

# Who do I contact?

Helping you to find the right Council first time

# Introduction

In our district there are three main Councils working together to provide your services. These Councils are:

**Cambridgeshire County Council**  
**Huntingdonshire District Council**  
**Town and Parish Councils**

Sometimes knowing who to contact can be difficult because each of the Councils has responsibility for different things. This leaflet has been produced as a quick guide so you will know who to contact for each of the main services provided.

## Cambridgeshire County Council

Website	<a href="http://www.cambridgeshire.gov.uk">www.cambridgeshire.gov.uk</a>
Main Switchboard	0345 045 5200
Adult disability	0345 045 5202 <a href="mailto:info@cambridgeshire.gov.uk">info@cambridgeshire.gov.uk</a>
Adult social care	0345 045 5202 <a href="mailto:careinfo@cambridgeshire.gov.uk">careinfo@cambridgeshire.gov.uk</a>
Blue Badge applications	0345 045 5204
Blue Badge mobility assessments	0345 045 1368
Children and young people's social care	0345 045 5203 <a href="mailto:referral.centre2@cambridgeshire.gov.uk">referral.centre2@cambridgeshire.gov.uk</a>
Citizenship ceremonies	0345 045 5155 <a href="mailto:citizenship.officer@cambridgeshire.gov.uk">citizenship.officer@cambridgeshire.gov.uk</a>
Concessionary bus pass	0345 045 1367
Family and Childcare information service	0345 045 1360 <a href="mailto:fis@cambridgeshire.gov.uk">fis@cambridgeshire.gov.uk</a>
Help with online forms	0345 045 5200
Highways (including roads and pathways and fault reporting)	0345 045 5212
Learning disability partnership	0345 045 5202 <a href="mailto:careinfo@cambridgeshire.gov.uk">careinfo@cambridgeshire.gov.uk</a>
Libraries	0345 045 5225 <a href="mailto:your.library@cambridgeshire.gov.uk">your.library@cambridgeshire.gov.uk</a>
Minicom	01480 376743
Occupational Therapy	0345 045 5202 <a href="mailto:careinfo@cambridgeshire.gov.uk">careinfo@cambridgeshire.gov.uk</a>
Online payments	0345 045 5211
Park & Ride	0345 045 5213
Passenger transport	0345 045 0675
Registration	0345 045 1363
Coroners	0345 045 1364
School bus pass	0345 045 5208
Schools admissions	0345 045 1370
Sensory Services	0345 045 5202
Trading Standards (Business)	0345 045 5206
Travel and roads	0345 045 5212
Waste and recycling	0345 045 5207

# Huntingdonshire District Council

**Website** [www.huntingdonshire.gov.uk](http://www.huntingdonshire.gov.uk)

**Main Switchboard** 01480 388388 Services available:

Mon-Thurs 08:45-17:00 and Friday 08:45-16:30

Monday to Friday

**Telephone Payments** 01480 388165 (24hr 7 days per week)

**Building Control** 0300 772 9622

**Business Rates** 01480 388030

**Car Parks** 01480 388640

**Council Tax** 01480 388030

**Electoral Registration** 01480 388017

**Environmental Health** 01480 388302

**Housing** 01480 388218

**Housing and Council Tax Benefit** 01480 388308

**Licensing** 01480 387075

**Pest Control** 01480 388319

**Planning** 01480 388424

**Refuse Collection** 01480 388640

**Street Cleaning** 01480 388640

**Job Centre Plus** 0345 604 3719

**Universal Credit** 0800 328 9344

For any **One Leisure** enquiries please call 01480 388111

## Town & Parish Councils

There are several Town and Parish Councils within our area, and you will need to contact your local Town or Parish Council directly. Details can be found on our web site: [www.huntingdonshire.gov.uk/parishcontacts](http://www.huntingdonshire.gov.uk/parishcontacts)

The Town and Parish Councils deal with a range of services including some of the following:

Allotments, Bus Shelters, Cemeteries, International Twinning,  
Lighting-Footway, Play Areas, Public Toilets, Village Halls, War Memorials

## For Further Information

**Telephone** 01480 388388

**Email** [mail@huntingdonshire.gov.uk](mailto:mail@huntingdonshire.gov.uk)

**Website** [www.huntingdonshire.gov.uk](http://www.huntingdonshire.gov.uk)

**Write to us at** Pathfinder House,  
St Mary's Street,  
Huntingdon,  
PE29 3TN

## Other Useful Contacts

**Cambridgeshire and Peterborough Fire Authority**

Telephone: 01480 444500

**Cambridgeshire Police Authority**

Telephone: 101

**Cambridgeshire County Council**

Telephone: 0345 045 5200

**Luminus**

Telephone: 0345 266 9760

**Fraud Hotline**

Telephone: 0800 854 440

**Axiom Floating Support**

0300 123 7598

**Citizens Advice**

0344 245 1292