

Struggling to pay your bills?

This leaflet has been prepared jointly by all the organisations contained within it

Advice / Welfare Organisations / Funds and Grants

Christians Against Poverty

Free debt counselling - call freephone 0800 328 0006

Is an award winning debt counselling charity operating through a network of local centres. A debt advice centre for Huntingdon has recently launched in partnership with Huntingdonshire Community Church. The central CAP team will negotiate terms with your creditors, while the locally based debt advisors will work with you to establish an effective budget and work towards being debt free. However difficult or stressful your situation has become, **CAP** will be happy to talk to you and bring hope into your situation. Website: www.capuk.org

Citizens Advice Bureau

Free, confidential, impartial, independent advice to help people resolve their money, legal and other problems.

Huntingdon: 6 All Saints Passage, PE29 3LE

Tel: **01480 388900** or visit the website for times.

St Neots: 28 New Street, PE19 1AJ

Tel: **01480 388905** or visit the website for times.

Website: www.adviceguide.org.uk

National Debt Line Helpline

Providing free advice on how to deal with debt problems.

Freephone **0808 808 4000**. Website: www.nationaldebtline.co.uk

Royal British Legion

Can we help you? Grants – Property Repair Loans – Electrically Powered Vehicles – Respite breaks and much more. If you served, we could serve you. You could be eligible for our assistance if you have served or are currently serving in the Armed Forces, or are a dependant of someone who has served. If you think the Legion could help you or someone you know, or you need some advice, please contact us.

www.britishlegion.org.uk or phone **01480 478520**

Legion line National Number **08457 725725**, 9am to 4pm Monday to Friday.

The Anglian Water Trust Fund:

The trusts can help vulnerable people through giving grants to: **clear water, gas or electricity debt or help with other essential household bills or costs (known as Further Assistance Payments).**

However the trusts cannot help with the following:

Fines for criminal offences, educational or training needs, debts to central Government, medical equipment, aids and adaptations, holidays, business debts, catalogues, credit cards or personal loans, overpayment of benefits.

Application Forms For All Trusts Are Available By:

Downloading from the Trusts' websites: www.awtf.org.uk

www.britishgasenergytrust.org.uk * www.edfenergytrust.org.uk *

* you must be a customer with these energy suppliers

or by telephoning the application form request line: **01733 421060**

By emailing: admin@charisgrants.com or Writing to:

- Anglian Water Trust Fund, PO Box 42, Peterborough PE3 8XH
- FREEPOST British Gas Energy Trust (**no stamp or other words needed**)
- FREEPOST RLXG-RBYJ-USXE, EDF Energy Trust, PO Box 42, Peterborough PE3 8XH

To help ensure financial stability can be demonstrated on an application form we recommend that financial help is sought from an advice agency before applying.

The Bridge Money Advice Centre

Offer confidential debt and general welfare advice.

Open for free confidential advice at The Bridge Church, 9 Cromwell Mews, Station Road, St Ives, PE27 5HJ or telephone **01480 498802**

Billing organisations

Anglian Water

Finding it difficult to pay your Anglian Water bill? Let us know – we are here to help. Call us FREE on **0800 169 3630** (8am to 8pm, Monday to Friday, 9am to 1pm Saturday) and we will look at your circumstances to help work out a way for you to pay your bill in amounts you can afford.

Cambridge Water

Avoid Worry! Act Now! Get in Touch! We can work out individual payment plans that you can afford. Call us now on **01223 70 60 50** or email **info@cambridge-water.co.uk** where our advisors are waiting to help you.

Huntingdonshire District Council

Local Taxation Section:

General advice on council tax: including disability relief, discounts, exemptions and payment arrangements to help those who may have problems.

Tel: **01480 388030** Email: **council.tax@huntingdonshire.gov.uk**

Benefit Section:

General advice on council tax benefit and housing benefit and where appropriate we can consider discretionary housing payments to help those who do not get full benefit.

Tel: **01480 388308** E-mail: **benefit@huntingdonshire.gov.uk**

Customer Service Centres:

For face to face advice on council tax and benefits.

Phone for details or check back of council tax bill

Huntingdon: St Mary's Street

St Neots: Priory Centre

Ramsey: The Library, 25 Great Whyte

(open Tuesday and Thursday) Tel: **01487 815213** for opening times

Yaxley: Community Information Centre, Broadway Shopping Centre

(open Wednesday and Friday) Tel: **01733 247133** for opening times

Continued...

Huntingdonshire District Council continued

Housing Advice and Options

The housing advice service in Huntingdon provides advice and assistance on a wide range of housing related problems including: notices to quit accommodation / rent increases and arrears / mortgage arrears / welfare benefits. To make an appointment to see a housing adviser please call on **(01480) 388218**.

Housing Repair Assistance and Disabled Facilities Grants

Financial assistance is available to repair, insulate or to adapt your home to cater for a disabled resident. For more information please select one of the numbers below;

Repair Assistance for Home Owners **01480 388216**

Disabled Facilities Grants:

(Huntingdon Home Improvement Agency) **01480 388238** or

(Cambs Direct) **0845 045 5205**

Cavity wall and loft insulation (Warmer Homes for Life) **01480 388388**

Central Heating Grants

(WarmFront) **0800 9521 555** or **0800 316 2805** or **0800 072 0151**

More information is available on all these areas on our website:

www.huntingdonshire.gov.uk

Luminus

If you are a Luminus tenant and you need assistance with either maximising your income through claiming benefits or if you require help with managing your debts, discussing your rent arrears, dealing with creditors or help with budgeting then contact the Revenues Department on 01480 428500 (South Team) 01480 428522 (North Team) and ask for your relevant Revenues Officer.