post Tender Negotiation			
4.4.4	The process in negotiation of a contract after a preferred tender is selected.	Destroy 1 year after the terms of contract have expired. LGA Guideline: (308 All records relating to the development and implementation of procurement policy - Date policy	Clarification of contract Post tender negotiation minutes	Head of Law, Property and Governance
		expires 6 years)		
4.5	AWARDING OF CONTRACTS	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES
4.5.1	The process of awarding a contract	Ordinary Contracts – Paper copy Destroy 6 years after the terms of contract have expired. <u>Contracts Under Seal – Paper copy</u> Destroy 12 years after the terms of contract have expired. <u>Electronic Copies of both types</u> Retain for 12 years	Signed Contract	Statutory Head of Law, Property and Governance
		LGA Guideline: (302 All records relating to evaluation criteria used to evaluate a contract - Date contract awarded 6 months)		

Contra	ct Management			
4.5.2	Contract operation and monitoring	Destroy paper copies 3 years after the terms of contract have expired. Destroy electronic copies 3 years after the terms of contract have expired. LGA Guideline: (304 All records relating to the creation and monitoring of service level agreements - Date service agreement expires 6 years)	Service Level Agreements Compliance Reports Performance Reports	Head of Law, Property and Governance. If there is any dispute at termination, re: performance, consult H o LS.
4.5.3	Management and amendment of contract.	Ordinary Contracts – Paper copy Destroy 6 years after the terms of contract have expired. <u>Contracts Under Seal – Paper copy</u> Destroy 12 years after the terms of contract have expired. <u>Electronic Copies of both types</u> Retain for 12 years	Minutes and papers of meetings Changes to requirements Variation forms Extension of contract Complaints Disputes on payment	Statutory Head of Law, Property and Governance.
4.6	STOCK/PURCHASING	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES
4.6.1	Stock records / purchase record cards.	Destroy 3 years after the date of last entry		

SECTION 5 – FINANCIAL RECORDS					
FUNCTION DESCRIPTION		RETENTION PERIOD	AUTHORITY & NOTES	P/M	
5.1	ACCOUNTANCY	RETENTION PERIOD		1,111	
5.1.1	Print Requisitions	CY + 1 year	Audit	М	
5.1.2	Various supporting working papers	CY + 4 years	Audit	М	
5.1.3	Budget working papers	CY + 2 years LGA Guideline: (1020 All records relating to the creation and implementation of the annual budget for the council Year records created 6 years) (1021 All records relating to the creation and implementation of departmental budgets - Year records created 6 years)	Audit	Μ	
5.1.4	Statement of accounts	CY + 6 years	Corporate	Р	
5.1.5	Take up reports (Reports on changeover from previous computer system to current)	4 years	Corporate	P	
5.2	ASSETS RECORDS	RETENTION PERIOD	AUTHORITY & NOTES	P/M	
5.2.1	Leaseholder files	6 years after ceasing to be a leaseholder	Statute. Limitation Act 1980	Р	
5.2.2	Right to Buy sales files	12 years after completion of sale	Statute. Limitation Act 1980	Р	
5.2.3	Repairs and consultation files	Permanent.	Statute. Limitation Act 1980	Р	
5.2.4	Inventory	To be kept updated	Corporate	М	
5.3	BUDGETS	RETENTION PERIOD	AUTHORITY & NOTES	P/M	

5.3.1	Budget Working papers	CY + 3 years	Corporate	М
		LGA Guideline: (1020) All records relating to the creation and implementation of the annual budget for the council Year records created 6 years) (1021) All records relating to the creation and implementation of departmental budgets - Year records created 6 years)		
5.3.2	Revenue estimates	CY + 3 years LGA Guideline: 1020 All records relating to the creation and implementation of the annual budget for the council Year records created 6 years) (1021 All records relating to the creation and implementation of departmental budgets - Year records created 6 years)	Corporate	M
5.3.3	Budget variations	CY + 3 years LGA Guideline: 1020 All records relating to the creation and implementation of the annual budget for the council Year records created 6 years) (1021 All records relating to the creation and implementation of departmental budgets - Year records created 6 years)	Corporate	M
5.4	CASHIERS OFFICE	RETENTION PERIOD	AUTHORITY & NOTES	P/M

5.4.1	Receipts Stubs – Council Tax	CY + 2 years	Audit	М
		LGA Guideline: (1018 All records relating to the receipt of payments made to the council – year records created 6 years)		
5.4.2	Receipt Stubs – others	CY + 6 years	Audit	M
5.4.3	Daily cash reconciliation sheets	CY + 2 years	Audit, electronic	M
		LGA Guideline: (1018 All records relating to the receipt of payments made to the council – year records created 6 years)		
5.4.4	Cash receipting print-outs (from mainframe system)	CY + 2 years LGA Guideline: (1018 All records relating to the receipt of payments made to the council – year records created 6 years)	Audit, electronic	М
5.4.5	Cashiers paying-in sheets	CY + 2 years LGA Guideline: (1018 All records relating to the receipt of payments made to the council – year records created 6 years)	Audit	М

5.4.6	Cashiers paying-in sheets summary	CY + 2 years	Audit	М
		LGA Guideline: (1018 All records relating to the receipt of payments made to the council – year records created 6 years)		
5.4.7	Bank paying-book	CY + 2 years – the original vouchers are returned from the bank, the bank books are not retained. LGA Guideline: (1018 All records relating to the receipt of payments made to the council – year records created 6 years)	Audit	M
5.4.8	Collection & Deposit [C&D] Book	CY + 6 years	Audit, electronic	Р
5.4.9	Original copies of bank statements	CY + 6 years	Audit. Limitation Act 1980.	Р
5.4.10	Cash register rolls [audit rolls]	CY + 6 years	Audit, electronic	Р
5.4.11	Petty cash vouchers	CY + 6 years	Audit	Р
5.4.12	Cheque Proformas	CY + 2 years LGA Guideline: (1018 All records relating to the receipt of payments made to the council – year records created 6 years)	Corporate	М
5.5	GENERAL INCOME RECORDS	RETENTION PERIOD	AUTHORITY & NOTES	P/M
5.5.1	Completed receipt books	CY + 6 years	Audit. Limitation Act 1980.	Р

5.5.2	Completed bank paying-in book	CY + 1 year	Statutory. Limitation Act 1980 and Audit	Р
		LGA Guideline:		
		(1018 All records relating to the		
		receipt of payments made to the		
		council - year records created 6		
		years)		
5.5.3	Cash register till rolls	CY + 6 years	Audit, electronic	М
5.5.4	Primary debtors records and supporting documents.	CY + 6 years	Statute. Limitation Act 1980	Р
	Copies of supporting documentation	CY + 2 years		
5.5.5	Bank statements	CY + 6 years	Corporate/VAT.	М
5.6	GENERAL PAYMENT RECORDS	RETENTION PERIOD	AUTHORITY & NOTES	P/M
5.6.1	List of authorised signatures	6 years after person ceases to be a	Other users should also retain listings for the period	P
		signatory or the list is superseded	specified.	
5.6.2	Official orders	CY + 6 years	Audit.	М
5.6.3	Bank reconciliation	CY + 2 years	Audit	М
5.6.4	Credit Card and Purchase Card Statements	CY + 6 years	Audit.	M
5.7	INSURANCE	RETENTION PERIOD	AUTHORITY & NOTES	P/M
5.7.1	Insurance policies	Permanent	Corporate	Р
5.7.2	Accident reports and related correspondence	CY + 6 years	Statute. Limitation Act 1980.	Р
5.7.3	Incident reports and related	CY + 6 years	Statutory. Limitation Act 1980	Р
	correspondence	CY + 15 years for negligence not involving personal injuries	Latent Damage Act 1986	
5.7.4	Claims Register	CY + 6 years	Corporate	Р
5.7.5	Claims files	7 years from claim settlement or 6	Statutory. Limitation Act 1980	Р
		years from 18 th birthday whichever is later.	Workman's Compensation Act	
		10101.		
5.7.6	Property files	6 years after disposal of property	Statutory. Limitation Act 1980	Р
5.7.6 5.7.7	Property files List of property insures		Statutory. Limitation Act 1980 Corporate	Р
		6 years after disposal of property		

5.7.10	Employers Liability Certificates	CY + 40 years	Employers Liability (Compulsory Insurance) Regulations 1998	Ρ
5.8	INVESTMENTS	RETENTION PERIOD	AUTHORITY & NOTES	P/M
5.8.1	Contract notes	CY + 6 years	Statutory, Limitation Act 1980	Р
5.8.2	List of holdings/history of holdings	CY + 2 years	Corporate	Р
5.8.3	Register of holdings (previous system)	CY + 2 years	Corporate	Р
5.8.4	Fund Manager's quarterly report	CY + 4 years	Corporate	Р
5.9	LOANS/GRANTS	RETENTION PERIOD	AUTHORITY & NOTES	P/M
5.9.1	Registers of bonds/mortgages	Review after 50 years	Corporate	Р
5.9.2	Temporary Loans register	12 years after loan repaid	Statutory. Limitation Act 1980	Р
5.9.3	Other Grants	CY + 6 years	Audit	Р
5.9.4	Grant Enquiries	Destroy if case file has been inactive	Corporate	Р
		for 2 years		Г
5.10	PAYMENT OF ACCOUNTS	RETENTION PERIOD	AUTHORITY & NOTES	P/M
5.10.1	Original invoices, original batch control	CY + 6 years	Statutory. Limitation Act 1980. 1970 Tax Management	Р
	slips		Act.	
5.10.2	Imprest accounts	CY + 6 years	Audit	Р
5.10.3	Imprest register (list of Imprest holders and balances held)	Until superseded	Audit	Р
5.10.4	Contracts register	Review every 25 years	Audit	Р
5.10.5	VAT receipts/invoices (original)	CY + 6 years LGA Guideline: (1028 All records relating to the calculation of income tax, national insurance, VAT and stamp duties - End of the financial year to which the records relate 3 years)	Statutory. 1970 Tax Management Act. Custom and Excise Notice 700	Ρ
5.10.6	Information collected from Housing Benefit and Council Tax Benefit in respect of claims.	CY + 6 years	Statutory. Social Security (Claims and Information) (Housing Benefit and Council Tax Benefit) Regulations 2002. SI 2002 No 1132. Limitation Act 1980	Р

5.11	REVENUE COLLECTION	RETENTION PERIOD	AUTHORITY & NOTES	
5.11.1	Council Tax Forms	CY + 6 years	Corporate	М
5.11.2	Fraud Files	CY + 6 years	Corporate	М
5.11.3	Batch Control Record	CY + 6 years	Corporate	М
5.11.4	Reconciliation's	CY + 6 years	Corporate	М
5.11.5	Payment Records	CY + 6 years	Corporate	Μ
5.11.6	Prime Documents	CY + 6 years	Corporate	Р
5.11.7	Valuation and Bandings	2 years after list closed (by government) for alterations	Corporate	М
5.11.8	Business Rates Records	CY + 6 years	Corporate	М
5.12	PAYROLL RECORDS (Staff and Members)	RETENTION PERIOD	AUTHORITY & NOTES	P/M
5.12.1	Timesheets	CY + 6 years	Audit	М
5.12.2	Car allowances claims	CY + 6 years	Statutory. 1970 Taxes Management Act. 1988 Income and Corporation Taxes Act.	М
5.12.3	Bonus sheets	CY + 6 years	Statutory. 1970 Taxes Management Act. 1988 Income and Corporation Taxes Act.	М
5.12.4	Staff returns	CY + 6 years	Audit	М
5.12.5	Personal bank details	Refers to personnel file (1.1.3)	Corporate. If employment ceases then 1.1.3 will apply.	М
5.12.6	Overtime	CY + 6 years	Statutory. 1970 Taxes Management Act. 1988 Income and Corporation Taxes Act.	М
5.12.7	Absence return	CY + 6 years LGA Guideline: (1099 All records relating to the monitoring of employee absence - Year records created 1 year)	Corporate	M
5.12.8	Sickness records, Payroll Maternity payment	CY + 6 years LGA Guideline: (1099 All records relating to the monitoring of employee absence - Year records created 1 year)	Corporate	M

5.12.9	Income tax form P60	CY + 6 years	Statutory - Minimum requirement as stated in Inland Revenue Booklet 490. Employees should retain records for 22 months after current tax year	P
5.12.10	Tax forms P6/P45/P48/P11/P11D/P35	CY + 6 years	Statutory. Minimum requirement as stated in Inland Revenue Booklet 490. Employees should retain records for 22 months after current tax year.	Р
5.12.11	National Insurance schedule of payments	CY + 6 years	Statutory. 1970 Taxes Management Act. 1988 Income and Corporate Taxes Act.	Р
		LGA Guideline: (1028 All records relating to the calculation of income tax, national insurance, VAT and stamp duties – End of the financial year to which the		
		records relate 3 years)		
5.12.12	Superannuation adjustments	CY + 6 years	Statutory. 1970 Taxes Management Act 1988. Income and Corporate Taxes Act.	Р
5.12.13	Superannuation reports	CY + 6 years	Statutory. 1970 Taxes Management Act. 1988 Income and Corporate Taxes Act.	Р
5.12.14	Car Loans	CY + 6 years or for as long as the person is employed by LA.	Statutory. 1970 Taxes Management Act. 1988 Income and Corporate Taxes Act.	Р
5.12.15	Insurance	CY + 6 years	Statutory. 1970 Taxes Management Act. 1988 Income and Corporate Taxes Act.	Р
5.12.16	Payroll reports	CY + 6 years	Statutory. 1970 Taxes Management Act. 1988 Income and Corporate Taxes Act.	Р
5.12.17	Pension payroll	CY + 6 years	Statutory. 1970 Taxes Management Act. 1988 Income and Corporate Taxes Act.	Р
5.12.18	Copy payslips	CY + 6 years	Statutory. 1970 Taxes Management Act. 1988 Income and Corporate Taxes Act.	Р
5.12.19	Gross/net weekly pay roll	CY + 6 years	Statutory. 1970 Taxes Management Act. 1988 Income and Corporate Taxes Act.	Р
5.12.20	Gross/net monthly pay roll	CY + 6 years	Statutory. 1970 Taxes Management Act. 1988 Income and Corporate Taxes Act.	Р
5.12.21	Car mileage output	CY + 6 years	Statutory. 1970 Taxes Management Act. 1988 Income and Corporate Taxes Act.	Р

5.12.22	National Insurance Schedule of Payments	CY + 6 years	Statutory. 1970 Taxes Management Act. 1988 Income and Corporate Taxes Act.	Р
5.12.23	Payroll Awards	CY + 6 years	Audit	Р
5.12.24	Part time fee claims	CY + 6 years	Statutory. 1970 Taxes Management Act. 1988 Income and Corporate Taxes Act.	Р
5.13	SUNDRY DEBTORS	RETENTION PERIOD	AUTHORITY & NOTES	P/M
5.13.1	Financial Assessment forms (cases not proceeded with)	CY + 2 years	Audit	М
5.13.2	Cemeteries and allotments. Copy multi- part forms.	CY + 2 years	Audit	М
5.13.3	Rechargeable works and land charges – copy multipart forms	CY + 2 years	Audit	М
5.13.4	Copy invoice from various departments	CY + 2 years	Audit	М
5.13.5	Former tenants arrears and accounts	6 years from cessation of tenancy	Statutory. Limitation Act 1980	Р
5.14	BENEFITS	RETENTION PERIOD	AUTHORITY & NOTES	P/M
5.14.1	Benefit claim forms	CY + 6 years	Proof of entitlement at DWP audit. Permanent? To be clarified by service.	Р
5.14.2	Associated benefit documents	CY + 6 years	Proof of entitlement at DWP audit. Permanent? To be clarified by service	Р
5.14.3	Reconciliation records	CY + 6 years	Proof of entitlement at DWP audit. Permanent? To be clarified by service	Р
5.14.4	Other prime documents	CY + 6 years	Proof of entitlement at DWP audit. Permanent? To be clarified by service	Р
5.14.5	SX3 claim data	CY + 6 years	Proof of entitlement at DWP audit. Permanent? To be clarified by service	М
5.14.6	HB subsidy claim form	CY + 6 years	Proof of entitlement at DWP audit. Permanent? To be clarified by service	
5.14.7	DWP Statistical Returns	CY + 6 years	Proof of entitlement at DWP audit. Permanent? To be clarified by service	
5.15	BENEFIT FRAUD	RETENTION PERIOD	AUTHORITY & NOTES	P/M
5.15.1	Referrals (recorded non fraud) including attached documentation	18 months		Р

5.15.2	Fraud files closed (not established)	2 years		Р
		LGA Guideline:		
		(1029 All records relating to the		
		detection and prosecution of benefit		
		fraud - Date case resolved 6 years)		
5.15.3	Fraud files closed (fraud established no sanction)	3 years		P
	,	LGA Guideline:		
		(1029 All records relating to the		
		detection and prosecution of benefit		
		fraud - Date case resolved 6 years)		
5.15.4	Fraud files with sanction applied	5 years		P
		LGA Guideline:		
		(1029 All records relating to the		
		detection and prosecution of benefit		
		fraud - Date case resolved 6 years)		
5.15.5	Prosecution files	5 years		Р
		LGA Guideline:		
		(1029 All records relating to the		
		detection and prosecution of benefit		
		fraud - Date case resolved 6 years)		
5.15.6	NFI list	Dependant on file results but list held until last fraud file destroyed		М
5.15.7	Interview under caution tapes	Dependant on file but destroyed at		P
5.15.7	interview under caution tapes	same time as fraud file		
5.15.8	QB50 notebooks	5 years from date of last entry		М
5.15.9	Surveillance – applications, authorisations and cancellations	5 years		Р
5.15.10	Surveillance logs	Dependant on file but destroyed at		М
		same time as fraud file		
5.16	REMOTE ACCESS TERMINAL DATA	RETENTION PERIOD	AUTHORITY & NOTES	P/M

5.16.1	LA1 authorisations	Indefinitely - unless superseded then 18 months		Р
5.16.2	LA9 – requests, LA10, Test Checks, LA11 discrepancies, LA14 user details	18 months		Р
5.16.3	LA15 Training completed	Indefinitely - unless superseded then 18 months		Р
5.17	COMPUTER RECORDS FRAUD	RETENTION PERIOD	AUTHORITY & NOTES	P/M
5.17.1	Fraud files closed (not established)	2 years LGA Guideline: (702) All records relating to counter fraud investigations - Date of completion of enforcement action 6 years)		Ρ
5.17.2	Fraud files closed (fraud established no sanction)	3 years LGA Guideline: (702) All records relating to counter fraud investigations - Date of completion of enforcement action 6 years)		Ρ
5.17.3	Fraud files with sanction applied	5 years LGA Guideline: (702) All records relating to counter fraud investigations - Date of completion of enforcement action 6 years)		Ρ

5.17.4	Prosecution files	5 years	Р
		LGA Guideline: (702) All records relating to counter fraud investigations - Date of completion of enforcement action 6 years)	
5.17.5	Referrals (recorded non fraud) including attached documentation	18 months	Р
5.17.6	Referrals recorded file raised	3 years	Р
5.17.7	Sanctions/Prosecutions recorded	3 years	Р
5.17.8	Computer Records Fraud word	Length of active investigation,	М
	documents	sanction, prosecution	

	SECTION 6 – INFORMATION MANAGEMENT				
6.1	FUNCTION DESCRIPTION	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES	
6.1.1	The activity whereby standards, authorities, restraints and verifications are introduced and maintained to manage information effectively.	Permanent. Transfer to Place of Deposit after administrative use is concluded. LGA Guideline: (944 All records relating to changes made to information systems - Date system decommissioned 6 years)	Classification Schemes Registers Indexes Authorised Lists of File Headings	Common Practice	
6.1.2	The management of collections of records transferred to the archives.	Permanent. Transfer to Place of Deposit after administrative use is concluded.		Common Practice	
6.1.3	Emails which are held in the corporate email archiving system.	7 years		Common	

		SECTION 7 – ENVIRONMENTAL	HEALTH	
	FUNCTION DESCRIPTION	RETENTION PERIOD	AUTHORITY & NOTES	P/M
7.1	ACCIDENT RECORDS	RETENTION FERIOD		F/IVI
7.1.1	RIDDOR F2508 F208A	7 years after last action. (If incident happens to a person under the age of 18, records retained until they turn 18 + 7 years after last action.)	Statutory. Reporting of Injuries, Diseases and Dangerous Occurrences Regulations 1995 SI1995 No 3163 Regulations 4/5	P
7.1.2	Records of minor incidents in the local community – enforcement, certification, prosecution etc.	Destroy 7 years after closure of all active cases linked to premises.	Copy notices, copy certificates. Common Practice	Ρ
7.2	ENVIRONMENTAL PROTECTION	RETENTION PERIOD	AUTHORITY & NOTES	P/M
7.2.1	Public register of information (IPC)	Permanent. Information from third parties	Statutory. Environmental Protection (Applications, Appeals and Registers) Regulations 1991 SI 1991 No 667 Regulations 4 and 7	Р
7.2.2	Bye-laws (Water related)	6 years after bye-law ceases	Statutory. Water Industries Act 1991 Chapter 56 Section 157	Р
7.2.3	Declaration of adoption of a sewer	The lifetime of the sewer	Statutory. Water Industries Act 1991 Chapter 56 Section 102	Р
7.3	PUBLIC HEALTH	RETENTION PERIOD	AUTHORITY & NOTES	P/M
7.3.1	Exclusion notice (food handlers)	6 years from date of notification	Statutory. Public Health (Control of Disease) Act 1984. Chapter 22 Section 23	Р
7.3.2	Cooling towers register Notification to local authority of 'notifiable' devices (HSE approved form)	When decommissioned, a cooling tower is removed from the register after 1 year	Statutory. Notification of Cooling Towers and Evaporative Condensers Regulations 1992 SI 1992 No 2225 Regulation 3	Р
7.4	LITIGATION	RETENTION PERIOD	AUTHORITY & NOTES	P/M
7.4.1	Managing, undertaking or defending for or against litigation on behalf of the Local Authority	Destroy 7 years after last action LGA Guideline: (1128 All records relating to general common law issues – Closure 6 years)	Prosecution file, civil case file, related correspondence. Common Practice	P
7.5	LICENCES	RETENTION PERIOD	AUTHORITY & NOTES	P/M

7.5.1	Administration of application, registration, certificated and licences	Destroy 2 years after registration or entitlement lapses	Certificates and related correspondence, Zoo licences, DWA licences, etc. Common Practice	Р
7.6	INSPECTIONS	RETENTION PERIOD	AUTHORITY & NOTES	P/M
7.6.1	Process of investigation, monitoring or inspection as duty of Local Authority	Destroy 7 years from last action LGA Guideline: (542 All records relating to the investigation of food poisoning and contamination incidents - Date investigation concluded 6 years)	HASW inspection, Food inspection records, Nuisance investigation, Accident investigation. Common Practice	P

	SECTION 8 – GENERAL PUBLIC SERVICE				
0.4		RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES	
8.1 8.1.1	EMERGENCY PLANNING Process to develop the emergency/	Permanent.	Major Incident Plan		
	disaster plan for the local community.	Transfer to Place of Deposit after superseded.			
8.1.2	Process to test the emergency/ disaster plan for the local community.	Destroy 10 years after closure			
		LGA Guideline:			
		(318 All records relating to the			
		testing of emergency plans – Date of test 6 years)			
8.1.3	Written plan detailing how major	For duration of the activity with	Statutory. The Control of Major	P	
	accidents will be dealt with	updating for significant changes	Accident Hazards Regulations 1999. SI 1999 No 743.		
8.2	MAJOR INCIDENT				
8.2.1	Activities that report on all major incidents	Permanent.			
	in the local community. Whether the	Transfer to Place of Deposit after			
	emergency plan has been invoked or not.	administrative use is concluded.			
8.2.2	Activities that report on all minor incidents in the local community.	Destroy 7 years after closure			

	SECTION 9 – HEALTH & SAFETY AND OPERATIONS			
9.1	FUNCTION DESCRIPTION ACCIDENT RECORDS	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES
9.1.1	Accident forms/reports	Permanent	Corporate. Includes associated papers	P
9.1.2	Accident books BI 510	3 years after last entry LGA Guideline: (162 All records relating to the reporting of accidents where the person concerned is under 18 – Date of birth of minor 21 years) (164 All records relating to the reporting of accidents which fall under the Reporting of Injuries, Diseases and Dangerous Occurrences Regulations 2013 – date of incident 30 years)	Statutory. Social Security (Claims and Payments) Regulations 1979 SI 1979 No 628 Regulation 25. Social Security Administration Act 1992 Section 8. Reporting of Injuries, Diseases and Dangerous Occurrences Regulations 1995 SI 1995 No 3163	Ρ
9.2	COMPRESSED AIR RECORDS	RETENTION PERIOD	AUTHORITY & NOTES	P/M
9.2.1	Notification to HSE, likely receiving hospitals, emergency services etc	Until work completed	Statutory. Work in Compressed Air Regulations 1996 SI 1996 No: 1656. Regulation 6 Notification	M
9.2.2	Plant and equipment examinations and tests	Current year + 6 years	Statutory. Work in Compressed Air Regulations 1996 SI 1996 No 1656 Regulation 8	Р
9.2.3	Health Records	40 years from date of last entry	Statutory. Work in Compressed Air Regulations 1996 SI 1996 No 1656 Reg. 10. Employee to receive copy of entries relating to period of work.	Ρ
9.2.4	Record of exposure times and pressures	40 years from date of last entry	Statutory. Work in Compressed Air Reg. 1996 SI1996 No 1656 Reg. 11(4). Employee to receive copy of entries relating to period of work	Ρ

9.2.5	Individual record of exposure	40 years from date of last entry	Statutory. Work in Compressed Air Regulations 1996 SI 1996 No 1656 Reg. 11(5)	Р
9.3	HEALTH RECORDS	RETENTION PERIOD	AUTHORITY & NOTES	P/M
9.3.1	Health screening records	40 years	Statutory. Various regulations.	Р
9.3.2	COSHH health surveillance records	40 years from date of last incident	Statutory. Control of Substances Hazardous to Health Regulations SI 2002 No 2677 Reg. 11. Records kept under the 1994 Regulations to be kept as if the 1999 Regulations had not been made. Reg. 18. COSHH Regs 2002	Ρ
9.3.3	Noise assessment records	Until a further assessment is made but consider adding to health records	Statutory. Control of Noise at Work Regulations 2005 (SI 2005 No 1643) Regulation 5 Assessments Record	М
9.3.4	Record of any monitoring carried out to comply with COSHH	5 years or 40 years for personal experience of identifiable individuals	Statutory. Control of Substances Hazardous to Health Regulations 2002 SI 2002 No 2677	Р
9.4	INSPECTIONS/EXAMINATIONS	RETENTION PERIOD	AUTHORITY & NOTES	P/M
9.4.1	Safety inspections/audits	CY + 21 years	Corporate	Μ
9.4.2	Lifting Operations Thorough examinations	For as long as equipment is operated	Statutory. The Lifting Operations and Lifting Equipment Regulations 1998 SI 1998 No 2307 Reg. 9. Current report to accompany equipment if sold on.	M
9.4.3	Lifting Operations Thorough examinations and inspection (other than an accessory)	For as long as the equipment is operated	Statutory. The Lifting Operations and Lifting Equipment Regulations 1998 SI 1998 No 2307 Regulation 11	Ρ
9.4.4	Lifting Operations Thorough examinations and inspection (accessory for lifting)	2 years from date of report	Statutory. The Lifting Operations and Lifting Equipment Regulations 1998 SI 1998 No 2307 Regulation 11	М

9.4.5	Lifting Operations	For as long as the equipment is	Statutory. The Lifting Operations	M
	Through examination and inspection	operated	and Lifting Equipment Regulations	
	(Installation or after assembly at new		1998 SI 1998 No 2307 Regulation	
	site/location)		11	
9.4.6	Lifting Operations	Until superseded or the expiration of	Statutory. The Lifting Operations	М
	Thorough examinations and inspection	2 years whichever is later	and Lifting Equipment Regulations	
	(6/12 monthly inspections under Reg. 9)		1998 SI 1998 No 2307 Regulation	
9.4.7	Lifting Operations	Until superseded	Statutory. The Lifting Operations	M
	Records made under regulation 10(2)		and Lifting Equipment Regulations	
	č (<i>i</i>)		1998 SI 1998 No 2307 Regulation	
			11	
9.4.8	Written statement by owner of mobile	Until superseded	Statutory. The Pressure Systems	Р
	system		Safety Regulations 2000	
			SI2000 No 128 Regulation 7	_
9.4.9	Scheme of examination	Until superseded	Statutory. The Pressure Systems	Р
			Safety Regulations 2000. SI2000	
0.4.40	Fire clares (and a second condicated in a	Detain leat two contification	No 128 Regulation 8	
9.4.10	Fire alarm/emergency lighting	Retain last two certificates	Corporate	M
	Building installations	Retain last two certificates	Corporate	M
9.4.12	Other statutory inspections/tests	CY + 10 years	Corporate	M
9.4.13	Working platforms and personal	3 months after work is completed	Statutory. Construction (Health,	М
	suspension equipment. Excavations and		Safety and Welfare) Regulations 1996 SI1996 No 1592	
	cofferdams etc. Reports and Inspections		Regulations 1990 Strago No 1992 Regulations 29, 30 and Schedule 7	
9.4.14	Health & Safety Inspection Sheets	3 years	Corporate	M
9.5	LOG BOOKS + VEHICLE OWNERSHIP	RETENTION PERIOD	AUTHORITY & NOTES	P/M
9.5.1	Fire precaution log book	6 years after last entry	Corporate	M
9.5.2	Machine maintenance log books	Life of equipment	Statutory. Provision and Use of	М
	-		Work Equipment regulations 1998	
			SI 1998 No 2306 Regulation 5	
9.5.3	Vehicle ownership records	CY + 2 years	DVLA	M
9.6	POLICIES	RETENTION PERIOD	AUTHORITY & NOTES	P/M

9.6.1	Written statement of employers general policy for the health and safety at work of employees	Until superseded	Statutory. Health and Safety at Work etc. Act 1974 Section 2 (3): Written Statement of general policy for employee health and safety at work.	М
9.6.2.	The organisation and arrangements for carrying out the policy at 9.6.1	Until superseded	Statutory. Health and Safety at Work etc. Act 1974 Section 2(3): Written Statement of general policy for employees health and safety at work	Μ
9.6.3.	Written rules regulating the wearing of suitable head protection on a construction site	For the duration of the work on the site	Statutory. Construction (Head Protection) Regulations 1989 SI 1989 No 2209 Regulation 5: Rules and Directions	M
9.6.4	Record of health and safety arrangements	Until arrangements are changed	Statutory. Management of Health and Safety at Work Regulations 1992 (as amended 1999) Regulation 4: Health and Safety	Μ
9.6.5	Notice stating the composition of the Safety Committee and the workplaces covered by it	For the life of the Committee	Statutory. Management of Health and Safety at Work Regulations 1999 and Satefy Representative and Safety Committee Regulations 1977 Regulation 9	M
9.7	SAFE SYSTEMS OF WORK	RETENTION PERIOD	AUTHORITY & NOTES	P/M
9.7.1	Written report about the industrial activity	Until superseded. Review 5 yearly.	Statutory. Control of Major Accident Hazard regulations 1999 SI 1999 No: 743 Reg.7.	
9.7.2	Safe systems of work	Until superseded	Corporate	Μ
9.7.3	Safe system of work certificates	6 months after completion of work	Corporate	M
9.8	TRAINING	RETENTION PERIOD	AUTHORITY & NOTES	P/M

9.8.1	H&S records of training	Until termination of contract + 6 years LGA Guideline: (168 All records relating to health and safety training provided to	Corporate	Μ
		employees by local authorities - Date qualification expires 6 years)		
9.8.2	Food hygiene courses for business	CY + 3 years	Corporate	М
		LGA Guideline: (169 All records relating to the process by which the Council ensures that all work premises are safe for employees and visitors to them and that accidents are		
		prevented wherever possible - Date		
9.9	ASBESTOS RECORDS	qualification expires 6 years) RETENTION PERIOD	AUTHORITY & NOTES	P/M
9.9.1	Record or suitable summary of air monitoring of employees exposure to asbestos where appropriate	 5 years from date of monitoring or 40 years if health record required LGA Guideline: (583 All records relating to all aspects of asbestos management - Closure of building 40 years) (947 Asbestos Register - Year 	Statutory. Control of Asbestos Regulations 2006 SI 2006 No 2739 Regulation 19 and analysis of material for asbestos under ENISO/IEC 17025	P
		records created 40 years)		
9.9.2	Health records for each employee where exposure to asbestos exceeds the action level (must be retained by the employer)	CY + 40 years from date of last exposure above the "action levels".	Statutory. Control of Asbestos Regulations 2006 SI 2002 No 2739 Regulation 22	P
9.9.2	exposure to asbestos exceeds the action	CY + 40 years from date of last	Regulations 2006 SI 2002 No 2739	P P P/M

9.10.1	Risk assessments	Until superseded but review every 3 years if no change	Statutory. Management of Health and Safety at Work regulations 1999 Regulation 3: Risk Assessment.	Μ
9.11	WASTE	RETENTION PERIOD	AUTHORITY & NOTES	P/M
9.11.1	Waste transfer and consignment notes	CY + 2 years	Statutory. Environmental Protection (Duty of Care) Regulations 1991 (SI 2839). Note: The waste management contractor must retain notes for 6 years under landfill tax legislation. For hazardous waste, the Hazardous Waste (England and Wales) Regulations 2005 SI 2005 No 894 copies of consignments notes must be kept for 2 years	Ρ
9.12	WORK TICKETS	RETENTION PERIOD	AUTHORITY & NOTES	P/M
9.12.1	Work Tickets	3 months	Corporate	Ρ

	SECTION 10 – PROPERTY & BUILDING RECORDS				
10,1	FUNCTION DESCRIPTION AGREEMENTS/ARRANGEMENTS	RETENTION PERIOD	AUTHORITY & NOTES	Р/М	
10.1.1	Written record of the agreements between contractors	For the duration of the agreement	Statutory. Construction (Health and Welfare) Regulations 1996. SI 1996 No: 1592.	М	
10.2	ASBESTOS RECORDS	RETENTION PERIOD	AUTHORITY & NOTES	P/M	
10.2.1	Asbestos Register	Permanent LGA Guideline: (947 Asbestos Register - Year records created 40 years)	Statutory. Control of Asbestos at Work Regulations 1987 SI 1987 No 2115. The Control of Asbestos at Work (Amendment) Regulation 1998 SI 1998 No: 323. 2002 regs	Ρ	
10.2.2	Asbestos Surveys (both visual and intrusive)	Permanent	Statutory. Control of Asbestos at Work Regulations 1987 SI 1987 No 2115. The Control of Asbestos at Work (Amendment) Regulations 1998 SI 1998 No: 323	P	
10.2.3	Asbestos Management	Permanent LGA Guideline: (583 All records relating to all aspects of asbestos management - Closure of building 40 years)	Statutory. Control of Asbestos at Work Regulations 1987 SI 1987 No 2115. The Control of Asbestos at Work (Amendment) Regulations 1998 SI 1998 No: 323	Ρ	
10.3	CONSTRUCTION	RETENTION PERIOD	AUTHORITY & NOTES	P/M	
10.3.1	Notification of construction project. Use of Form 10 (Rev) not compulsory (To be in writing and displayed on site (Regulation 16))	Life of job and then destroy	Statutory. Construction (Design and Management) Regulations 1994 SI 1994 No 3140 Regulation 7	P	
10.3.2	Departmental Job Files (contain project file)	Permanent	Liability for design up to 12 years from when the defect has been found.		
10.3.3	Contract documents (drawing specification)	12 years under deed			
10.4	ASSETS RECORDS	RETENTION PERIOD	AUTHORITY & NOTES	P/M	

10.4.1	Asset registers	To be kept updated	Corporate	Μ
10.4.2	Estate management files	Records relating to leases longer than 6 years are reviewed after 6 years and there after at 6 yearly intervals until expiry.	Corporate	Ρ

	SECTION 11 – PLANNING AND LAND USE			
	FUNCTION DESCRIPTION			
11.1	PLANNING POLICY & IMPLEMENTATION	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES
11.1.1	Production of planning policy documents	Permanent.	Local Plan Supplementary Planning Guidance	Common Practice / legislation
11.1.2	The activity of consultation to gain approval for planning policy documents	Permanent or disposal after "x" years.	Consultation documents and replies Inquiries and objections made by members of the public Public Inquiry documents	Common Practice
11.1.3	The activity of recording information on historical buildings, TPOs, and conservation matters	Permanent.	Historically listed buildings Footpath diversion records TPOs and applications	Common Practice / legislation.
11.2	PLANNING AND BUILDING REGULATION	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES
11.2.1	The process of controlling development through applications for planning permission.	Permanent.	Planning application files and plans Correspondence relating to any objections Appeal papers Planning application register	Legislation
11.2.2	Development Control Enforcement procedures and records	Permanent.	Planning Enforcement Files. Enforcement register	
11.2.3	Planning Registers	Permanent.	Indices, register sheets and applications.	
11.2.4	The process of issuing Building Regulation decisions.	Permanent.	Building Files Plans Specifications Correspondence Applications Decision Notices Certificates	

11.2.5	The process of inspecting building work for the purpose of compliance with the building regulations.	Permanent.	Completion certificate Building Inspection records Diaries	Common Practice
11.2.6	The process of enforcing building regulations.	Permanent.	Contravention notices	Common practice
11.3	INFRASTRUCTURE MANAGEMENT AND MAINTENANCE	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES
11.3.1	The activity of providing municipal services in relation to Infrastructure within the local authority.	Destroy 7 years after last action	Street files Street records Requests for: Hedge clipping, tree planting, naming of streets, numbering of houses, street load limits, street signs, bus shelters, applications to dig footpaths, HGV application, Advice/Comment, Level crossings, Right of ways, Roundtables, Traffic humps.	Common Practice
11.4	MAINTENANCE	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES

11.4.1	The activity of maintaining and repairing roads, streets, bridges, bridle paths, rights of way and tunnels.	Destroy 7 years after action completed LGA Guideline: (842 All records relating to the repair of communal lighting – Year records created 6 years) (852 All records relating to the maintenance and repair of pothole - Year records created 6 years) (861 All records relating to the maintenance and repair of street lighting and lighting faults in other	Common Practice
		street furniture – Year records created 6 years) (864 All records relating to the maintenance and repair of walls or fences in a state of disrepair where there is a risk to public safety. This will include highway retaining walls and walls providing a safety barrier – Date maintaince was carried out 6 years)	

	SECTION 12 – HOUSING (All of these items are also found in other sections)				
	EUNCTION DESCRIPTION				
12.1	REGISTER	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES	
12.1.1	Housing Register Applicant Files	CY + 2 years after case is closed.		Common Practice	
		LGA Guideline: (368 The register of individual housing applications – Date of application 6 years)			
12.2	TEMPORARY ACCOMMODATION AND HOMELESSNESS	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES	
12.2.1	Temporary Accommodation	Destroy after CY+1 year after customer's account has cleared. LGA Guideline: (882 All records relating to the provision of hostels and other temporary accommodation – reation of records 6 years)		Common Practice	
12.2.2	Removals/Storage/Kennelling	Destroy after CY+1 year after customer's account has cleared.		Common Practice	
12.2.3	Homelessness Case File	CY + 2 years after case is closed. LGA Guideline: (881 All records relating to short term and emergency accommodation for homeless people. – Last contact 6 years)		Common Practice	
12.3	GENERAL PAYMENT RECORDS	RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES	
12.3.1	Requisitions for supplies/works	CY + 2 years		Audit.	
12.4	FINANCIAL RECORDS HELD ON CASE FILES	RETENTION PERIOD		AUTHORITY & NOTES	

12.4.1	Disabled Facilities Grants	 Below £30k grant, destroy records 10 years after completion of grant. Where Top-Up loans are given records should be kept for 10 years after the loan has been repaid. LGA Guideline: (104 All records relating to disabled facilities' grants – Date of last payment of grant – 6 years) 	Corporate	Ρ
12.4.2	Rent Deposit/ Rent in advance	Destroy if case file has been inactive for 2 years	Corporate	Р
12.4.3	Local Authority Social Housing Grant	Destroy 2 years following completion of scheme. If file listed in a cabinet report it needs to be kept for 6 years.	Corporate	Р
12.4.4	Repairs Assistance Grants	Retain until loan is repaid + 7 years LGA Guideline: (797 All records relating to Home Improvement loans - Last payment on the loan 6 years) (798 All records relating to home renovation assistance grants – Date of last payment of grant 6 years)	Corporate	

	SECTION 13 – INTERNAL AUDIT				
13.1	FUNCTION DESCRIPTION		LIST OF HDC EXAMPLES	AUTHORITY & NOTES	
13.1.1	Audit files that are concerned with the examination of long term contracts	CY + 6 years		Р	
13.1.2	Audit reports and supporting papers compiled during a fraud investigation	Either 6 years after legal or disciplinary proceedings have been completed or if legal or disciplinary proceedings are not to be taken, 3 years after that decision was made.		Ρ	
13.1.3	Other audit files	CY + 6 years	Internal audit records shall be classed as those records that have been created solely for the purpose of an internal audit review and shall include: Reports Terms of reference Programmes/plans Correspondence, including emails, letters, advice & consultancy Minutes of meetings etc Working papers.	Ρ	
13.1.4	Audit management programmes and plans	CY + last full audit planning cycle (currently 4 years)	Annual audit needs assessment.	М	
13.1.5	Audit Strategy and Terms of Reference	4 years after current versions approved.	Internal audit strategy		
13.1.6	Audit Manual & guides relating to departmental procedures	When superseded.			

SECTION 14 – CALL CENTRE				
FUNCTION DESCRIPTION		RETENTION PERIOD	LIST OF HDC EXAMPLES	AUTHORITY & NOTES
14.1	CALL CENTRE			Activitient a Noteo
14.1.1	Audio recordings of all conversations at the Call centre	3 months then archived to DVD and kept indefinitely.		Ρ

	SECTION 15 – LEISURE				
15.1	FUNCTION DESCRIPTION APPLICATION FORMS		LIST OF HDC EXAMPLES	AUTHORITY & NOTES	
15.1.1	Pre- One Leisure Application forms	One Year		Common Practice	
15.1.2	One Leisure Application forms	One month then scanned. Originals shredded		Common Practice	
15.2	SAFETY	RETENTION PERIOD		AUTHORITY & NOTES	
15.2.1	Accident Report Forms	Permanent		Common Practice	
15.3	FINANCE	RETENTION PERIOD		AUTHORITY & NOTES	
15.3.1	Credit Card Transactions	One Year			
15.3.2	Till Transactions	Six Years	Includes payment invoices, refunds and print out of money taken	Audit	
15.4	BOOKINGS	RETENTION PERIOD		AUTHORITY & NOTES	
15.4.1	Booking confirmation and club hire	Three years		Corporate	
15.5	DIRECT DEBIT	RETENTION PERIOD		AUTHORITY & NOTES	
15.5.1	Bank Direct Debit Forms	Permanent until not required then destroyed immediately		Audit	
15.6	STAFF	RETENTION PERIOD		AUTHORITY & NOTES	
15.6.1	Overtime and Time Sheets	Current Year plus 6 years		Corporate	